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Printed: 3/26/2018

-11081688-8935

NHTSA #: ES18-001074	Rec'd Date: 3/26/2018	Referred By: NAD-200
XREF #:	Doc Type: S10	Doc Date: 3/23/2018
Delivery: S10 E-MAIL	Address To: S1	Due Date:
S10 #: S10-180323-009	DOT/I #:	RMP #:
Subject: S10 APPROPRIATE HANDLING - COPY OF AN EMAIL TO BMW REGARDING CRACKS IN THE WHEEL		
Ack Date:	Ack By:	Signed For:
Sign Office: AA FOR ENFORCEMENT	Signature: AS APPROPRIATE	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date: 3/26/2018
Added By: TMAPP x62870	Modified By: TAMMY.MAPP	
Most Recent Comment:		

2018 MAR 26 A 11:03

Author:



LEWISVILLE, TX

Tel: [REDACTED] CELL Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	APPROPRIATE	3/26/2018		3/26/2018

22

RR
3-27-18
WD

Spriggs, Brian (OST)

From: Gertel, Angelica (OST) on behalf of DOTExecSec (OST)
Sent: Friday, March 23, 2018 9:35 AM
To: Spriggs, Brian (OST)
Subject: FW: 2013 BMW Z4 3.5is WBALM1C50D [REDACTED]
Attachments: 031918 Hairline Cracks in Wheels (4) (Large).JPG; 031918 Hairline Cracks in Wheels (3) (Large).JPG; 031918 Hairline Cracks in Wheels (2) (Large).JPG; 031918 Hairline Cracks in Wheels (1) (Large).JPG; 031918 Hairline Cracks in Wheels (5) (Large).JPG; bmw cracked fractured wheels - Google Search.pdf; An Arbitration on the 296 Cracked Wheels - Page 2.pdf; Have you experienced cracked rims_ - Bimmerfest - BMW Forums.pdf; BMW named in class action over premature cracking of alloy wheels _ Got a Class Action_.pdf; Cracked Wheels & Run Flats _ BMW CCA Forum.pdf; An Arbitration on the 296 Cracked Wheels.pdf

From: Knouse, Ruth (OST)
Sent: Friday, March 23, 2018 9:32 AM
To: DOTExecSec (OST) <DOTExecSec@dot.gov>
Subject: FW: 2013 BMW Z4 3.5is WBALM1C50D E [REDACTED]

From: [REDACTED]
Sent: Friday, March 23, 2018 8:43 AM
To: Chao, Elaine L. <Elaine.L.Chao@dot.gov>; Webmaster, NHTSA (NHTSA) <NHTSA.Webmaster@dot.gov>; Bernhard.Kuhnt@bmwna.com; Ludwig.Willisch@bmwna.com
Cc: Nicole Quevedo <nquevedo@classicbmw.com>
Subject: 2013 BMW Z4 3.5is WBALM1C50D E [REDACTED]

Dear BMW,

My wheels are cracked, I attempted to fix but the number of cracks in the wheel exceeded the max of three to be repaired. I am already into this for tires, rim repairs, countless hours and frustration. I still do not have 4 safe wheels. I would like to be reimbursed and compensated for my trouble. I am not sure I want another set of BMW rims . . . are they fixed now?

This is frustrating. My third BMW, two of which having major issues. This car and my old 1999 Z3 with the cracked rear suspension mount. That condition was not good for resale. I am fed up. Will my next car be an Audi or will you give me a new set of wheels, tires and \$1,000 for the expenses incurred?

You are selling cars with known defects. The wheels on my car are unsafe and you have experienced a class action law suit in this regard and yet continued to sell the defective products. A simple google search for BMW Cracked Wheels produces over 532,000 instances in the results. I have read more than I care to on case after case. I have studied picture after picture and watched video after video. What the !@#%.

[Google](#)
[YouTube](#)
[BMW Forum Wheel Cracks](#)

2013 BMW Z4 3.5is WBALM1C50D E [REDACTED]

S10-180323-000

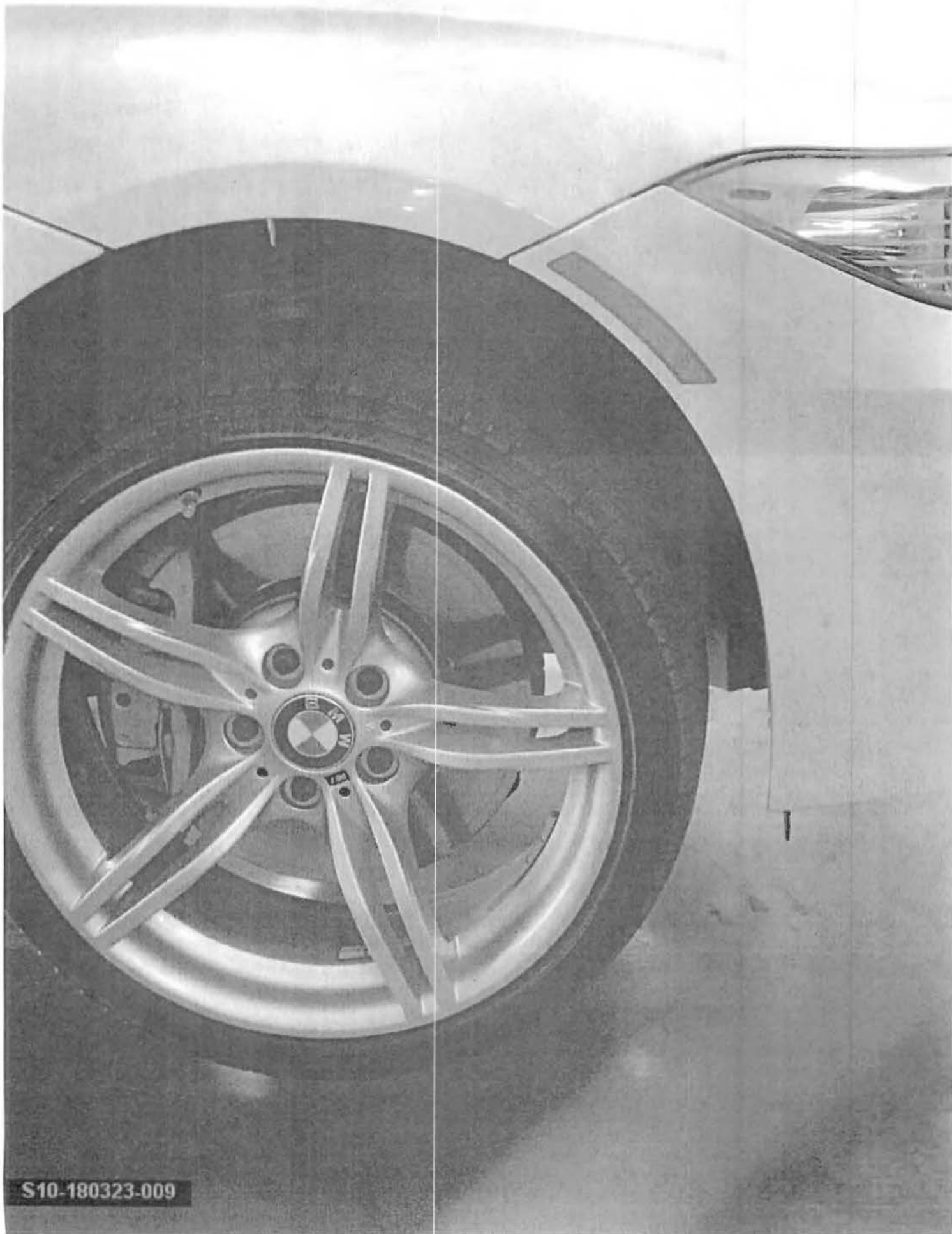
ES18-001074

2011 BMW 528i WBAFR1C56BC [REDACTED] F10
1999 BMW Z3 2.8 4USCH3336XL [REDACTED]

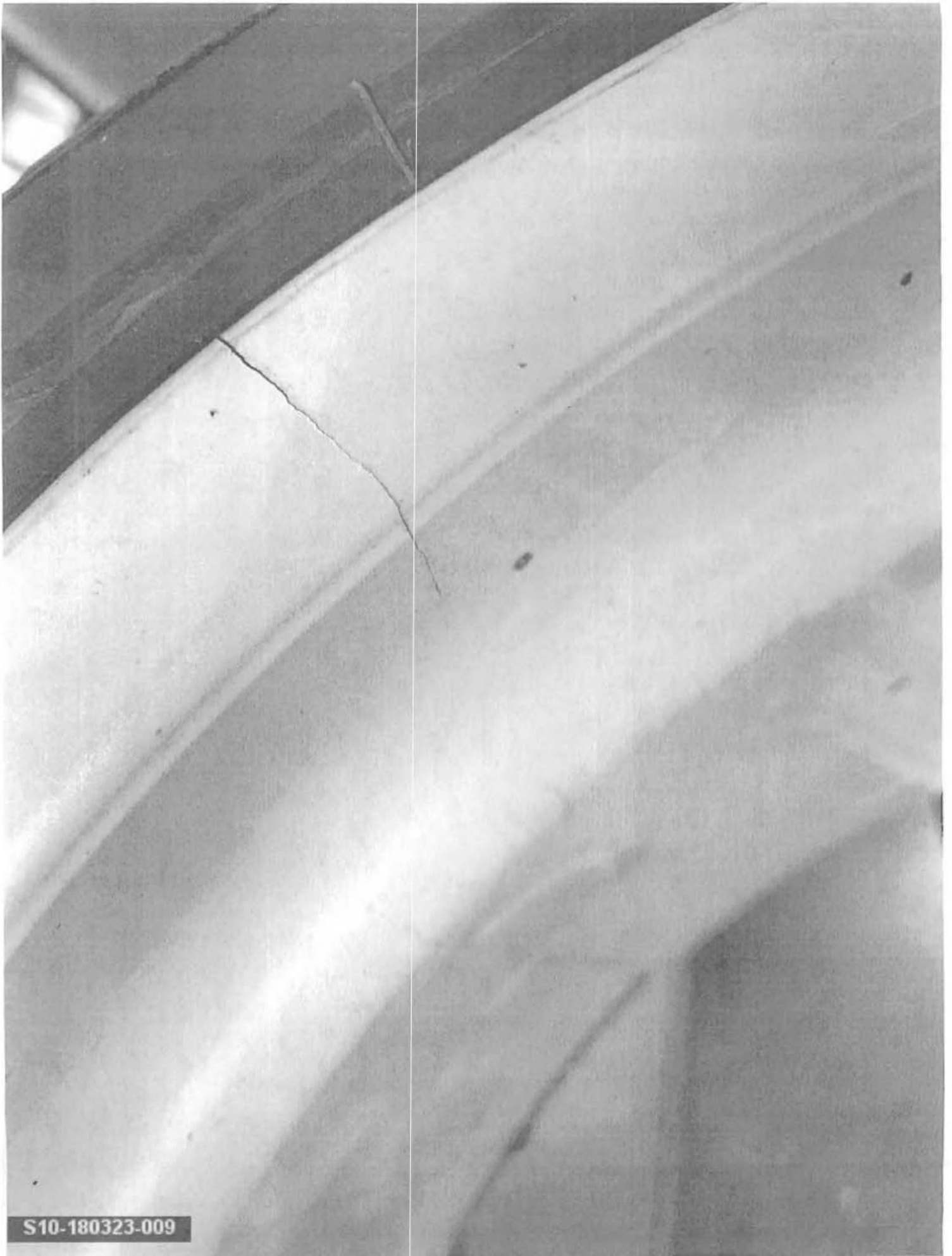
[REDACTED] Lewisville TX [REDACTED]

SEEN INDICATED
TAKING CORRECTIVE ACTION
EXCEED 55 MPH
MANEUVERS.
R TIRE PLACARD IN VEHICLE.





S10-180323-009



S10-180323-009



S10-180323-009



bmw cracked fractured wheels



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About 190,000 results (0.59 seconds)

Fracture or Sprain? - code3er.com

Ad [Redacted]
Broken Bone / Fracture Pain Care. Emergency Room Care With No Wait
Conscious Sedation · Pain Management · Fracture Reduction · Expert Splinting
Services: CT Scanning, X-Rays, Ultrasound, Splinting, Laceration Repair, Fracture Care
4228 N Josey Ln suite 100, Carrollton, TX - Open today · Open 24 hours *

Code 3 ER at Carrollton
No Wait Guarantee at Code 3 ER
4228 N Josey Ln Carrollton TX

Board Certified Doctors
All Our Doctors Are Board Certified
in Emergency Medicine

Autobahn BMW of Fort Worth | Genuine Parts & Accessories

Ad [Redacted] (817) 335-0885
Top Selection of Factory BMW Wheels, Tires & Rims. Buy Online or Over the Phone
Floor Mats · Keychains · Men's Apparel · Watches · Women's Apparel · Contact Us

BMW Wheels | Accessories That Fit Your BMW | brnwusatires.com

Ad [Redacted]
BMW Approved Tires For Every Type of Driving. Shop For Wheels Today!

B/M/W Experts in Dallas/Plano | B/M/W Service & Repair Shop

Ad [Redacted]
Autoscope has the expertise to keep your Bimmer running in peak condition

Can a Cracked Rim Be Fixed? | Repairing Chrome or Aluminum Rims ...

Sturtevant Auto has used replacement rims for your car, when your rims are beyond repair. The most common way that wheel repair specialists use to fix a repairable wheel is a process called TIG welding. Cracked and bent rims break this seal, causing your tire to leak

Video 3 - The Journey of a Cracked Wheel Repair in 4 Minutes ...



