

Step 1: Complete this form.

Step 2: Click [here](#) to save the form to your computer.Step 3: Click [here](#) to access the upload web page.

Temporary Complaint Number (TCN): CIN20-53991

APR 02 2018

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and the content is protected

Required Information in Bold

Form Approved: OMB No. 2127-0008; Expires 05/31/2018

Vehicle Information

Vehicle Identification Number (VIN) (See Instructions on the next page to locate the VIN.)

4 5 2 D M 5 8 W 7 4 4 [REDACTED]
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17

A-11084098-80W

Select/Enter Make

ISUZU

Enter Model

RODEO

Select/Enter Year

2004

Incident Information

Approximate Incident Date

For multiple incident dates enter
the first date of occurrence.JULY 2017
(mm/dd/yyyy)Was there a Crash? ☐ Yes ☒ NoWas there a Fire? ☐ Yes ☒ NoFailure Mileage 155768 miles
For multiple incidents
enter the first failure mileage.

Number of Deaths, if any 0

Number of Persons Injured, if any 0

Was medical attention required? ☐ Yes ☒ No

Speed (at time of incident) NA mph

Description (up to 1900 characters)

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database.
Do not include any personal information (name, street/email address, phone number, social security/driver license
number, Vehicle Identification Number (VIN), etc...).

SEE ATTACHED PP 1-12

If your component is not listed below, please describe the component in the above description field.

Failed Component 1

Select the Component

FUEL SYSTEM

Failed Component 2

Select the Component

Failed Component 3

Select the Component

Personal Information

First Name [REDACTED]

Last Name [REDACTED]

Email [REDACTED]

(provided earlier and locked for your security)

Daytime Phone [REDACTED]

Evening Phone [REDACTED]

Address 1 [REDACTED]

Address 2 [REDACTED]

City [REDACTED]

State [REDACTED]

Zip Code [REDACTED]

3-20-18

Incident information

The centerpiece of this complaint is the repair that I had to incur for a severe safety matter. My mechanic completed repairs on July 6, 2017 to my **2004 Isuzu Rodeo**. My vehicle's problem was metal bracket-straps, bolts and a 1.5 x 3.5 foot horizontal jacket that together support the car's fuel tank. Much of it had rusted away, causing the tank to drop precariously below the car frame and at a particularly unsafe *acute angle*; this condition was very close to complete detachment which could have resulted in the fuel tank dragging along pavement if the car was in motion. Being undrivable as of early July 2017 it required immediate and careful correction which took two days and that cost me just over \$610. See Document A overleaf.

Three details please:

Detail 1. Complex repair was absolutely required due to this severe rust in the car's underchassis parts. See Document B for my mechanic's exact description; date of completion was July 6, 2017.

Detail 2. An extremely rusted metal jacket and ancillary straps and brackets were the cause for my fuel tank "scare-repair." Though not acting illegally I have been compelled to assume Isuzu has been irresponsible, perhaps even reckless, in not ushering this to serious recall status, since injury to me, my car passengers, other motorists, and/or pedestrians was very possible said my mechanic, perhaps imminent.

Detail 3. The last detail is that there's always more details! But you have the gist, a summary being please hold Isuzu accountable for auto-safety jeopardy that resulted from very rust-prone saddle and bracket problems known to the NHTSA (cause of this problem is very similar to NHTSA Rust Safety Recall Campaign #13v547), to other Rodeo car owners (see Document C for similar concerns coming from other Isuzu owners), and to myself.

A. Mechanic's July 2017 invoice that I paid

LOWELL'S AUTO REPAIR
4457 UNIVERSITY AVENUE N.E.
COLUMBIA HEIGHTS, MN. 55421
Phone: 763-572-1621 Fax: 763-571-1303

INVOICE

Org. Est.

