

Feb. 25, 2020

Dunedin, FL

NHTSA

1200 New Jersey Ave., SE  
Washington, D.C. 20590

CL-11083743 -4286

Sirs:

I am filing a third complaint about the same problem.

#1 Case # 11083743 (4/7/2018) } already filed.

#2 case # 11113145 (7/23/2018) }

On 2/24/2020 at 1<sup>30</sup> PM, our emergency brake would not release as I tried to back out of a parking space in a shopping center. I shut the engine off, put the car into neutral, waited 15-20 seconds, restarted the engine, released the parking brake again and was able to back out of the space with no problem.

I did not use the parking brake (emergency brake) again until I put the car into our home garage. I use the parking brake at red lights to wait for the green.

We drive a 2017 VW Golf VIN# 3VWM17AU3H

Thank you,

NM  
3.11.20  
WD

P.S. The dealerships found no problems in 2018 with the brakes.

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