Ad [Redacted]
Aug 4, 2010 - Uploaded by TheWheelWarehouse
This is a video of a cracked and bent wheel rim repaired by The Wheel Warehouse Inc. in Dayton, OH .

Cracked Car Rim What To Do - How To Fix It or Shop Fix It - YouTube

https://v [Redacted]
Mar 22, 2016 - Uploaded by DIYsavecash
Cracked Car Rim What To Do - How To Fix It or Shop Fix It. DIYsavecash: ... Is it worth fixing if I take it to a ...

BMW named in class action over premature cracking of alloy wheels ...

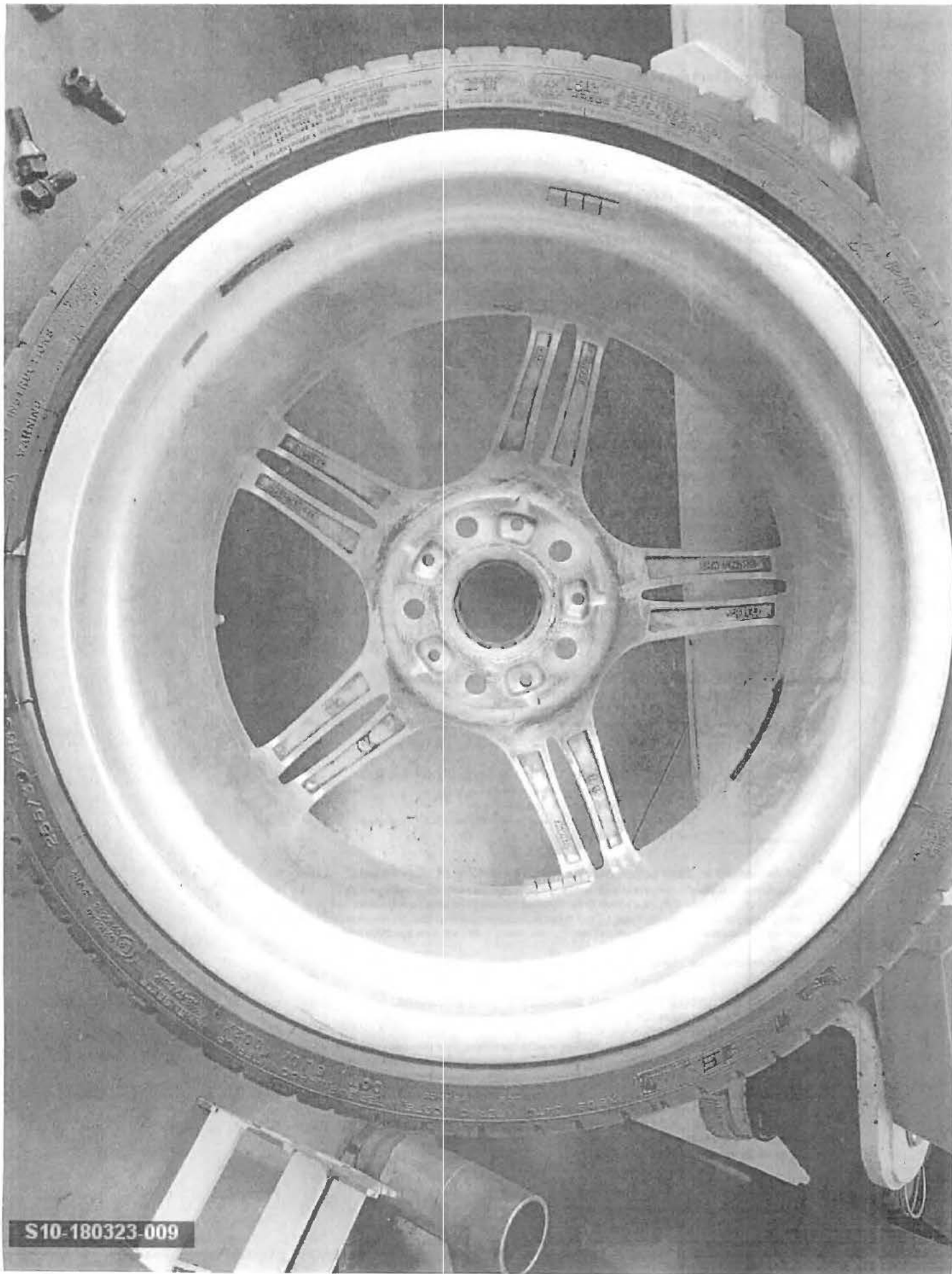
Mar 7, 2013 - 2008 BMW 535i. All 4 wheels have developed fractures. Not what I would expect from a 50k car! Kenrick C. said 1454 days ago. My rear rims are constantly cracking. I bought new rims for both left and rear and even the new rims cracked months later. Sree C. said 1446 days ago. 2009 BMW 335i XDrive
You've visited this page 2 times. Last visit: 3/22/18

How Do You Know If Your Rim Is Cracked??? - Bimmerforums

[Redacted] 1791511...Rim...Cracked ▾
Feb 18, 2012 - 21 posts - 16 authors
Even the recall on the police crown vic wheels was more precautionary since they said they can fail in PURSUIT situations, which you are not doing. I have never had a cracked rim. I have bent one hitting a pothole at 70-75. Quote Originally Posted by AquilaBMW View Post Some say he can remove a ...
Cracked 19 inch 313 Alloy! 6 posts Mar 17, 2015
can an alloy wheel be cracked during tire removal? 10 posts Jul 2, 2014
Kosei K1 rim fractures - anyone else? 25 posts Mar 21, 2010
Possible for a tire machine to crack a wheel? 16 posts Mar 2, 2006
More results from www.bimmerforums.com

Hairline fracture on rim?? How bad is it. - Bimmerpost





S10-180323-009



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FORUMS

1 2 3 4 5 6 7 8 M2 M3 M4 M5 M6 M8 Z4 X1 / X2 X3 / X4 X5 / X6 X7 i3 / i8



BMW Garage BMW Meets Register Today's Posts Search

New 2009 2010 BMW Z4 - ZPOST > BMW Z4 Forum (E89) > 2009-Current Z4 Forum (E89) General Discussion
An Arbitration on the 296 Cracked Wheels

User Name User Name Password Remember Me? Log in

post reply

Page 2 of 2 < 1 2 >

Thread Tools Search this Thread

11-12-2012, 08:39 PM

#23



New Member

0 REP 18 POSTS

Drives: 2011 Z4 3.5i
Join Date: Jul 2011
Location: Greenville, SC

iTrader: (0)

Quote:

Originally Posted by [Redacted]
MANUFACTURER RESPONSE FORM (CALIFORNIA)

.....
6) Z4 296 wheel rims do not fail on their own. They are damaged by impacts which cause cracking.
7) The UK's position to replace wheel rims stipulates that only when a rim is found to be cracked WITHOUT visual damage. The rims found on this vehicle were visually damaged as could be seen by the runout (bending) of the rims when they were rotated on a wheel balancer.
.....

One important question to all cracked rim sufferers; was the tire removed from the rim **before** they did the runout measurement or did they do the measurement on the tire/wheel assembly? A cracked rim has lost a large amount of it's strength and it wouldn't surprise me if the rim was bent in the tire machine when they removed the tire, especially removing a run-flat tire with a very stiff side wall. This could be why your car didn't vibrate at 70 with the cracked rims. If (when) mine crack, I will insist that



Dec 31, 2011 - Found this after changing my tires, both rear rims have 1/4 inch to 1/2 inch hairline fracture. One rear BMW Dream Team PNW Chapter, member #1 Just replace the wheels ASAP, do not repair, it will only continue to crack on a section near the original crack and when you repair that it will do it again.

Is it Safe to Drive With a Cracked Rim? | YourMechanic Advice

Dec 31, 2015 - The rim is a large metal circle on which the tire is placed. It creates the shape of the tire and allows it to be mounted to your vehicle. A cracked rim should be repaired as soon as possible, so it does not cause further damage to your tire. Furthermore, it can pose a safety hazard because the tire has potential.

Cracked alloy - Page 1 - Speed, Plod & the Law - PistonHeads

Jan 11, 2017 - 20 posts - 15 authors

after the shamales with BMW and the fact this isn't a cheap car to start off with, plus only just 4 years (its technically under 4 from first reg by 6 months). The cracks are on the inside of the rims, which are otherwise immaculate. This is not damage from any form of crash, it is clearly the same fracture on both.

- x5 Cracked alloy - Page 1 - BMW General 11 posts Jul 1, 2015
- BMW Cracked Alloys - What to do? - Page 1 - BMW ... 17 posts May 12, 2014
- Cracked Alloys - Page 1 - BMW General 20 posts Oct 5, 2012
- Anyone ever had a cracked alloy welded? - Page 1 ... 20 posts Jan 27, 2011

More results from

How to Repair a Cracked Alloy Wheel: 4 Steps

Feb 15, 2016 - When a wheel hits a Pot-Hole or Curb at 30+ MPH the Impact & Shock is absorbed and causes stress fractures or rim distortion (like a dodecagon). there is also the 2.2 Bar (31lbs/ FT) Of First Hold Alloy Wheel After Inspection of the Crack & Saw Down One Side Of The Crack (Roughly 1/16th Parallel to it)

how dangerous is a hairline crack on the inside of my front rim ...

Mar 8, 2013 - Wheels are kind of important. I'd hit the local mtr tire or wherever and see if you can get a replacement for cheap. You dont know how deep the crack is or its size below the surface. Driving on it is likely to cause it to grow (fatigue) and once you hit a certain crack length the wheel will fail (fracture)

Scottish Rite for Children | Sports Medicine Center

World-Renowned Medical Staff. Leading Facility For Bone Fracture Treatment. Locations: Dallas, Plano. Donate Now Become a Patient Research & Education Our Experts

Wheel Repair Wheel Refinishing | Powder Coating Custom Colors

Alloy Wheel Repair And Refinishing and Powder Coating Gloss Black \$360 Full Set! Services: Wheel Repair, Powder Coating, Bent or Cracked Wheel

The Best German Car Repair | Find a Qualified Mechanic

Independent German Car Repair. You don't have to go to the dealer. Comprehensive Directory - Find a Specialist Today. Featured Listing - Find Repair Shop - Online Marketing Tips

Searches related to bmw cracked fractured wheels

- cracked rim leaking air
- fix cracked rim with jb weld
- how to fix a cracked rim aluminum
- how do rims crack
- cracked rim sealer
- cracked wheel symptoms
- how to seal a cracked rim
- cracked rim causes

1 2 3 4 5 6 7 8 9 10 Next

Castle Hills, Lewisville, TX - From your Internet address - Use precise location - Learn more

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they do the runout measurement before they remove the tire from the rim. I'll also do the measurement and video the indicator reading before I take the car in (like that will do any good but it will make me feel better).

Also, BMW is assuming that the wheel is out of round because of an impact but could it be that since the rim has lost much of it's strength after cracking, that the rim went out-of-round over small bumps due to the weakening of the rim after the crack and not because of an impact??

And do they have a reasonable explanation as to why it is almost always the rear rims that crack and not the front? Seems kind of ludicrous of BMW to think that people only hit pot holes and curbs with the rear wheels and not the fronts.

QUOTE

11-12-2012, 11:04 PM

#24

[Redacted]

Private =



4

REP

58

POSTS

Drives: 2009 Z4 35i

Join Date: Jun 2012

Location: San Francisco Bay Area

iTrader: (0)

They did not remove my tires before checking the wheels for out of round.

However, as I argued above, a wheel can become out of round through normal use and not as a result of a major impact. I believe the weak wheels bend over time, ultimately resulting in cracking. I caught the cracks in my wheels early and they were so small they just looked like pencil lines. I believe they bent before they started to crack.

The extra width of the rear tires and 2 degree negative camber have to promote cracking in the rear. My guess is that there may be other suspension differences between front and rear that would contribute as the rear wheel cracking as well.

QUOTE

11-14-2012, 05:06 AM

#25

[Redacted]

Unfortunately while the rears are more common due

S40 190223 000

[Redacted]



40
REP

1,403
POSTS

Drives: Z4 sDrive 35i
Join Date: Jan 2011
Location: Manchester, UK

iTrader: (0)



to camber/size/etc, the fronts crack too.. mine did!

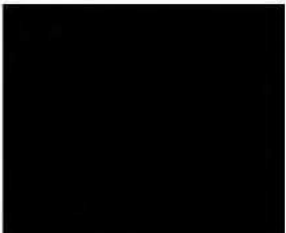
Black Sapphire BMW Z4 sDrive35i Mods: HiFi Tweeters
Stubby LED Halos & Front Indicators DVDInMotion
SmartTop 313 BMW Performance Alloys LCI Repeaters



QUOTE

11-18-2012, 08:13 PM

#26



390
REP

7,877
POSTS

Drives: C63 AMG & 280 SL on
Weekends :
Join Date: May 2010
Location: GTA, Ontario - Canada

iTrader: (0)

Garage List

- 1969 Restored Merce ... [3.75]
- 2011 M3 Coupe TRADED [3.67]
- 1987 BMW 535is [0.50]
- Cars from the Past [3.25]
- The ///M3 Engine S65 [4.78]

Well done [redacted]... Glad someone got satisfaction.

PS. I am sure most of you fellows no my 296 story, no need to say more.