INVOICE

Vehicle Received: 07/06/2017

Invoice Date: 07/06/2017

2004 Isuzu - Rodeo S - 3.2L, V6 (193CI) VIN(W)

Lic #

Odometer In : 155768

Odometer Out : 155768

VIN #

Spouse

Cust ID

Part Description / Number	Qty	Sale	Ext	Labor Description	Extended
STRAPS KRISTAL 6350 SET NKST348	1.00	47.72	47.72	W	n/c
NUTS AND BOLTS MIS	1.00	18.18	18.18	YRS EX 6350 CRESTAL LKQ HONDA DANA 897227541 FOR RUST PRICE MAY CHANGE	119.00
TANK GAS HOLDER USED LKQ	1.00	150.00	150.00	FUEL TANK - Remove & Replace - All Applicable Models	238.00
Shop Supplies			20.05		

LOWELLS AUTO REPAIR INC
4457 UNIVERSITY AV NE
COLUMBIA HEIGHTS MN 55421

DATE: 07/06/17

MERCHANT ID:

TIME: 16:58

CREDIT CARD
VISA SALE

Current Estimate 609.76

ARD#

REFRATIC

EQ:

APPROVAL CODE:

ENTRY METHOD:

/

467005

043840

SWIPE

PRODUCT

GEN AUTO MERCH

QTY PRICE

AMOUNT

609.76

Labor:	357.00
Parts:	235.95
SubTotal:	592.95
Tax:	16.81
Total:	609.76
Bal Due:	\$609.76

TORQUE LUG NUTS AFTER 100 MILES

Necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

TOTAL AMOUNT:

\$609.76

Date

Time

B. Mechanic's explanation letter that I asked him to complete (for use by your NHTSA defect investigation officers) with current* under-chassis snapshots

*Note that the mechanic's photos are included in order to clarify the actual locations of the *current* fuel tank metal jacket or saddle (photo 1) and its metal support strap with bolt (photo 2) to make all this understandable. The condition last July was the parts "rust-out" as described by the mechanic in his explanation letter but no photos of that were kept.

LOWELL'S AUTO REPAIR

4457 UNIVERSITY AVENUE N.E.
COLUMBIA HEIGHTS, MN. 55421
Phone: 763-572-1621 Fax: 763-571-1303

ESTIMATE #

**Estimate for Services**

Estimate Date : 1/18/2018

2004 Isuzu - Rodeo S - 3.2L, V6 (193CI) VIN(W)

Lic # : [REDACTED] MN

Odom. In: 0

Spouse: [REDACTED]

VIN # : [REDACTED]

Part Description / Number	Qty	Sale	Ext	Labor Description	Extended
Shop Supplies			1.00	KEVIN BYRNE BROUGHT HIS ISUZU RODEO IN TO CHECK A GAS TANK PROBLEM [FALLING OUT DUE TO RUST THAT ANOTHER SHOP HAD POINTED OUT]. WE FOUND THE SADDLE [PHOTO 1] SEVERELY RUSTED ALONG WITH THE FRONT STRAP DETACHED [PHOTO 2]. REAR STRAP BARELY HOLDING ON. THE FRONT OF THE TANK HAD DROPPED ABOUT 5 TO 6 INCHES. THEY WERE NO NEW PARTS AVAILABLE THROUGH ISUZU OR ANY ONE ELSE. SO WE FOUND USED THROUGH LKQ [FOUND IN THE SOUTH WEST PART OF THE COUNTRY]. NOTE TANK WAS READY TO FALL COMPLETELY OUT AT ANY TIME. THE FRAME STILL IS IN GOOD CONDITION	0.00



Parts/Supplies: 1.00

Labor: 0.00

HazMat/Fees: 0.00

Tax: 0.07

Total: \$ 1.07

RETORQUE LUG NUTS AFTER 100 MILES

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle described for testing and/or inspection. Express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. SMOG: I understand that I can have emission service and/or adjustments done elsewhere. I hereby waive this right.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE.

