

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100190	
		Date Received 29-MAR-2018 APR 2 2018		Repository ☐ Reference No. 11082037	
OWNER INFORMATION (Type or Print)					
Name		Address		City	
[REDACTED]		[REDACTED]		CORPUS CHRISTI	
State		TX		Zip Code	
[REDACTED]		[REDACTED]		[REDACTED]	
Daytime Telephone Number		Evening Telephone Number			
[REDACTED]		[REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1FAHP3FNXAW [REDACTED]		FORD		FOCUS	
Model Year		Engine:		Fuel Type:	
2010		No. Cylinders		Reg. Unleaded	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
May 2010		Auto Nation Ford		No. Cylinders	
Original Owner		Dealer's City		State	
☐ No		Corpus Christi		TX	
Zip Code		78412		4	
Transmission Type		Antilock Brakes		Powertrain	
automatic		☒ Cruise Control		2.0 Duratec HE	
Multiple Failure:		Incident Date(s)			
No		08-MAR-2018			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL				Failure Mileage	
				30900	
				Failure Speed	
				30 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
Number of Deaths		Reported to Police		NO	
0					
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 FORD FOCUS. THE CONTACT STATED WHILE DRIVING THE VEHICLE SUDDENLY ACCELERATED WITHOUT WARNING AND THE BRAKE PEDAL WAS DEPRESSED IN ORDER TO STOP THE VEHICLE. THE DEALER WAS NOT CONTACTED FOR DIAGNOSIS OR REPAIRS. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 30,900. I was driving by myself on a residential street going no more than 30 mph. I was not using cruise control and never have used it and rarely drive on highways. The Focus suddenly sped up to 70 mph, so I had to slam on the brakes very quickly to slow it down. The same thing happened on a city street when we had just bought the car, six yrs ago. Thinking maybe it's a lemon I had the dealer chk it, but he found nothing wrong.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADD					

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ATT

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