Cheers, Rolf-Dieter



Life will take us to some interesting places, fortunately
The ///M3 will too with a 😊 many of us know this very
well, now my C6.3 AMG with 487 HP does it too
[----> Click here for some good stuff I found](#)

QUOTE

01-16-2013, 12:11 AM

#27



Lieutenant Colonel 🌟

I am a little late to the game here, but as a lawyer in Atlanta, GA, and as a Z4 owner with now 2 cracked and 1 bent wheels, of which BMW replaced the 2

\$10,190,323,000



32
REP 1,568
POSTS

Drives: 335i Montego Blue Saddle
Brown
Join Date: Jan 2007
Location: Atlanta, GA

iTrader: (4)

Garage List
2007 335i [0.00]

cracked ones with 296s and I had to pay to fix the bent one, I am ready to prepare a lawsuit to force BMW to remediate the defective wheels for all owners in the U.S. If you are interested, please send me an email to [REDACTED] I like this arbitration, but perhaps I can force change for us all without having to individually file for arbitrations. I already have some experience in this arena, having fought bitterly (with many others) to force BMW NA to install oil coolers in all N54 engines in the 335s when they first came to market and regularly overheated. I am hopeful we can achieve a similar outcome here. I am really upset about these wheels and we absolutely deserve better.

QUOTE

01-16-2013, 01:10 AM

#28



46
REP 1,246
POSTS

Drives: Audi R8 V10
Join Date: Jul 2010
Location: Austin, TX

iTrader: (1)

Quote:

Originally Posted by [REDACTED]
I am a little late to the game here, but as a lawyer in Atlanta, GA, and as a Z4 owner with now 2 cracked and 1 bent wheels, of which BMW replaced the 2 cracked ones with 296s and I had to pay to fix the bent one, I am ready to prepare a lawsuit to force BMW to remediate the defective wheels for all owners in the U.S. If you are interested, please send me an email to [REDACTED] I like this arbitration, but perhaps I can force change for us all without having to individually file for arbitrations. I already have some experience in this arena, having fought bitterly (with many others) to force BMW NA to install oil coolers in all N54 engines in the 335s when they first came to market and regularly overheated. I am hopeful we can achieve a similar outcome here. I am really upset about these wheels and we absolutely deserve better.

My wheels are still intact (knock on wood), but will send you a message if they end up cracked.

Audi R8 V10, 6MT, Ibis White
BMW i3 REx Mega, Laurel Grey
[Retired] BMW Z4 sDrive35i, BMW 335i Coupe

QUOTE

01-16-2013, 09:19 PM

#29



Private

4 REP 58 POSTS

Drives: 2009 Z4 35i
Join Date: Jun 2012
Location: San Francisco Bay Area

iTrader: (0)

Glad to see someone picking up this issue on a broader scale. I am sure the 296 wheels are disappearing from the road as they crack and customers buy other wheels to replace them. However, it has only been a few years and BMW still could reimburse these customers for the cost of these replacements.

QUOTE

01-16-2013, 11:34 PM

#30



103 REP 1,669 POSTS

Drives: Z4 3.0i & 320i
Join Date: Aug 2012
Location: USA

iTrader: (0)

Quote:

Originally Posted by [Redacted]
I am a little late to the game here, but as a lawyer in Atlanta, GA, and as a Z4 owner with now 2 cracked and 1 bent wheels, of which BMW replaced the 2 cracked ones with 296s and I had to pay to fix the bent one, I am ready to prepare a lawsuit to force BMW to remediate the defective wheels for all owners in the U.S. If you are interested, please send me an email to [Redacted]. I like this arbitration, but perhaps I can force change for us all without having to individually file for arbitrations. I already have some experience in this arena, having fought bitterly (with many others) to force BMW NA to install oil coolers in all N54 engines in the 335s when they first came to market and regularly overheated. I am hopeful we can achieve a similar outcome here. I am really upset about these wheels and we absolutely deserve better.

I like this. I dont have the 296 rims but I am glad that others may find some relief. There are simply too many people with problems for it to be a coincidence.

QUOTE

07-26-2013, 03:15 PM

#31

[Redacted]

New Member



5 7
REP POSTS

Drives: 2009 BMW Z4
Join Date: Jul 2013
Location: Clearwater, Florida

iTrader: (0)

Just got back from the dealership and they gave me the wheels got damaged by pot holes and speed bumps story, which i pretty much expected. Both rear wheels are cracked

QUOTE

07-27-2013, 02:59 AM

#32

[Redacted]

Private First Class

6 199
REP POSTS

Drives: 2012 Z4 sDrive35is
Join Date: Jan 2012
Location: Hollywood

iTrader: (0)

Quote:

Originally Posted by [Redacted]
*Just got back from the dealership and they gave me the wheels got damaged by pot holes and speed bumps story, which i pretty much expected.
Both rear wheels are cracked*

I'm pretty convinced that there is an element of validity to the pothole story with these ultra low profile tires and run flats. Los Angeles is rife with pot holes and quite a few of my friends who have sports cars complain about ruining rims all the time. I myself hit a pot hole in the dead of night with my 326 wheels. The very next time I was at the dealer, they noticed a flat spot on the wheel that took the hit. It wasn't cracked, but it was noticeably flat once I saw it up on the rack. I just remember being shaken to my bones when I hit that pot hole at about 50 miles an hour. Lucky me, I have the comprehensive wheel warranty and they got me a brand new wheel at no cost out of pocket. Still, I honestly think hitting pot holes at speed with these low profile tires and wheels does them no good.

QUOTE

07-31-2013, 11:55 PM

#33



Private First Class

2 MEM 151 POSTS

Drives: 540i/6, Z4 35i
Join Date: Oct 2010
Location: Toronto

iTrader: (0)

I went thru the same thing with my rear wheels. Fronts were fine.

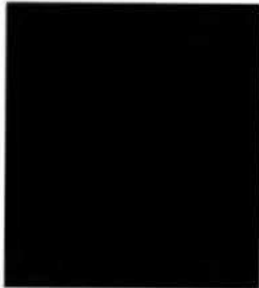
I printed this thread out and took it to the service manager. They took off \$250. Peanuts really, but whatever.



QUOTE

08-01-2013, 10:51 AM

#34



2 MEM 110 POSTS

Drives: [Redacted]
Join Date: Dec 2010
Location: Calgary, Canada

iTrader: (0)

Garage List
2012 BMW Z4 sDrive35is (0.00)

Quote:

Originally Posted by [Redacted]
I am a little late to the game here, but as a lawyer in Atlanta, GA, and as a Z4 owner with now 2 cracked and 1 bent wheels, of which BMW replaced the 2 cracked ones with 296s and I had to pay to fix the bent one, I am ready to prepare a lawsuit to force BMW to remediate the defective wheels for all owners in the U.S. If you are interested, please send me an email to [Redacted] I like this arbitration, but perhaps I can force change for us all without having to individually file for arbitrations. I already have some experience in this arena, having fought bitterly (with many others) to force BMW NA to install oil coolers in all N54 engines in the 335s when they first came to market and regularly overheated. I am hopeful we can achieve a similar outcome here. I am really upset about these wheels and we absolutely deserve better.



I'm happy to see this. So far (knock wood) I've been fairly lucky. Only one cracked rim on my 335i (style 230) that was replaced under a purchased wheel and tire warranty and, to date, no cracked 326Ms on my Z4. I know the 326Ms aren't immune and I've been keeping an eye on them, but I'm under factory warranty until January 2017 so there's a long road ahead. It'd be nice to see BMWNA's policy changed with respect to this.

Congrats to [REDACTED]

Current: 2012 E89 Z4 35is
Previous: 2008 E92 335i Coupe, 2007 Subaru Legacy 2.5GT spec.B, 1993 Dodge Stealth R/T Twin-Turbo AWD, 1994 Ford Taurus SHO

QUOTE

08-02-2013, 03:16 PM

#35



 17 REP 283 POSTS

Drives: E89
Join Date: Mar 2008
Location: Canada

iTrader: (2)

Quote:

Originally Posted by [REDACTED]



I'm happy to see this. So far (knock wood) I've been fairly lucky. Only one cracked rim on my 335i (style 230) that was replaced under a purchased wheel and tire warranty and, to date, no cracked 326Ms on my Z4. I know the 326Ms aren't immune and I've been keeping an eye on them, but I'm under factory warranty until January 2017 so there's a long road ahead. It'd be nice to see BMWNA's policy changed with respect to this.

Congrats to [REDACTED]

I am in Calgary, too!
My 335 had no problem at all but I had one bent 296 rim on my 09' Z4. Calgary BMW insist it's the road problem (Potholes) NOT their wheel quality so I paid \$800 for one rim. 🙄

CURRENT: 2009 E89 35i



PAST: 2008 E92 335xi



QUOTE

08-21-2013, 06:29 PM

#36



New Member

0 REPS 6 POSTS

Drives: E89 2009 SDrive 35i
Join Date: Aug 2013
Location: Florida



I have to reply to a post to activate my forum account. I'm a pissed off noobie here with 3 cracked OEM 296's, 2 rear, 1 front, on a CERTIFIED PRE-OWNED Z4. I have a story to tell but I'll do that in a new thread when my account is up and running.

Later.....

QUOTE

08-22-2013, 07:06 PM

#37



Private First Class

2 REPS 151 POSTS

Drives: 540i/6, Z4 35i
Join Date: Oct 2010
Location: Toronto

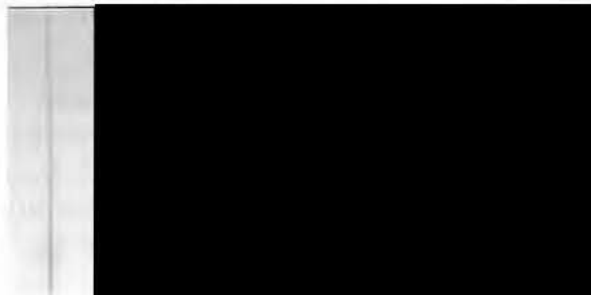
iTrader: (0)

Quote:

Originally Posted by [Redacted]
*I am in Calgary, too!
My 335 had no problem at all but I had one bent 296 rim on my 09' Z4. Calgary BMW insist it's the road problem (Potholes) NOT their wheel quality so I paid \$800 for one rim.*

The only way to fight it is if you threaten to take them to Small Claims Court and there is a discovery blah blah blah.


If you're not prepared to do that then bend over and take it up the ...



QUOTE

#38




New Member

1 REP 9 POSTS

Drives: Z4sdrive 23i
Join Date: Aug 2013
Location: FRANCE NORMANDIE

iTrader: (0)

😊 my god! good job

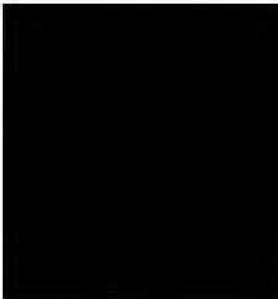
In France, one friend... on Z4sdrive 35i 296 RFT




QUOTE

08-23-2013, 12:07 PM

#39




 46 REP 1,246 POSTS

Drives: Audi R8 V10
Join Date: Jul 2010
Location: Austin, TX

iTrader: (1)

Ouch. Mine is still good. Knock on wood.

Audi R8 V10, 6MT, Ibis White
BMW i3 REx Mega, 
[Retired] BMW Z4 sDrive35i, BMW 335i Coupe



QUOTE

04-03-2014, 03:47 PM

#40


Enlisted Member

0 REP 35 POSTS

Drives: 2007 Lotus Exige S
Join Date: May 2013
Location: Atlanta, GA

iTrader: (0)


I just got finished putting new tires on my '09 Z4. We found that both rear wheels (296) are cracked. One had two cracks and the other 5 cracks! Looks like I'll be going to the dealer for two new wheels. This really sucks.



QUOTE

04-04-2014, 02:50 AM

#41


Enlisted Member
0 45

Get rid of the run flats...they're stiff and they lead to the cracking.

Drives: F32 420d
Join Date: Dec 2012
Location: Australia

iTrader: (0)

QUOTE

04-04-2014, 09:26 AM

#42


7 115

293 has crack issue too, I just found out myself when my rear tires kept deflating every few days, took it to dealershp and they found that there are hairline cracks. Dealership won't replace them, instead gave me a quote to repair them. Screw that, I already had bought aftermarket wheels and just waiting for the runflats on the OEM wheels to wear out and replace the wheels and tires. This gave me a reason to go with my aftermarket wheels and PSS. For me it made a big difference in ride quality and I no longer cringe when going over small depression/potholes in the roads I travel.

Drives: BMW Z 35i
Join Date: Jul 2013
Location: ATX

iTrader: (0)

Cobb AP3 map Stg2+FMIC LT Aggrsv:::ER FMIC & ChargePipe w HKS BOV:::AFE Stage 2 sealed ARDesign Downpipes w race cats:::Eisenman Quad Race

Last edited by  04-04-2014 at 09:32 AM

QUOTE

10-31-2016, 06:03 PM

#43


New Member
540 400222 000

I just verified through bmw that both my rear rims cracked and it would cost me nearly \$1800 to fix. I

0 REF 17 POSTS

Drives: 2011 BMW Z4 E89
Join Date: Oct 2016
Location: San Diego, CA

iTrader: (0)

took my car back from the dealership and tried to fight with the claims department and they closed my case and denied reimbursing me or fixing the rims. Im pissed right now and trying to be a part of this class action but i think its too late. whats the next best option for me?