Signature _____ Date _____ Time _____

50F12



PHOTO II



PHOTO I

C. Excerpts from consumer complaints regarding chronic rusted brackets that were documented by NHTSA, four pages.

Overleaf>>>

Search Results

2004 ISUZU RODEO

Recalls

2 Result(s)

Investigations

0 Result(s)

Complaints

32 Result(s)

Manufacturer Communications

30 Result(s)

Date Complaint Filed: 05/20/2017
Component(s): SERVICE BRAKES
Consumer Location: RANDLEMAN, NC

Date of Incident: 04/01/2015
NHTSA ID Number: 10990702

All Products Associated with this Complaint ▾

Details ▲

0 Available Documents ?

Crash: Yes Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2CK58V [REDACTED]

SUMMARY:

BRAKES PEDAL PULSES LIKE CRAZY BUT THE BRAKES DON'T WORK WHEN APPLIED.

Date Complaint Filed: 08/17/2016
Component(s): ENGINE , VEHICLE SPEED CONTROL
Consumer Location: TULSA, OK

Date of Incident: 08/16/2016
NHTSA ID Number: 10896547

All Products Associated with this Complaint ▾

Details ▲

0 Available Documents ?

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2CK58Y [REDACTED]

SUMMARY:

TL* THE CONTACT OWNS A 2004 ISUZU RODEO. THE CONTACT STATED THAT WHILE DRIVING AT 70 MPH, THE CHECK ENGINE AND THE VEHICLE REDUCED POWER WARNING LIGHTS ILLUMINATED. IN ADDITION, THE VEHICLE STALLED. THE CONTACT ALSO STATED THAT THE ACCELERATOR PEDAL WAS DEPRESSED HOWEVER, THE VEHICLE FAILED TO RESPOND. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT THE HIGH PRESSURE FUEL PUMP NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 158,880.

NA

Date Complaint Filed: 10/21/2014
Component(s): STRUCTURE , SUSPENSION , UNKNOWN OR OTHER
Consumer Location: SOMERSWORTH, NH

Date of Incident: 10/16/2014
NHTSA ID Number: 10549039

All Products Associated with this Complaint ▾

Details ▲

0 Available Documents ?

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2DM58Y [REDACTED]

SUMMARY:

REAR OF THE FRAME IS ROTTED AND CRUMBLING, SO THERE ARE HOLES IN THE FRAME THAT ARE KEEPING IT FROM BEING SAFE, AND THUS WILL NOT PASS STATE SAFETY INSPECTION. THE AREAS AFFECTED SUPPORT SUCH THINGS AS THE PANHARD/TRACK BAR, BODY, BUMPER, SPARE TIRE, EVAP COMPONENTS, REAR TOW POINT, AS WELL AS OTHERS ITEMS. *TR

Date Complaint Filed: 08/26/2014

Component(s): SUSPENSION

Consumer Location: WATERTOWN, TN

Date of Incident: 11/22/2013

NHTSA ID Number: 10628540

All Products Associated with this Complaint ▼

Details ▲

0 Available Documents

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2CK58Y [REDACTED]

SUMMARY:

TL* THE CONTACT OWNS A 2004 ISUZU RODEO. THE CONTACT STATED THAT WHILE TRAVELING AT ANY SPEED, THE VEHICLE ABNORMALLY SWAYED FROM SIDE TO SIDE. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN ID NUMBER: 13V547000 (SUSPENSION). HOWEVER, THE PARTS NEEDED WERE NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER HAD EXCEEDED A REASONABLE TIME FOR THE REPAIR. THE MANUFACTURER WAS CONTACTED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS UNKNOWN.

Date Complaint Filed: 06/09/2014

Component(s): ELECTRICAL SYSTEM, SERVICE BRAKES

Consumer Location: BURLINGTON, MA

Date of Incident: 05/20/2014

NHTSA ID Number: 10597006

All Products Associated with this Complaint ▼

Details ▲

0 Available Documents

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): Not Available

SUMMARY:

TL* THE CONTACT OWNS A 2004 ISUZU RODEO. WHILE THE VEHICLE WAS BEING SERVICED FOR AN UNRELATED REPAIR, THE MECHANIC NOTICED THAT THE BRAKE LINE WAS RUSTED AND CAUSED BRAKE FLUID TO LEAK. THE MECHANIC ALSO STATED THAT BOTH OF THE REAR BRAKES, CALIPERS, AND BRAKE LINES NEEDED TO BE REPLACED. A NON-CERTIFIED MECHANIC PERFORMED A TEMPORARY REPAIR ON THE VEHICLE TO STOP THE BRAKE FLUID LEAK. IN ADDITION, THE CONTACT HAD TO MAKE SEVERAL ATTEMPTS TO REMOVE THE KEY FROM THE IGNITION SWITCH. THE MANUFACTURER WAS NOT NOTIFIED. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 89,000.