QUOTE

11-03-2016, 11:52 AM

#44

Registered

0 REF 4 POSTS

Drives: 2004 Z4 7 2009 Z4
Join Date: May 2012
Location: Knoxville, Tennessee

iTrader: (0)

I had one crack last month. Bought a refurb from Wheels America for \$225 - it looks better than the 3 originals. Saved the old one just in case.

QUOTE

post reply

Page 2 of 2 < 1 2 >

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- Smilies are On
- [IMG] code is On
- HTML code is Off

All times are GMT -4. The time now is 07:41 AM.

640 490322 000



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Have you experienced cracked rims?

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E90/E91/E92/E93 (2006 - 2013)

The E9X is the 4th evolution of the [BMW 3 series](#) including a highly tuned [twin turbo 335i](#) variant pushing out 300hp and 300 ft. lbs. of [torque](#). BMW continues to show that it sets the bar for true driving performance! -- [View the E9X Wiki](#)



Page 1 of 1 1 2 >

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06-19-2010, 10:02 PM

#1

[REDACTED]
Registered User
Location: Danville, CA

Join Date: Jun 2010
Posts: 0
Main Auto: 2008 328i Convertible
[View My Garage](#)

Have you experienced cracked rims?

Hello Bimmerfest members,

Upon mounting new tires on my 2008 [BMW 328i Convertible](#) (w/ Sport Pkg) at a [tire vendor](#) in Danville, CA, the technicians informed me that both of my rear [wheels](#) were cracked, and they could not [mount](#) the new [tires](#) on the vehicle. (I was opting for non-RFT's since I have not been pleased with the [Bridgestone Potenza's](#) that came with the vehicle when I bought it new.) Upon inspection at BMW of San Francisco, my service advisor told me that it was in their opinion that an "impact" from a pothole or other irregular road surface caused the cracks in both rear [wheels](#) and warranty coverage is denied. I don't recall having hit or come into contact any potholes that caused me concern about potential damage to my car. When I googled "bmw cracked rims", I found the following [BBC article](#) about their investigation into the matter in October of 2009.



Has anyone else experienced a similar situation in the last couple years?



Another question I have is about the Ombudsmen of BMWCCA, and whether this service has been of help in having BMWNA cover the replacement of the wheels in this situation?

Obviously I LOVE my car, but I question BMW's decision to mount these particular RFT's and wheels if they seem to not be able to withstand regular road conditions.



04/20/2012 11:54 AM

Registered User
Location: Illinois

Join Date: Apr 2012
Posts: 24
Mein Auto: BMW 545I
[View My Garage](#)

I along with thousands of others have experienced the same issues. And no one will help me. My insurance company said it is a BMW issue. And my dealer said they will not help and are not aware of any issues with the RFT and the alloy rims.



04/20/2012 11:54 AM



Officially Welcomed to the 'Fest
Location: Los Angeles area

Join Date: Apr 2010
Posts: 6,194
Mein Auto: '13 F10 535i (loaner)
[View My Garage](#)

Quote:

Originally Posted by [REDACTED]
I along with thousands of others have experienced the same issues. And no one will help me. My insurance company said it is a BMW issue. And my dealer said they will not help and are not aware of any issues with the RFT and the alloy rims.

[REDACTED].do you wish to share the minimum amount of information with us? Do you have 19" rims...the subject of the BBC "expose" and the usual "subject" of cracked rims? BMW "agreed" to a replacement policy in the E.U. apparently, depending on the amount of "out-of-round" found on 19" cracked rims...what is your situation and what have you done?

F30 320i
F30 328i
E90 328i
E92 335i 6MT
E46 M3 6MT
E39 528i 5MT
MBz W140 S320
MBz W124 300E (slammed)
(unmentionables in between)
'71 AMC Javelin (4-Spd Stick on the floor)
'67 Pontiac Firebird 'cabrio' (1st car - "the leaker")

Member: BMW CCA



04/23/2012, 08:55 AM

Registered User
Location: IllinoisJoin Date: Apr 2012
Posts: 24
Mein Auto: BMW 545i
[View My Garage](#)

Yes I do have the 19" rims. And yes they are all out of round and 3 of them have bad cracks.



04/23/2012, 08:58 AM

Registered User
Location: IllinoisJoin Date: Apr 2012
Posts: 24
Mein Auto: BMW 545i
[View My Garage](#)

So far I have not done anything. The dealer was to call me back a week ago and I have not heard from them. So the car is sitting at the repair shop. I have begun to look into new rims. I hate having to pay for this but I have no choice. I am just not sure what to buy. I will not put the stock rims back on my car.



04/23/2012, 09:42 AM

Officially Welcomed to the 'Fest
Location: Los Angeles areaJoin Date: Apr 2010
Posts: 6,194
Mein Auto: '13 F10 535i (loaner)
[View My Garage](#)

Quote:

Originally Posted by

So far I have not done anything. The dealer was to call me back a week ago and I have not heard from them. So the car is sitting at the repair shop. I have begun to look into new rims. I hate having to pay for this but I have no choice. I am just not sure what to buy. I will not put the stock rims back on my car.

Wouldn't you know, a law firm is already collecting "consumer" data on this issue. I don't know how old this site is. I would certainly get the wheels measured for "out-of-round" to see if they are in or out of the alleged BMW 0.3mm threshold for "warranty" although we understand this was in the UK, not the U.S. BMW NA would be hard pressed to turn it down IMO. Your wheels can easily be measured at any tire shop...those equipped with a Hunter GSP9700 wheel "balancer" can do it in a snap.

As a member of the SAE, I have seen technical papers that do assert that RFs impose higher stress/strain levels on wheels, thus a more robust design is called for. One must assume that BMW's wheel supplier is "all over this" and that appropriate design changes have been made. It would be nice to know this -- de facto admission of a fault, or quiet discontinuation of certain 18, 19" wheel designs.

F30 320i
F30 328i
E90 328i
E92 335i 6MT
E46 M3 6MT
E39 528i 5MT
MBz W140 S320
MBz W124 300E (slammed)
(unmentionables in between)

'71 AMC Javelin (4-Spd Stick on the floor)
'67 Pontiac Firebird 'cabrio' (1st car - "the leaker")

Member: BMW CCA



04-23-2012, 12:11 PM



Join Date: Apr 2012
Posts: 1,345
Mein Auto: F26 X4 M40i LBB
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I will be staying away from 19's

2016' Long Beach Blue X4 M40i - Lease Assumption ending 3/2019

Member:



20.5
MPG



04-23-2012, 12:16 PM



Officially welcomed to the 'Fest
Location: Texas

Join Date: Aug 2010
Posts: 116
Mein Auto: 2014 F30 328i Sedan
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I have cracked 3 rear 18" stock rims on my 2007 e93 in less than 2 years. 2 cracks were on runflats and the last one was on normal tires.



04-24-2012, 12:32 PM



Join Date: Apr 2012
Posts: 1,345
Mein Auto: F26 X4 M40i LBB
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Quote:

Originally Posted by [Redacted]
I have cracked 3 rear 18" stock rims on my 2007 e93 in less than 2 years. 2 cracks were on runflats and the last one was on normal tires.

In my previous car , cadillac sts 2006 v6 i was running 18's and i never cracked them but 2 of them were bent when i went to powder coat my rims 6 months after i bought the car. i thint it means the bigger the rims the easier it will be (potholes love big rims)

2016' Long Beach Blue X4 M40i - Lease Assumption ending 3/2019

Member:



20.5
MPG

S10-180323-009



#10



to the 'Fest
es area

Join Date: Apr 2010
Posts: 6,194
Mein Auto: '13 F10 535i (loaner)
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Quote:

Originally Posted by [Redacted]
In my previous car , cadillac sts 2006 v6 i was running 18's and i never cracked them but 2 of them were bent when i went to powder coat my rims 6 months after i bought the car. i thint it means the bigger the rims the easier it will be (potholes love big rims)

In following this ongoing issue, it is clear that pot holes and 'speed bumps' have **nothing** to do with the BMW cracked wheels as BMW would like owner's to believe. A sufficient amount of owner's have received warranty satisfaction by passing the bogus "0.30mm" out-of-round "test," therefore "impacts" are obviously not the problem.

Recent blogs indicate that BMW have abandoned this ridiculous "test" and are granting warranty "consideration" where no obvious impacts are evident. It seems that increasing bad press PR in the UK has prompted BMW to get off its high horse...sounds familiar as this is what prompted the U.S. HPPF recall.

I don't know what BMW NAs position on this is, but faced with the enormous "evidence" on the Internet, I can't imagine that they're going to "blow it off" too quickly. Wise consumers will know how to present this.

BMW NA is still reeling from their recent multi-million dollar penalty from NHTSA for their failure to bring safety defects to NHTSA's attention in a timely manner. You'd think this would change their behavior.

- F30 320i
- F30 328i
- E90 328i
- E92 335i 6MT
- E46 M3 6MT
- E39 528i 5MT
- MBz W140 S320
- MBz W124 300E (slammed)
- (unmentionables in between)
- '71 AMC Javelin (4-Spd Stick on the floor)
- '67 Pontiac Firebird 'cabrio' (1st car - "the leaker")

Member: [Redacted]



#11

04-21-2012, 07:11 PM



Officially Welcomed to the 'Fest
Location: NJ

Join Date: Sep 2011
Posts: 699
Mein Auto: 2014 X1 xDrive28i
[View My Garage](#)

Had a cracked rim on 17 inch 2006 330xi 2-3 years back, dealer replaced for \$500. It had a slow leak for air. I had the tire insurance package and it covered it.

\$10,180,323,000



04-23-2012, 02:44 PM

#12

Join Date: Jun 2011
Posts: 123
Mein Auto: 2007 335i E93 & E92
[View My Garage](#)

Location: Edmonton

We had both factory 19 back wheels crack, twice each in the first Summer we had the car. No impact damage and the tires were fine. We changed to 18's and go flat tires, no problem since. The factory wheels are either not tested on real roads or BMW has really low standards because it seems like everyone has them crack. And the dealer was willing to sell me 2 new wheels and 2 run flats for about \$4,000 (Canadian price) i said no way and I got 4 18 inch wheels and tires in the factory staggered size for \$2,200



04-30-2012, 04:41 PM

#13

Join Date: Apr 2012
Posts: 1,345

Mein Auto: F26 X4 M40i LBB
[View My Garage](#)

So I guess 16"s (Stock on XI) haven't cracked because they're too small ?

2016' Long Beach Blue X4 M40i - Lease Assumption ending 3/2019

Member:

20.5
ppg



04-30-2012, 11:27 PM

#14

Join Date: Jun 2011
Posts: 123
Mein Auto: 2007 335i E93 & E92
[View My Garage](#)

Location: Edmonton

The 19's have a 30 profile back tire and it has only about 1 inch between the road and the rim. Add the camber in the back and the inside edge of the wheel is supporting most of the weight = cracked wheels.



04-30-2012, 07:30 PM

#15

Join Date: Jul 2002
Posts: 7,991
Mein Auto: Daihatsu Terrios
[View My Garage](#)

Quote:

Originally Posted by [redacted]

So I guess 16"s (Stock on XI) haven't cracked because they're too small ?

S10-180323-009

more rubber, more cushion between the road and the rim.

in nyc, i run larger diameter than stock tires winter and summer-- 25.8", almost an inch bigger than stock for a little more cushion. my 17s have about the sidewall height of a 16, and my 19s are about the sidewall height of an 18. has helped quite a bit, although my 19s have had bubbled tires. (then again i cracked three 19s running stock spec tires on my last 335)

- Past: 2001 330i ZSP/ZPP/Step
- Past: 2004 S60R 6MT Sport
- Past: 2007 335i 6MT ZSP/ZCW/322/655
- Past: 2010 335xi ZMP/ZCW/ZPP/PPK/PE
- Past: 2013 335i 6MT ZMM/ZDH/ZTP/3AG/494/508
- Present: 2016 F34 335i xDrive ZCW/ZDA/ZDH/ZTP/ZMP/2V5/5DL


Current Homeland Threat Level:



09:30 AM 2/17/17 PM

#16



Join Date: Apr 2012
 Posts: 1,345

 Mein Auto: F26 X4 M40i LBB
[View My Garage](#)

Quote:

Originally Posted by [redacted]
more rubber, more cushion between the road and the rim.

in nyc, i run larger diameter than stock tires winter and summer-- 25.8", almost an inch bigger than stock for a little more cushion. my 17s have about the sidewall height of a 16, and my 19s are about the sidewall height of an 18. has helped quite a bit, although my 19s have had bubbled tires. (then again i cracked three 19s running stock spec tires on my last 335)

I'm going to ditch the 16;s stock and go with 18's as I think 19 is overkill and too expensive. I wonder whats the best size for 18 ?

I remember I had 235/50-18 all fours instead of using 255/45-18 rears in my cadillac which went for a year (10,000miles) through NJ/NYC roads and never had a problem.

Tirerack recommends 225/40-18 Front 255/35-18 Rear don't know much about tires but what you said sounds correct

2016' Long Beach Blue X4 M40i - Lease Assumption ending 3/2019 *PM*

Member: [redacted]

20.5

MEMBER



09:30 AM 2/17/17 PM

#17

S10-180323-009

Join Date: Jul 2002

Posts: 7,991
Mein Auto: Daihatsu Terrios
[View My Garage](#)



Quote:

Originally Posted by [Redacted]
I'm going to ditch the 16;s stock and go with 18's as I think 19 is overkill and too expensive. I wonder whats the best size for 18 ?

I remember I had 235/50-18 all fours instead of using 255/45-18 rears in my cadillac which went for a year (10,000miles) through NJ/NYC roads and never had a problem.

Tirerack recommends 225/40-18 Front 255/35-18 Rear don't know much about tires but what you said sounds correct

you can probably do 225/45/18 and 255/40/18. i havent tried that though-- so i cant speak to fit. but i believe someone put a set of F30 tires and wheels onto their E90 without issues.

i run 245/35/19 all around for summers and 245/45/17 all around for winters.

- Past: 2001 330i ZSP/ZPP/Step
- Past: 2004 S60R 6MT Sport
- Past: 2007 335i 6MT ZSP/ZCW/322/655
- Past: 2010 335xi ZMP/ZCW/ZPP/PPK/PE
- Past: 2013 335i 6MT ZMM/ZDH/ZTP/3AG/494/508
- Present: 2016 F34 335i xDrive ZCW/ZDA/ZDH/ZTP/ZMP/2V5/5DL

Current Homeland Threat Level:



04-10-2012, 08:04 PM



location: NYC/NJ

Join Date: Apr 2012
Posts: 1,345

Mein Auto: F26 X4 M40i LBB
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Quote:

Originally Posted by [Redacted]
you can probably do 225/45/18 and 255/40/18. i havent tried that though-- so i cant speak to fit. but i believe someone put a set of F30 tires and wheels onto their E90 without issues.

i run 245/35/19 all around for summers and 245/45/17 all around for winters.

I got those #'s from tirerack actually dont know what other 328xi or 335xi members use. I'm guessing XI and RWD also wear different shoes ?
Do you need any spaces for yours?
Do you run RFT or non ?

2016' Long Beach Blue X4 M40i - Lease Assumption ending 3/2019 *PM*

S10.180323.009



Member: [REDACTED]

[REDACTED] 20.5

Last edited by [REDACTED] 04-30-2012 at 08:06 PM.



04/30/2012 08:11 PM

#19

[REDACTED]
[REDACTED]
[REDACTED] location: wall st

Join Date: Jul 2002
Posts: 7,991
Mein Auto: Daihatsu Terrios
[View My Garage](#)

Quote:

Originally Posted by [REDACTED]
*I got those #'s from tirerack actually dont know what other 328xi or 335xi members use.
I'm guessing XI and RWD also wear different shoes ?
Do you need any spaces for yours?
Do you run RFT or non ?*

no, xi and rwd typically use the same tires. 24.9-25.1 in diameter
offsets are the same as well. the stagger is only in width, the diameters are very close, to within 0.1-0.2"

i run 19X8.5 ET 35 rims, no spacers needed, also non runflat tires, i carry the spare tire i researched (see sticky at top of forum)

- Past: 2001 330i ZSP/ZPP/Step
- Past: 2004 S60R 6MT Sport
- Past: 2007 335i 6MT ZSP/ZCW/322/655
- Past: 2010 335xi ZMP/ZCW/ZPP/PPK/PE
- Past: 2013 335i 6MT ZMM/ZDH/ZTP/3AG/494/508
- Present: 2016 F34 335i xDrive ZCW/ZDA/ZDH/ZTP/ZMP/2V5/5DL

Current Homeland Threat Level:



#20

[REDACTED]
[REDACTED]
[REDACTED] Location: NYC/NJ

Join Date: Apr 2012
Posts: 1,345
 Mein Auto: F26 X4 M40i LBB
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Quote:

Originally Posted by [REDACTED]
*no, xi and rwd typically use the same tires. 24.9-25.1 in diameter
offsets are the same as well. the stagger is only in width, the diameters are very close, to within 0.1-0.2"*

510 49333 000
[REDACTED]

i run 19X8.5 ET 35 rims, no spacers needed, also non runflat tires, i carry the spare tire i researched (see sticky at top of forum)

Oh so what made u go with those #'s ?

2016' Long Beach Blue X4 M40i - Lease Assumption ending 3/2019 [REDACTED]

Member: [REDACTED]
[REDACTED] 20.5
MPC



05-01-2012, 07:33 AM

[REDACTED]
Registered User
Location: Illinois

Join Date: Apr 2012
Posts: 24
Mein Auto: BMW 545i
[View My Garage](#)

Quote:

Originally Posted by [REDACTED]
[REDACTED] .do you wish to share the minimum amount of information with us? Do you have 19" rims...the subject of the BBC "expose" and the usual "subject" of cracked rims? BMW "agreed" to a replacement policy in the E.U. apparently, depending on the amount of "out-of-round" found on 19" cracked rims...what is your situation and what have you done?

After being laid off I have decided to park my 545 until which time I can buy after market rims and tires! Hopefully before the end of summer.



05-01-2012, 07:49 AM

[REDACTED]
Officially Welcomed to the 'Fest
Location: Virginia

Join Date: Jun 2007
Posts: 323
Mein Auto: 2008 335
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No cracked rims, but 1 bubble on a front tire that I had to replace. Lots of potholes around here. I bought 17" winter tires and rims which helps avoid the impact issues. In my last BMW an e46 all 16" wheels were bent by the time I sold it. [REDACTED]



05-07-2017, 03:44 PM

[REDACTED]
[REDACTED]
Location: Long Island, NY

Join Date: Aug 2007
Posts: 2,526
Mein Auto: 335i sedan 6MT
[View My Garage](#)

I've had three bent rims and three sidewall bubbles.

Two rims were my winter 17s (and all three sidewall bubbles). One rim was my style 162 18".

Don't resent growing old. Many are denied the privilege.
-- Irish Proverb

S10 190323 000
[REDACTED]



05-02-2012, 04:51 PM

#24



Officially Welcomed to the 'Fest
Location: New Jersey

Join Date: Aug 2009
Posts: 151
Mein Auto: Lexus, Volvo
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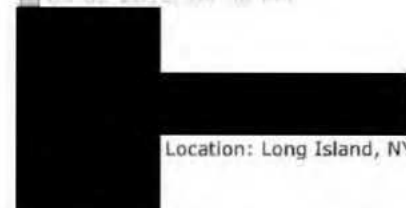
I am picking up a new e93 335 later this week and am seriously considering the wheel & tire insurance. I will have 18's with RFT (m-sport package). Of course it is contingent on price. I've read a lot about this and remain very confused about my risk of getting a bubble or cracked rim. Depending on who you speak to, it is a yearly occurrence or a never-event. Some people have had 3 or 4 rims/tires replaced, some none! Arrgh. It may be a lot of money to spend for nothing.

Any more thoughts?



05-02-2012, 04:10 PM

#25



Location: Long Island, NY

Join Date: Aug 2007
Posts: 2,526
Mein Auto: 335i sedan 6MT
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There's a reason it's called tire "insurance"....

It all depends on how often you hit those destructive little road warts called potholes, how big they tend to be, and how fast you're going.
I'm on Long Island, and...well, you saw my last post.

Don't resent growing old. Many are denied the privilege.
-- Irish Proverb



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E90/E91/E92/E93 (2006 - 2013) ▼ Go

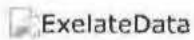
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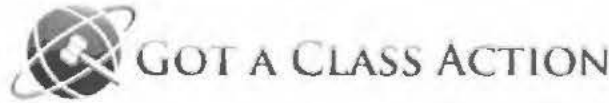
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BMW NAMED IN CLASS ACTION OVER PREMATURE CRACKING OF ALLOY WHEELS

BMW

Posted on March 7, 2013

This is a class action against BMW of North America, LLC on behalf of a class of California consumers who currently own or lease, or previously owned and leased, a 2007 or later year BMW 5 series vehicle (the "Subject Vehicle(s)") that has or had 17" or larger original equipment manufacturer BMW alloy wheels (the "BMW Alloy Wheels")

As alleged in the complaint, BMW knew, or should have known, that the BMW Alloy Wheels affixed to low profile or run-flat tires were subject to cracking, requiring the wheels, and sometimes the tires, to be replaced after being used—in some cases, after less than 20,000 miles—and that such cracking is not consistent with the reasonable expectations of consumers regarding alloy wheel life on the Subject Vehicles. Despite this knowledge, BMW placed the BMW Alloy Wheels on the Subject Vehicles and failed to disclose that the BMW Alloy Wheels would have a shorter life span than reasonable consumers would expect.

BMW's failure to disclose the fact that the BMW Alloy Wheels prematurely crack is especially egregious in light of the safety hazard resulting from driving with a cracked wheel, due to the loss of tire pressure that typically ensues. Moreover, the possibility of a loss in tire pressure while driving the Subject Vehicles would be a material fact to a reasonable consumer.

This action is brought to remedy violations in connection with Defendant's marketing and distribution of the BMW Alloy Wheels which come affixed to the Subject Vehicles. The BMW Alloy Wheels are subject to cracking under normal driving conditions, creating a safety hazard and necessitating replacement or repair of the wheel and sometimes the tire, at substantial cost to the consumer.

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This entry was posted in Filed Cases and tagged alloy wheels, bmw, class action, complaint, cracking, lawsuit. Bookmark the permalink.

Same issues with 2005 645ci
1st set lasted 7000 miles
Had to replace both tires and one cracked rim: total \$3000

2nd rears lasted 6 months now need replacement for all four tires: \$3,000 (3/22/13)

[redacted] said 1826 days ago

[redacted] said 1822 days ago

I have a 2010 BMW 335xi with both rear rims that have multiple hair line fractures - I am getting no support from BMW Canada and wondered if you would be able to help me and assist me with this. My belief is that this is a design flaw - my car has 19" rims and one rim has as many as 5 hair line fractures! Please help! I live in the Toronto area in Ontario Canada.

\$10,180,323,000

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TRENDING DISCUSSIONS

Toyota Motor Corporation — FAULKNER TOYOTA, TREVOSE PA — 2008 RAV 4 OIL CONSUMPTION — (No Posts)

Volkswagen Group — VOLKSWAGEN 2014 PASSAT — (No Posts)

Conair — Conair — (1 post)

Kia Motors — Kia Sorento 2011 - subpar sway bar — (No Posts)

Ford Motor — 2007 Ford Edge TSS/OSS Sensor Failure — (1 post)

TRENDING STORIES

Bank Of America — Bank of America pays \$5.5 million to settle class action lawsuit over failure to properly report debt discharged in bankruptcy

— When Organic is Not Organic

General Motors — General Motors named in class action lawsuit over defective dashboards

General Mills — General Mills, maker of Annie's Homegrown salad dressings named in class action for falsely claiming product is natural

Apple Inc — Apple sued for slowing down older model iPhones with new iOS

Yes it was the tire tech that crack the wheel nobody seem to be put the blame on anybody but BMW I guest because he don't have enough money !!

██████████ said
1793 days ago

██████████ said
1762 days ago

I have a 2011 750Li and had to replace 3 19 inch rims and 2 tires for \$2161.44 after negotiating down from \$3500.00. Only had 19161 miles.

While driving at about 26mph, I heard and felt two loud cracks on my left side of the car. Immediately after, my car slouched on the lefthand side, the vehicle stopped suddenly and both airbags deployed. I was knocked out for a while and when the authorities arrived, we investigated the area and noticed that there was no collision with anything or anyone, other than both of my two leftside rims were cracked radially and there was damage to the suspension. In addition, the authorities confirmed there were no potholes, obstacles, or any other object that could have produced the incident. Rough estimate to repair damages exceed \$12,000.

██████████ said
1756 days ago

██████████ said
1756 days ago

While driving at about 26mph in my 2009 328i, I heard and felt two loud cracks on my left side of the car. Immediately after, my car slouched on the lefthand side, the vehicle stopped suddenly and both airbags deployed. I was knocked out for a while and when the authorities arrived, we investigated the area and noticed that there was no collision with anything or anyone, other than both of my two left-side rims were cracked radially and there was damage to the suspension. In addition, the authorities confirmed there were no potholes, obstacles, or any other object that could have produced the incident. Rough estimate to repair damages exceed \$12,000.

I am on my 3rd cracked wheel in 6 months each time the tire has to be replaced. I have a 2006 BMW 650i with 72000 miles

██████████ said
1734 days ago

██████████ said
1725 days ago

I have a 2005 BMW X5 4.4 Sports Package with BMW alloy wheels. The back rims are cracked and cause the pressure in my tires to drain to about 2 pounds of air. This is a huge safety issue.

I have a 2008 BMW 335i with 36000 miles on it... out of warranty now, but I was unsuccessful in getting them to replace my front left faulty wheel a few times while it was still under warranty, experiencing similar issues to those above. I'm in TX, but am curious if there are separate cases or if this case is the umbrella for all states?

██████████ said
1724 days ago

██████████ said
1718 days ago

I have a 2011 335si. I was having problems with air leaking from my tire, took the tire off to check for leaks and found 5 cracks on the inside of the rim. Called BMW about three hours ago, still haven't heard back from them.

██████████ said

1717 days ago

I have a 2012 740i with 20" M wheels. 2 have cracked within 17,000 miles. I have spent an excess of \$3000 on wheel replacement and tires. I am in the process of trying to resolve this with BMWNA

█████ said
1705 days ago

I have a 2006 530i and have a cracked rim and a couple bent rims. I would expect a manufacturer like BMW to put safety and quality as a priority for their consumers. Please let me know if there is a class action that would favor my rim replacement costs.

█████ said
1668 days ago

I have a BMW 645CI for 4 years, and had to replace all 4 wheels and tires a couple of times think it was something I was doing...more recently the two rear wheels had hair line cracks and one bent rim...requiring three new RFT as well...at a cost of over \$4000.