New Search

Search Results

2014 ISUZU RODEO

Recalls

2 Result(s)

Investigations

0 Result(s)

Complaints

32 Result(s)

Manufacturer Communications

30 Result(s)

Date Complaint Filed: 05/21/2014

Component(s): AIR BAGS , FUEL SYSTEM, GASOLINE

Consumer Location: STERLING, CO

Date of Incident: 03/15/2014

NHTSA ID Number: 10593225

All Products Associated with this Complaint ▾

Details ▴

0 Available Documents

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2DM58Y [REDACTED]

SUMMARY:

WE PURCHASED THE VEHICLE ON MARCH 12, 2014. AFTER PURCHASE , SATURDAY MARCH 15 WE DROVE THE ISUZU AT HIGHWAY SPEED. THE VEHICLE BEGAN TO SHAKE LOUDLY AND VIBRATE. WE PULLED OVER, RETURNED TO HOME AT 65 TO 45 MPH WITHOUT SHAKING. MONDAY I REPORTED THIS FRIGHTENING EVENT TO THE DEALERSHIP I REQUESTED REPAIR OR REPLACEMENT. THE SALESMAN PROMISED REPAIRS. A PRE-PURCHASE DISCLOSURE WAS THAT THE FUEL GAUGE DID NOT WORK. SALES STAFF ASSURED ME THIS HAD BEEN, OR WOULD BE FIXED BY THE DEALERSHIP. PRIOR TO THE FIRST SCHEDULED REPAIR VISIT, I REPORTED THAT THE HORN DOES NOT WORK AND THAT THE AIR BAG WAS UNCOVERED. THE DEALERSHIP COVERED THE AIR BAG BUT TOLD ME AFTERWARDS THEY HAD NO WAY TO VERIFY IF THE AIR BAG IS FUNCTIONAL. THERE IS NO AIR BAG ICON ON THE DASH. I REPEATEDLY REPORTED THESE SAFETY ISSUES TO SALES STAFF AND GENERAL MANAGER [XXX]. THE MANAGER TOLD ME "WHILE IT IS ON THE LOT IT IS MY PROBLEM. ONCE YOU DRIVE IT OFF IT IS YOURS." AFTER THREE REPAIR VISITS, AND TWO MONTHS OF GENERIC "WE WILL TAKE CARE OF YOU"— NONE OF THE PRIMARY SAFETY PROBLEMS HAVE BEEN FIXED. MY VEHICLE, WHICH I AM MAKING PAYMENTS ON, IS UNSAFE TO DRIVE ON THE HIGHWAY, WITHOUT A HORN, POSSIBLY UNSAFE TO DRIVE IN TOWN. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

NA

Date Complaint Filed: 09/09/2013

Component(s): SUSPENSION

Consumer Location: MOORES HILL, IN

Date of Incident: 08/30/2013

NHTSA ID Number: 10542683

All Products Associated with this Complaint ▾

Details ▴

1 Available Document

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2DM58W [REDACTED]

SUMMARY:

TL* THE CONTACT OWNS A 2004 ISUZU RODEO. THE CONTACT STATED THAT WHILE DRIVING VARIOUS SPEEDS, THE LOWER LINK BRACKET SEPARATED FROM THE VEHICLE. THE FAILURE WAS ASSESSED BY A PRIVATE MECHANIC WHO CONFIRMED THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS 189,000. THE CONSUMER STATED THE SEPARATION OF THE TENSION BAR MOUNT SEPARATED FROM THE FRAME. UPDATED 11/21/13