█████ said
1646 days ago

I have a 2009 335i coupe, am on my 2nd cracked wheel in 6 months each time the tire has to be replaced. This is a huge safety issue! BMW DOESN'T SEEM TO CARE???

█████ said
1618 days ago

I have exactly the same problem with a one year old 335i convertible in Mexico, 19" 313 style alloys cracked in several places. This fault is on the rear wheels and no impact damage to the wheels ever took place, so they can't hide behind that excuse.
I am a British ex-pat, living in Mexico, so have a lot of information from the UK, where ALL such 19" wheels are being replaced free of charge. BMW admitted it was a problem with the alloy metal used in the manufacture and have changed suppliers (An Italian company now supplies the replacements) BUT are still not offering free replacements in Mexico, or from what I gather in the US nor Canada.
Grow up BMW, this is a serious design / manufacturing fault and not attending to it is destroying your reputation as a premium car manufacturer. I will never have another BMW again their support sucks. I applaud the class action and the people power response in the UK. The authorities need to get their act together and file a suit against BMW for knowingly selling dangerous goods. Fix this now before someone gets killed.

█████ said
1584 days ago

Current issue with a 2010 335i... TPM kept coming on, checked the tire pressure and reset. Afterwards I took the car into BMW of Austin who found a nail/screw in the RR... After replacing the runflat and going home for the evening the TPM alert repeated, went to the dealer and then was informed of a cracked and bent rim - which they are not covering under warranty!

█████ said
1579 days ago

I have 2-19 inch BMW rims on 2002 745i that are cracked. What should I do?

█████ said
1561 days ago

2007 BMW 550i. Rear, right tire has started leaking air. Today took the car in for repair and they showed me the hair like crack on the rim, saying the rim is the problem and needs to be replaced. \$400 for the wheel.

█████ said
1560 days ago

I just had my rear tires replaced and it was discovered that 1 rim has 4 hair like cracks. My BMW dealer does not want to help fix this. I am pissed.

2004 645ci 19" rims.

█████ said
1545 days ago

I have a 2008 BMW X5 on 21 inch 5 spoke rims and the rears are constantly cracking. Two cracks on each side which I replaced but then months later the replacements cracked. Seriously what is BMW doing to fix this.

I have Z4-09 .right rear has 6 cracks,bmw says to blame on hitting pothole so that insurance will pay,to me that is fraud on bmw s side.something has to be done.

█████ said
1540 days ago

█████ said
1538 days ago

I have a 2011 BMW 750Li M-Sport. My passenger rear tire started leaking air. When I took it to get fixed, they discovered a small hairline crack in the rim that is the cause. Has anyone had any luck having BMW cover this? My car has 33,000 miles on it.

Run flat tire started leaking air yesterday on rear 19" 550 2010 GT wheel. We were informed by the gas station that the rim was cracked. BMW has car now and I am not sure if they are going to repair it. We will find out tomorrow what BMW North America is going to do?

█████ said
1536 days ago

█████ said
1528 days ago

Second cracked rim on 2010 335i/E93 with 19" rims and runflats within 2 months of having the last one replaced at BMW of Austin (100% covered - even though they wanted me to split the \$750 cost for a new rim and even stated it was warped and cracked)! This time I went to Discount Tires for the inspection first after having repeated TPM alerts... Now awaiting feedback from the dealership.

Notes to last post: LF rim is impacted this time, the car is a E92 coupe, M-Sport with 19" Bridgestone RF's (OEM).

█████ said
1528 days ago

█████ said
1521 days ago

2007 E93 335i with 55k left rear rim cracked, all highway miles. No help from BMW NA.

Same problem here, I have to replace 4 tires on my 2007 550i in less than a years time after having a blow out on a run flat. Now my rim is cracked and I've gone from airing up weekly to a few times a day now. Ridiculous!

█████ said
1505 days ago

█████ said
1499 days ago

I have 2012 BMW 750li What can I say?! for 18 month of holding this car I have had replace 3 rims and 7 tires. I lost hundreds of dollars , time and nervous. I knew the problem and always drive very neat to safe rims and tires. But unfortunately it still make me upset. Very poor performance for luxury car.

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█████ said
1499 days ago

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█████ said
1498 days ago

█████ said
1489 days ago

Why is this class action only involve the 5-Series? Can the rest of us piggy back or do we need to start another suit? I have a leased 2011 328i. I hated the run flats from the start. I call them the 8-track of the tire world, and I think it's a scam. I replaced them with Michelin Pilots at Thanksgiving and have much better performance and mpg and smoother ride. However, the tech noted there were small fractures on a couple of the wheels. A couple days ago the right rear tire ran low. Filled it and the next morning had the same drop in pressure. Took it to a tire place, and they said there were hairline fractures on the wheel that were not permitting the tire to seal, thereby losing pressure. New wheel, \$700 plus labor. The BMW dealer says it's not covered because it's wear and tear in L.A. We have been very careful about potholes, and it's ridiculous to have to coddle an "ultimate driving machine!" I drove the heck out of my Subaru WRX on and off road for ten years and never had tire or wheel problems. Not that was an ultimate driving machine. BMW needs to be held accountable!

07 BMW 530 Cracked left rim.

█████ said
1477 days ago

█████ said
1473 days ago

We own a 335xi and we are on our 3rd cracked rim in 3 years. If you hit a pot hole it destroys the tire and cracks the rim. Something must be done about this!!!!!!

2008 BMW 535i. All 4 wheels have developed fractures. Not what I would expect from a 60k car!

█████ said
1465 days ago

█████ said
1463 days ago

My rear rims are constantly cracking. I bought new rims for both left and rear and even the new rims cracked months later.

2009 BMW 335i XDrive. My car is in the bodyshop now (again).. they just informed me that my rims are cracked & need to be replaced. This is the 2nd time in 2 years. It hardly has 50K miles and all 4 are cracked due to road conditions. This is ridiculous! Something must be done to take care of this

█████ said
1455 days ago

roy b. said

510 49933 999

1455 days ago

Yes I have the BMW GT550X 2011 less than 30k on my car. All wheels have been replace and all the time the tires are worn out prematurely I have change them 8 times and the wheels get out of alignments and I have to replace the rare breaks.

I have a 2007 BMW 530i (E60) with 19" Allow wheels. Since replacing my tires 9 months ago I now have developed a crack in 2 of my rims. I think there is merit to the RFT not providing enough give creating stress on the rims which cause the cracking.

██████████ said
1431 days ago

██████████ said
1430 days ago

I have a 2008 BMW 535i XDrive. Two rims cracked, the first time ever for me (and I had owned a BMW before). Less than 50 K on the car. Pathetic!

Our 2011 BMW 328xi got a cracked rim on left front wheel. About 50,500 miles. Replace with \$460. No obvious reason for this incident.

██████████ said
1423 days ago

██████████ said
1421 days ago

2011 BMW 535i with 19" alloy wheels. Tire light came on. Turns out left rear rim cracked with about 50 K on the car. Just purchased the CPO vehicle in December 2013.

I have 2009 BMW 335 i - all 4 rims had to be replaced with new tires each time. Rim was cracked in all cases. BMW said it was my driving. I drive to and from work on good roads. The first three cracked at about two years after I bought the car, the third 6 months later and the last rim cracked this morning.

██████████ said
1403 days ago

██████████ said
1394 days ago

2007 Bmw 650L, 7000 Miles since I bought the car used and I have had to replace the Drivers front and the passengers left rear wheels do to leaking air through fractures on the wheel.

Yes, 3 cracked wheels in 2 years. I've never had a car experience this.

██████████ said
1385 days ago

██████████ said
1379 days ago

2014 750 Li premature rim cracked on a one month old new car

2008 bmw wheel cracked in half

██████████ said
1370 days ago

██████████ said
1368 days ago

Just took in my 2008 - 535 and the tire dealer said the rim was cracked in two places that is why it can't hold air. Contacted BMW dealer and they said they haven't had any others crack. They also told me this when I had to replace the 3 wheels on my 645Ci.

2010 750i blew out front passenger tire completely yesterday from hubbles - this year the rear driver is cracked for the 6th time. Bubbles in

██████████ said
1359 days ago

rear passenger tire as well. All in less than 10 months. Cracked rims are every other week it seems like...only drove 3 days since last cracked rim. What are my options!?!?

██████████ said
1358 days ago

2007 BMW 335i. I've had a bent rear right rim, and now I have a cracked front right rim. Both times the tires had to be replaced. This is all within 3 months. What is BMW going to do about it?

2013 model 530D, All 4 Rims have been bent out of shape & 1 of them has 3 Hairline Cracks. All need replacement with Tires. Total Running 30000 Kms. What are my options.

██████████ said
1357 days ago

██████████ said
1322 days ago

2004 BMW 745i. I have both rear rims with cracks. Purchase one used which cost me \$600. This was after replacing both rear tires, at almost \$1,000 (Michelins). How can I join this class action?

2004 bmw 645ci. front rims cracked and spent 1200 dollars replacing other front suspension parts due to wheels not balancing right. Turns out rim was cracked. Bought a used rim cause BMW said they where no longer making and I had to buy a used one, BMW in Ontatrio CA.

██████████ said
1318 days ago

██████████ said
1318 days ago

2004 bmw 645ci. front rims cracked and spent 1200 dollars replacing other front suspension parts due to wheels not balancing right. Turns out rim was cracked. Bought a used rim cause BMW said they where no longer making and I had to buy a used one, BMW in Ontatrio CA.

I have already replaced the wheel and I have had the tire repaired and today I had a blowout on the tire which was on the replaced wheel.

██████████ said
1312 days ago

██████████ said
1302 days ago

335i with both rear rims has hairline cracked. Needs replacement \$\$\$\$

2009 750i - 3 winter rims and tires shot from last season, now front tire bubbled, dealer said rim bent, telling me I must have hit a bad pot hole and driven into a curb. (yah right!) Other tires leaking, likely cracked rims. Goodyear Canada has no replacement tire for 6-8 weeks. Dealer is looking for replacement. Will see how helpful they will be. It likely cost me \$750 for tire who knows for rim(s). I have never experienced anything like this with any vehicle I have ever owned. I cannot believe a manufacturer like BMW would do this to its customers. Last year got stuck in Northern Ontario with flat tire. No one, even the one BMW dealer in the area had a replacement. Car towed three+ hours to Toronto (only good news that was under warranty).

██████████ said
1289 days ago

██████████ said
1289 days ago

2009 750i - 3 winter rims and tires shot from last season, now front tire bubbled, dealer said rim bent, telling me I must have hit a bad pot hole and driven into a curb. (yah right!) Other tires leaking, likely cracked rims. Goodyear Canada has no replacement tire for 6-8 weeks. Dealer is looking for replacement. Will see how helpful they will be. It likely cost me \$750 for tire who knows for rim(s). I have never experienced anything like this

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3 cracked rims on a 328i convertible. What is going on with BMW body part?

██████████ said
1282 days ago

██████████ said
1282 days ago

2009 650i - Constantly buying new tires due to cracked rim issues. BMW has to do something to stop the madness.

I have a mini cooper JCW with the 17" rims and run flats. I am having to replace one of the r112 rims now due to a cracked rim. I found out when I replaced my tires with non-run flats.

██████████ said
1270 days ago

██████████ said
1270 days ago

I took my car in today for a slow leak in the tire, and NTB pulled me into their Garage, my 2007 BMW 328i had a crack on the rear rim style 161. I car home to research why this happen and what I could do to avoid it from happening again, and behold, looks like BMW is at fault. Sure is very scary since my lady and the kiddo ride in the same car with me

I've had 3 bmw's. The 750i after 2.5 years has 3 bent and cracked rims. BMW says it's not their problem. I could not have caused this damage I feel helpless. They denied that bmw ever has problems with this problem however this site says different. I don't even own it I lease it. What should I do?

██████████ said
1262 days ago

██████████ said
1262 days ago

I'm about to replace my third cracked rim on my 2008 335i W/sports package 18" wheels, with 70000 miles. BMW will not admit it's a defect. sad. P.S. front and back tires too. Tires because of negative camber setting.

The ultimste driving machine m !@#\$.%

██████████ said
1260 days ago

██████████ said
1245 days ago

2010, Z4 30i, cracked wheel, 15k miles. Local BMW response is maybe insurance will pay for it and they are sure it was from potholes or curbs. Very disturbing. Would have know this would have bought a new GM vehicle.

2011 528i, around 48,500 miles. So the story starts on a beautiful sunny day in Cali (oc) coming back from a temple visit, going 75 miles on the freeway...boom tire is busted (run flat- piece of crap tires). Fine no problem got the tire replaced, every day the air is low...couple of days later after being frustrated went to auto shop they found the hair line crack on the rim where the air was coming out. Mind you the car is still under warranty, so went to bmw, told them my situation..the response: and I quote "maybe you drove on a curb or hit it with hammer"... Buddy you think I am idiot? I want to sue the out of this company after selling such a expensive car they do not back up with any warranties always blaming

██████████ said
1234 days ago

on consumer. BMW of Buena Park are thieves! Liars! Putting lives in danger and don't give a crap is not a joke for me.

█████ said
1234 days ago

2011 528i, around 48,500 miles. Crack rim-I stupid rim has caused my life to become these cars, never buying a bmw- big money waste! Customer service can suck my bmw!

I am in TX and am on my 4th cracked wheel, 2008 z4, rear and lose down to 10lb pressure overnight!

█████ said
1233 days ago

█████ said
1233 days ago

I've read more and more online, and I thought I was the only one!!

I have a 2011 Activehybrid 7 with 19" wheels. The front rims each have 3 hair line cracks, the driver rear had 2 cracks. I replaced all three rims and the rear driver side rim cracked again the same day that it was replaced, and I was driving on the highway so that the TPS can reset. This is crazy and dangerous because owners have their families riding with them.

█████ said
1224 days ago

█████ said
1206 days ago

I have a bmw 328i 2011- I have had back driverside issues with my tire since I purchased the vehicle. I had been filling it with air and thought it was due to cold air. Then I had a totally flat tire on same side. Took it in, they recommended all new tires (I was due for tires). I had an alignment and 5 weeks later my tire indicator for the same back driver tire indicated an issue. Again, 0 psi. took vehicle back and now they say I have a crack in my wheel. This is not normal. In all the cars I have owned and car owners I know- I have never heard of such a thing. \$550 for the wheel.

2007 335i coupe, cracked right rear rim out of the blue. I haven't hit any potholes or any rail road tracks hard. I slow down for all speed bumps as well. It must be a manufacturing flaw.

█████ said
1206 days ago

█████ said
1197 days ago

I am in Texas and we have had 2. 645ci both back rims. Hair line cracks. We hit nothing.

2 Cracked rims first the passenger now the driver rear .

█████ said
1191 days ago

█████ said
1188 days ago

I have experienced the same problem. Replaced wheel in 2012 and now again waiting to replace for the second time due to the same problem, same site. The exact same wheel, right rear 2009, 750li.

2007 650i convertible, had the rear wheel crack while the car was still under warranty and the service tech at the dealership pointed it out with a written report, I'm close to 70,000 miles now and the same thing happened. No help from BMW

█████ said
1177 days ago

█████ said
1172 days ago

2013 328i coupe. Have dealt with 3 wheel cracks all under 20,000 miles, 2 under 15,000. Have also dealt with 2 flat tires. I am in New York City. No potholes. Even the bmw service rep at Manhattan BMW admits that he has seen tons more issues with these tires when compared to non RFs. BMW ignoring the issue.

2013 328i coupe. Have dealt with 3 wheel cracks all under 20,000 miles, 2 under 15,000. Have also dealt with 2 flat tires. I am in New York City. No potholes. Even the bmw service rep at Manhattan BMW admits that he has seen tons more issues with these tires when compared to non RFs. BMW ignoring the issue.

█████ said
1172 days ago

█████ said
1167 days ago

2011 335D both rear wheels has cracked rims.

2011 328i with 50000 miles. I cracked wheel thanks to rims not designed for manufacturer paired tires. Many acknowledge the problem but no one has yet to fix it.

█████ said
1163 days ago

█████ said
1158 days ago

My 2008 BMW 328i convertible sensor detected a pressure leak on my right rear RFT. Took the car to Discount Tires to check it out. (This happens every time the weather changes, so I know all the techs). Car has 72,000 miles and I change RFT like underwear. Despite rotating them every 5k miles, I still get the life expectancy of about 20K. This time the tech announced a right rear cracked rim. Decided to try a used refurbished BMW wheel from California for \$260. Also I'm putting on 4 new RFT warranted for 50K. Most RFT do not come with warranties. I had no idea that BMW had RFT and alloy rim problems. I'm way past warranty...just wanted to enjoy a 60K paid-for car. It would be nice for BMW to offer a little relief for defective parts. Not too happy in Texas.

I have 2008 550i with 63k. I have been taking good care of her from day 1 I bought her. the sensor detected low pressure. pumped to 32 and 5 hours later, low pressure warning showed up again. took her to tire store and found out it is cracked rim. called BMW dealer and am told it happens sometimes due to abnormal driving, like hit a pothole! I know I didn't do anything abnormal!

█████ said
1144 days ago

█████ said
1128 days ago

I have a 2011 BMW 335i and within the last 2 years 3 of the 4 rims developed hairline cracks! All from normal commuting. I had to get all 3 fixed by a wheel specialist with considerable cost. The rim in question is the factory 19 inch BMW M sport wheel number 225 that came on the car.

I have the same problems and need a solution to the problem. 2012 BMW 750Li, it is not the top driving machine when it comes to tires and wheels.

█████ said
1120 days ago

█████ said
1096 days ago

I had a 2008 335i Coupe for six years and never had a problem. I've had my 2012 335is convertible for 11 months and have driven it about 6000 miles total (currently less than 30K on the odometer) and have had to get a bent rim fixed twice and replace a wheel bearing (luckily under warranty) and now being told that I have a wheel with 6 microscopic cracks causing a leak. I haven't even drive 1000 miles since getting the other bent wheel

replaced and all new tires. At \$900 to replace a wheel for a car I barely drive is insane.
I've always enjoyed BMW's and love the car but BMW needs to own up and fix these issues. The guys at the dealership are nice but the go to statement is always, "you must've hit a pothole." Which is simply not true and as I can see here a common excuse given when the wheels are obviously faulty and need to be recalled.

I have a 528 I 2008. Just experienced the same problem as everyone else. Low pressure with no leaks or punctures new tires and finally pull the whole rim and tire put it in a water bath 3 cracks. The tire company examined the wheel to see if it had been abused and the answer was no. The rim showed no signs of denting or war page as a pothole would cause. I called BMW North America and they said they had no reports of problems. Imagine that like the others 11,000 miles on very expensive tires. I have the sport package with 18" rims. Need help my tire man said we could put custom rims on cheaper than buying a rim here and there if you can find one in good shape.

██████████ said
1087 days ago

██████████ said
1087 days ago

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I have a 2005 525 I and I'm constantly experiencing the same thing. I'm replacing my tires as we speak. I think I'm going to have to get custom rims as well. .

██████████ said
1078 days ago

██████████ said
1067 days ago

I own a 2007 335i, a couple years ago I experienced two cracked rear wheels at the same time. Discovered it when both tires had zero pressure after being parked in the garage for a couple days. Neither would hold air so I removed the tires, dipped them in tub filled with water and discovered three hairline cracks in one and two in the other. Took the wheels to the dealer, the service agent practically laughed at me saying it was my fault, that I hit a pothole, really both wheels at the same time? I bought four New Rial wheels with Continental conventional tires and tpms sensors from tirerack for less than BMW wanted to replace the two. The cracked wheels are sitting in my shed waiting for some resolution from BMW. The replacements have held up perfectly and with even tire wear.

My 2012 was bought 9000 miles ago from the dealer. I have had 2 broken 19 inches rim Since

██████████ said
1065 days ago

██████████ said
1048 days ago

I bought a 2010 335i Convertible in november last year and already have a cracked rim in one the rear wheel within 6 months .Really disapointed with BMW.

I purchased my 2012 535xi in June of 2012 had to replaced all four rims due to unspoking tool pictures and have defective rims in the house. they

██████████ said
1046 days ago

\$10,180,323,000

told me to contact the maker of the rims that supply BMW, because that is a makers problem not theirs.

█████ said
1038 days ago

I have a 2013 Mini Clubman S with 17inch run flats on 8 spoke alloy wheels, all four wheels have severe cracks and have had to be replaced, only noticed when I was switching back to my summer tires, granted it was a very severe winter with many potholes but this is unheard of, I have contacted Mini USA and was told there have been no recalls or documented problems with these wheels, I told them not only are there major concerns but the safety issue alone should raise a bunch of red flags!!! I am going to contact my dealer again and see if there is some recourse.

Same issue. Driver rear tire (2007 335i) suddenly flat. Car has total 42,000. miles. New tires -All season RF's installed today 5-2702915 but dealer told us the rims were bent and possibly cracked.

Unbelievable.

Where is the court system here?

█████ said
1030 days ago

█████ said
1026 days ago

I have a 2008 535i that I purchased in 2012. I have had experienced my rim cracking on 3 different occasions.

Having the same issue. I have had to weld, seal and replace my BMW 328i rims.

█████ said
1020 days ago

█████ said
1017 days ago

15k miles, blown out rear tire. They found hairline cracks on both rear 19" M wheels on 2012 335is convertible .

I have a 2006 650i convertible. Both rear wheels cracked at the same time. This happened in dec of 2014 so obviously was long into ownership of the car. My concerns are 1), How this happened to both rear wheels at the same time. 2) no warning light of low air pressure was displayed when all other times the message pops up often when tire pressure a tire. 3) when I noticed the car was not riding smoothly and tried to add air, one tire wouldn't even hold air at all. Tire tech said it had no air! Highly dangerous! Bmw claimed sensors were working. They were not! 3)I had to replace both wheels and tires. If the sensors had malfunctioned, my warranty might have possibility covered the damage. I explained that this was a safety issue. How long had I been riding around with little or no air on cracked wheels? Bmws response was " do you remember hitting a pothole? ". Really? With both rear wheels. Must have been a really big pothole. I don't recall hitting one!

█████ said
1016 days ago

█████ said
1012 days ago

Have a 2012 335is have owned for less than a year and have had 4 hairline cracks in wheels.

MY 2012 BMW 750 Li XDrive, had a flat tire at the rear right, brought it to a repair shop hope to get repaired, but it turned out the rim has two

█████ said
1009 days ago

cracks, left rear rim also has crack on it. Will tow it to a BMW dealer and see what they will do for me.

██████████ said
997 days ago

2011 BMW Z4 S Drive 35 IS. I have replaced cracked rims on both my Z4 and my 2011 535i several times. I believe I am at 2 each at the moment. They both have completely different rims. My Z4 has the M rims and the 5 series has the sport upgrade rims.

Oh my God! This is crazy. I saw a GT 5 series for the first time and thought it was the coolest thing on the street. I had to have one, convinced myself it was time to lose the convertible and came across the most amazing deal on a 2010 GT 550 with only 15,597! What, must have sat in someone garage for 3 years, so lucky me. Bought the car March 26th. First the roof panel came off the track. \$217. Then the car had a vibration, and figured it was time to balance the tires. \$199. Then the steering aligned crooked, turned about 15 degree to the left. \$299. As of June 24th, spent over \$700 in repairs and spent almost 6 weeks in shops. Now the vibration is shaking the car apart, and I'm told the rims are bent. On a car with 16k. Now I see this website, and see so many others have had this problem. This is crazy! BMWNA better pony up and take care of this issue.

██████████ said
990 days ago

██████████ said
983 days ago

i Have a 530 i 2007 BMW . It is showing dents in the right rear tire. this initially happened around 50+ miles. These tires were replaced around 25k miles. I went to Goodyear tires (store locally in Chattanooga , TN) they told me there is dent and that may have caused the tires to bulge on side(they didnt replace the tires as they didnt think it was a tire problem). so i had to buy 2 sets of rear tires. Again this week got set of 4 new tires and the right rear rim has a dent (sams club ooltewah). In meantime had to live with constant tire monitoring system saying right rear wheel tire pressure low, causing unnecessary mental agony. Finally took it to Bavarian auto motors Chattanooga and he said observed overnight, checked tire, sensor etc charged me \$150 and said tires and pressure monitoring system is ok (didn't not removed the tires as it is in inner rim there is a dent.. I have a sports 530 i . It initially had run flat tires. not sure if this is a general problem. I have 18 inch sproty 530 i rim.

I have a 2012 5 series. Today I have had to buy my 7th tire. I have 48,000 miles on this car. At \$700+ a pop I am beyond over it. My prior car had 120,000 miles on it and I bought tires three times.

██████████ said
981 days ago

██████████ said
981 days ago

I have a 2012 5 series. Today I have had to buy my 7th tire. I have 48,000 miles on this car. At \$700+ a pop I am beyond over it. My prior car had 120,000 miles on it and I bought tires three times.

I have a 2012 750Li which I purchased 5 1/2 months ago when it had 35752 miles on it. I put 4894 miles to bring the total mileage to 40646 miles. I put just 13% of the mileage on it and it was driven carefully and on mostly very good roadways. I have been driving for 55 years, have driven many different types of vehicles and many thousands of miles; I have never had a problem with wheels. I was informed by the dealership that I have three bent wheels on the vehicle. I cannot believe that I caused the bent wheels within the 4894 miles I have driven it. I believe that BMW has sold me a very inferior product and without full disclosure of the potential problems with wheels on BMW vehicles.

██████████ said
979 days ago

█████ said
969 days ago

I had 5000\$ BMW 19" style 179 rims put on my 2008 328i Coupe by the local BMW dealer (Tampa FL) back in 2008. 2 years ago after replacing the original run flat tires (regular maintenance no issues or flats) the flat tire came on the next day... Slow leak was discovered with 2 hair line crack on one rim and one on the other (both rear). Only one leaked air and bead sealant was applied since BMW won't help with the repairs. Today I had to purchase a new set of rims and tires. I never planned on such repairs on expensive, supposedly quality BMW rims (usually this brand stands by its name), especially when there was NO pothole or debris that I ever could've run over to cause both rear rims to crack in multiple locations. Florida has some good roads and car was driven with care. Cracks are all on the inside.

I have a 2012 BMW 535xi and I have had to replace tires 2x and today I'm told I have a cracked rim. They sucker you into getting rim immediately saying it will cause tire to go flat again. I'm so over BMW

█████ said
961 days ago

█████ said
960 days ago

Two 19" wheels on my 2011 550i have cracked. BMW told me today that they will not help me.

I am in my second BMW and I thought by going to not have issues with the cracked rims by going from a 19" to an 18". Well, this issues are beginning again in my 3rd week of having my car.

█████ said
957 days ago

█████ said
947 days ago

I have had the same problem with my 2012 750Li XDrive. What is the solution? What other replacement wheels can I get that would give me more rubber on the ground.