Date Complaint Filed: 05/29/2013

Component(s): STRUCTURE

Consumer Location: PORTSMOUTH, NH

Date of Incident: 05/01/2013

NHTSA ID Number: 10514034

All Products Associated with this Complaint ▾

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2DM58

SUMMARY:

TL* THE CONTACT OWNS A 2004 ISUZU RODEO. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 30 MPH OVER AN UNEVEN ROAD SURFACE, THE VEHICLE BECAME UNSTABLE. THE FAILURE OCCURRED WHEN DRIVING AT VARIOUS SPEEDS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSIS. THE MECHANIC STATED THAT THERE WAS CORROSION AND HOLES THROUGHOUT THE FRAME. THE BRACKET ON THE REAR DRIVER'S SIDE FRAME WAS DETACHED FROM THE VEHICLE. THE MECHANIC ADVISED THE CONTACT THAT THE VEHICLE WAS UNSAFE TO DRIVE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 160,000. *TR

Date Complaint Filed: 03/23/2013

Component(s): ELECTRICAL SYSTEM, ENGINE, UNKNOWN OR OTHER

Consumer Location: Unknown

Date of Incident: 03/23/2013

NHTSA ID Number: 10504280

All Products Associated with this Complaint

Details

0 Available Documents

Crash: No Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2CK58Y

SUMMARY:

I HAD ISSUE WITH MY '04 ISUZU RODEO FOR ABOUT A YEAR NOW DIFFERENT ISSUES. FIRST MY ENGINE IS EATING UP ALL THE OIL. I GOT AN SYNTHETIC OIL CHANGE ON FEB7 AND ON MAR8 THE STICK HAD NO OIL I TOOK IT BACK AND THEY TOPPED EVERYTHING BUT THEY COULDN'T FIND A LEAK UNLESS THE ENGINE WAS CONSUMING THE OIL LAST YEAR I TOOK MY CAR IN TO SUZUKI DEALER SHIP BECAUSE OF THE OIL ISSUE AND THEY COULDN'T FIND ANY PROBLEMS THEY JUST CHANGE THE STARTER. 2ND ISSUE ONE DAY I WAS DRIVING ON A TEXAS HWY GOING ABOUT 55 BECAUSE IT WAS A WINDY DAY AND MY TRUCK JUST JERKED LIKE IF I SLAMMED ON THE BRAKES AND ALL THE LIGHTS LIT UP BUT THE CHECK ENGINE, REDUCE SPEED, TIRE PRESSURE AND THE LOW GAS TANK STAYED ON FOR A LONG TIME. WHEN I SCHEDULE IT TO BE LOOK AT THEY COULDN'T FIND ANYTHING WRONG WITH THE TRUCK EVEN THOUGH I HAD VIDEOS OF THE PROBLEM HOPPING WHILE DRIVING ON THE HWY. 3RD ISSUE IM HAVING AN ISSUE SWITCHING GEARS. FOR EXAMPLE MY TRUCK IS PARKED FOR OVER AN HOUR AND WHEN I NEED TO OUT MY TRUCK ON PARK OR REVERSE ITS STUCK. IM PUSHING ON THE BRAKES AND SOMETIMES IT WON'T BUDGE UNTIL AFTER 5 MINS OR SO?? 4TH ISSUE I'M NOT ANY HAVING OF THE PREVIOUS ISSUE MENTIONED @ TIME EXCEPT FOR WHEN I PUT THE TRUCK IN REVERSE IT STARTS TO PUTTING & SHAKE LIKE WHEN YOU RUN OUT OF GAS OR COMPLETELY TURN OFF

Date Complaint Filed: 02/24/2013

Component(s): ELECTRONIC STABILITY CONTROL

Consumer Location: LINCOLN, RI

Date of Incident: 02/08/2013

NHTSA ID Number: 10489940

All Products Associated with this Complaint

Details

0 Available Documents

Crash: Yes Fire: No Number of Injuries: 1 Number of Deaths: 0

Manufacturer: Isuzu Technical Center of America, Inc.

Vehicle Identification No. (VIN): 4S2DM58W

SUMMARY:

ON APPROXIMATELY 2/8/13 I WAS ON MY WAY TO WORK WHEN THE ENGINE LIGHT CAME ON. WHEN I WENT TO PULL OFF THE HIGHWAY AND ONTO AN EXIT (TO GET OFF OF THE HIGHWAY,) I PRESSED THE BRAKES, AND THE BRAKES AND STEERING LOCKED UP, I HAD NO CONTROL OF MY SUV AS IT HIT THE JERSEY BARRIER. THE RIGHT FRONT HEADLIGHT AND FENDER HIT 1ST THEN THE RIGHT REAR SIDE AND BACK FENDER SCRAPPED AGAINST THE BARRIER. I WAS SEAT BELTED ALTHOUGH STILL RECEIVED INJURIES OF MY LEFT ANKLE, KNEE, NECK AND BACK. THE BODY SHOP INSURANCE ADJUSTER SAID IT WAS A TOTAL LOSS. SINCE 2006 MY ENGINE LIGHT HAS BEEN COMING ON AND WHEN TAKING TO REPAIR SHOPS THEY SAID THERE WAS NOTHING WRONG WITH MY SUV AND MADE THE ENGINE LIGHT SOMEHOW GO OFF. I HAVE WRITTEN TO THE AMERICAN ISUZU CO OVER THE PAST 6 OR 7 YRS ALTHOUGH HAVE NEVER HEARD BACK FROM THEM IN REGARDS TO THE ENGINE LIGHT COMING ON FROM 2006 UNTIL 2/8/13. *TR

C, cont'd

Sample of consumer reports by signed Rodeo owners, 2013-2012, with source url's

Note: *italics* are mine, for emphasis:

[REDACTED]
Published on Aug 4, 2013

"This is a video of the frame rot of [an] Isuzu Rodeo. This rust/rot is AFTER I had the recall about the suspension rotting off taken care of. Now I have to worry about being able to tow my trailer safely because the structure that the hitch is bolted to is like swiss cheese. Funny the technician that worked on it for the recall never mentioned this, or *the gas tank bracket being almost totally rusted off.*"

[REDACTED]

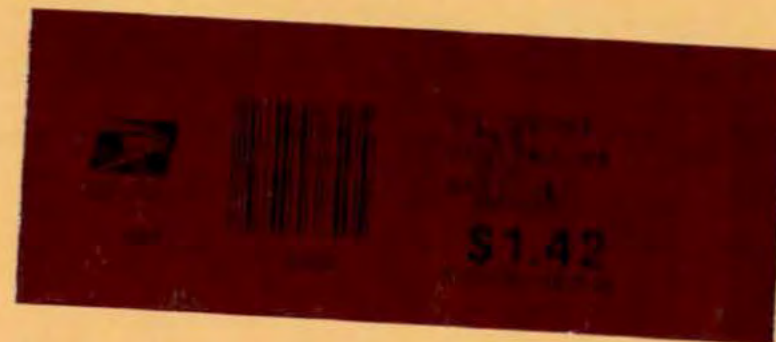
[REDACTED]
April 20, 2012

"I have [a] problem with my Isuzu rodeo, body looks just perfect, but look underneath and frame looks like swiss cheese. Almost was in a accident, went in for repairs being I was losing control of car, he found suspension bars real bad, and the frame, even *my gas tank is starting to fall.* How bad is that. I have almost a new looking car out in our yard, with underside looking 20 years old. Not drivable. I have written letters to several agencies. Isuzu wanted to pay me very little. Even after 1998 they still won't take responsibility for frames too, they used laminated steel defective steel. I did everything right to keep my car in great shape, paid for all the warranties, it didn't do me any good."

[REDACTED]

[REDACTED] 3-20-18

Paul, MN



DOT // NHTSA
Office of Defects Investigation/CRD, NVS-216
1200 New Jersey Ave. SE
Washington, DC 20590