I have a 2012 BMW 750i and since January, I have replaced three tires and three rims with BMW. 2 of them are the same tire and rim. They are showing no support and it's costing me a whole lot. What can be done about this?

█████ said
945 days ago

█████ said
937 days ago

I have a 07 bmw 550i been having the same issue with my OEM wheels. This would be the fourth time I having my rims fixed due to a hairline crack. Thought it may have been caused by a pothole, but I noticed that there were no bends in the wheels each time. So I did some searching on the Web and came across this class action. So I'm here. Help!

I have a 2007 BMW 328xi that came with style 159 (17" alloys). This past winter I never hit a pothole, but somehow ended up replacing 3 rims from the same hairline cracking and the last one I just got welded because I couldn't afford to keep replacing them. I got rid of all of the run flats and bought a set of regular all season tires, since I read the run flats attribute to the issue. Now the one welded wheel I have is leaking air again, and the winter is vastly approaching. Help!

█████ said
937 days ago

█████ said
935 days ago

I have a 2008 750Li with less than 74000 miles and brand new tires we purchased last year for \$1700. We just had the left wheel rim crack for no apparent reason. Is there a class action lawsuit or not? They wan \$600 for a new rim. I would not have a problem with this, if this were normal wear

and tear. Based upon the posts here, this not normal wear and tear. Does BMW understand the power of social media.

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Just replaced my rear right rim because of cracking in two places on the inside edge of the rim. Car is a 2011 335is. I kept getting a low tire pressure light and took my car to discount tire thinking I had a nail or something. The tech said there was nothing wrong with my tire but that I had two cracks in my rim. He showed them to me and offered to have the cracks welded by a third party. I drive 190 miles a day to work and back and don't want to have any risks with my wheels. They are the stock 225m's with potenza run flats.

aid 935 days ago

aid 932 days ago

2009 BMW 335i. 2 sets of tires and wheels over 5,000 invested.

2007 BMW 328i. Same as everyone else. I found out yesterday that my rim is cracked causing my tire to leak down.

aid 931 days ago

aid 925 days ago

2008 BMW 650i purchased with 25,000 and currently at 79,000 miles. I have installed/replaced 7 Michelin Pilot tires and get the run around as to why they keep blistering and blowing.

aid 924 days ago

aid 922 days ago

Hello, we have a 2006 BMW 550i & have had to replace at least 10 of the Bridgestone Potenza run-flats (\$600/per tire) & the car is currently in the shop for repair of the 3rd cracked wheel. We have owned/leased 14 BMW's over the years & until we bought the 550, we've never had to repair a cracked wheel nor have we ever had to replace a tire before the recommended time. We would like to speak with an attorney regarding any existing class action suits of which we could be part of (given our vehicle would qualify: yr. model, etc...) or filing a new lawsuit. We've spent over \$5,000 on replacement tires & cracked wheels over the last 3-4 years.

aid 912 days ago

Just popped my second rim on my 2012 750i in the last three months. Both were hairline fractures. Popped one rim in South Dakota where I live, popped #2 in Denver area. Have owned the car one year. I travel a lot for my job and fear for my safety. I cringe anytime I hit a bump.

██████████ said
906 days ago

I have purchased BMW 750LI from BMW of Freehold and I have same issues with quality of tires and RIM provided by BMW. within 1st 6 months all RIM bent and dealership repaired it but after 6 months I have got same problem again. Now because of cheap quality RIMS provided by BMW on my vehicle it has affected tires and now I need to replaced all tires and RIM. My vehicle has less than 29000 miles on it. I spoke to BMW of Freehold and they are asking me to pay for all parts and labor which is very unfair and disappointing. I expect BMW corporate to pay for this one time replacement of tires and provide better quality of rims for all wheels since they have provided defective product from beginning.
Thanks
██████████

2011 335i, had stock 17 oem run flats 2 cracked wheels. Replaced with a staged oem set of BMW wheels... after 20k miles cracked wheel with oem ti flats again. Replaced cracked wheel and two tires. Spent around 2,800 and that's with looking for lowest cost

██████████ said
897 days ago

██████████ said
894 days ago

having same problem with 2011 328 x drive. Sitting at dealership Replacing tire and rim. 750 dollars later and very dissatisfied. This my 3 Ed Bmw and I think it will be my last. This a safety issue and a danger to me and my family. I am jjoining the lawsuit

██████████ said
894 days ago

██████████ said
891 days ago

I have a 2013 BMW 535i. Last February I took the car in for service and told them it was not driving right They serviced the car. and said they didn't find anything wrong with it. I took it back a few days later and told them something still wasn't right - to please look at it, again. They pulled up my car info on their computer and said, "oh, didn't we tell you? - you have two bent wheels?" Obviously, no one had told me! The dealership sent the wheels to Dallas to be "straightened". That cost me over \$800. It took about a week. We sent all four wheels because they said while they were being "straightened" they would repaint each wheel and we wanted them to match. When we got the car back, it still didn't seem to drive correctly. I parked it, and drove another car most of the time. We were planning on selling it or trading it, but we didn't have much time to look so it remained parked in the garage. In the summer, I started driving it again. I began having a low tire every couple of days and took it back to the dealership to have them look at the tire. They told me there wasn't a nail or anything in the tire, but that I did need new tires. I told them I would have to talk to my husband about what he wanted to do with the car since we were selling it. (We were thinking of trading it for a new X5). Before I could get home, the tire went flat, again. I put air in the tire, and took it to a local tire shop. They told me I did have a nail, AND that two of the wheels were cracked!!!! Seriously??? I had the local tire shop put new tires on it. Again. I parked it trying to figure out what to do, I drove it to town less than a week after getting the new tires and had a BLOW OUT! Luckily, no one was hurt and it didn't do any damage to the car. I had to order another tire and wheel - which I did on E-bay. I have had a lot of LUCK with BMW's. This one has been very disappointing! I don't know what we'll do with it. I can't sell it to someone else in good conscience! We

would probably trade it to BMW for an X5, but I don't think I want another BMW if their wheels are this soft!

Wow, didn't know others were having or had the same problem as I. I own a 2013 740i with approx. 32,000 miles on the tires. Just three weeks ago while traveling to Washington, DC from New Jersey my back rear tires went flat. I was lucky to find a BMW dealer in Silver Springs, MD. The mechanic showed me that my two rear tires had completely ripped open both on the inside of the run flat tires. I was also shown that one of my rear rims had cracks in two different places. I just don't know how I could have cracked my rim. I was also told along with replacing the rear rim and two rear tires, I should consider replacing my front two tires which probably needed to be replaced soon due to wear. I was told by the mechanic you will be lucky to get 30,000 miles on run flat tires. I agreed to replace all four tires and the rear rim at a cost of over \$3,100.00. Unfortunately they did not have the tires in stock for me on a Saturday and the graciously gave me a loaner to drive back home to New Jersey and return when then for the tires in stock and completed the job. I returned 5 days later to pick up my vehicle. I paid my bill for four new run flat tires and one rim and they brought my vehicle out front and handed me the keys and I left with a thank you. I drove home back to New Jersey and parked my vehicle in my driveway. When I got out of my vehicle I glanced at my front left tire and noticed and the same front tires were on my vehicle and that the dealer never replaced my front tires which I had paid for. Needless to say I was quite angry because the same thing that happened to my two back tires could have happened to the front tires while I was driving home. I contacted the dealership in Silver Springs and after being as shocked as I was that this could have happened, I was told the mechanic that was working on my vehicle had a family emergency and had to leave without completing the job and had ask another mechanic to complete the job but he forgot. I found that hard to believe and they did nothing on there part to say what can we do [redacted] to make this right! I had to arrange with my local BMW dealership to have tires shipped to them and then get my vehicle in again to have these tires put on. Any costs associated with this work would be paid for by the Silver Springs BMW dealership. Wow, I already paid for the work! Again, I was disappointed they didn't do or offer anything for the problem and situation they put me in. Very disappointing.

Anyway, before my machanic put the two front tires on my vehicle, I was informed that one of my front rims was cracked. I couldn't believe it. Three of my rims cracked. I had to purchase another rim before they put my front tires on. I didn't purchase the tire/rim protection plan because the price had escalated to over \$4,000.00 which I was not prepared to pay at the time I purchase my 740i. I was not aware so many others have experience the same problems I have had. And the is my 4th BMW and I've had tire and rim issues on my previous BMWs. Do we as consumers have any recourse.

Please help because I just feel something is not right.

[redacted] said 875 days ago

[redacted] said 874 days ago

2011 335i M sport with 193 wheels Same issue had 3 cracked wheels, pretty sad that this is common!

Cast aluminum wheel failures are much more common than the forged wheels

[redacted] said 871 days ago

[redacted] said 859 days ago

I originally purchased a 2007 BMW X5 (4.8 I believe) for my spouse. She, for sometime wanted a BMW. During the first few months she was very excited. After that period, she began to complain about the car not driving right and the low tire pressure warning light kept coming on. I had the

tires checked for leaks and nothing was found. I then purchased a small air pump to keep the tires properly inflated. The wife was angry about this and quickly fell out of love with the BMW. One day (which I do not recall) we were driving and had a flat tire. We were approx 25 miles from the nearest service station. I was under the belief that since we had those run-flat tires we could reduce speed and continue. After driving about two miles the tire totally came apart and I could no longer drive it. We had to be towed. Needless to say, the rim was cracked and upon closer inspection, two additional rims were cracked. Long story short. We had to purchase 4 new tires and replace two rims (4,000.+) My wife said that was it and she wanted to get rid of the car. We traded the BMW and purchased a 2012 Subaru forester.

Long story short. I purchased a 2013 BMW 535i which also had cracked rims which cost me more than 2,000.00 for rims and tires.

said
859 days ago

I presently have a 2011 BMW 550i GT X-drive and have replaced two rims + 6 tires. More than (4,000.00)

said
857 days ago

I purchased a 2012 BMW Active 7 Hybrid and I'm dealing with my 4th Crack on two wheels thus far.

I have a 2007 335XI that has the same issue as all the cars reporting rim problems. I have two rims that are bent and loosing air on the passenger rear side. I just went to the dealer and was informed now the rear wheel is cracked. I love BMW but not the rim issues. I am done after this switching over to Honda or Mercedes. Good luck as long we have social media I will report it!!!

said
849 days ago

said
848 days ago

Over 2000 dollars in cracked rims and resulting blown tires on our 2009 328i. All replaced at BMW dealer. Is it too late to join this clas action?

I have a 2007 328XI that has the same issue as all the cars reporting rim problems. I have two rims that are bent and loosing air on the passenger rear side. I just went to the dealer and was informed now the rear wheel is cracked.

said
843 days ago

said
843 days ago

I have a 2007 328XI that has the same issue as all the cars reporting rim problems. I have two rims that are bent and loosing air on the passenger rear side. I just went to the dealer and was informed now the rear wheel is cracked.

I have a 2012 535. Was just told my the service department that I have 1 cracked rim and 2 bent rims. Will never buy another BMW again. Piece of shit!!

said
839 days ago

said
824 days ago

Purchased a CPO 335 2011 M sport September 2014 just replaced all tires balanced and aligned one day of driving loss air in right front tire took back to shop disassembled tire and found performance five star 18 inch wheel is cracked and will not hold air please include me in the lawsuit

I have a 2011 BMW 550 and I have replaced 3 cracked rims in the last 9 months and now I'm pretty sure I have a 4th cracked rim. BMW dealership was not helpful at all and said they could replace the cracked rim again but with no warranty. Very frustrating. I love the car except for these weak rims they decided on.

██████████ said
821 days ago

██████████ said
819 days ago

2 cracked rims 2008 328i 41000 miles

2 cracked rims 2008 328i 41000 miles

██████████ said
819 days ago

██████████ said
809 days ago

I've now been told two of the rims on my 2011 CPO 528i are cracked and are constantly losing air. I can't understand how two rims could be cracked. This has to be a manufacturer defect. Considering so many others are also facing similar issues.

I purchased a 2008 bmw 750i. I have put less than 2000 miles to date. I took my car in for tire rotation and oil change. I went to get in my car the next morning the car said low tire pressure. So I put air in it and while still at the station the car said low tire pressure. After checking it again it I couldn't get a pressure reading. I drove it about 2blocks to a tire shop to see what was wrong. Not only was the rim cracked but the rims were the wrong size on the back tires! They were supposed to be 275 rims but they had 245 rims on the back. I'm sure the dealer knew this at the time but did not disclose it. Also when I went to pick up the car they had taken the car matts. The dealer did this. Because I bought the car pre-owned I didnt think I would do anything about it.

██████████ said
806 days ago

██████████ said
804 days ago

I own a 645ei had to replace three wheels 2 rear and one front plus rof tires due to cracks in the wheels seems as though someone tried to repair them.

2011 BMW 550i cracked rear rim, had the issue for months, been to two different dealers to replace tires. Tire shop found cracked rim and dealers say it's from a road hazard!

██████████ said
786 days ago

██████████ said
786 days ago

I just bought a 2008 328i convertible with 50,000 miles on it. America's tire co found cracks on the inside of 3 rims and would not put new tires on cracked rims due to safety and service guarantee on the new tires. I feel like I am not alone in this. BMW needs to fix this before someone gets hurt on the road. BBB and Attorney General will be getting a call.

Cracked wheel 40000 miles 2 spots, 2011 550i gt x drive

██████████ said
777 days ago

██████████ said
777 days ago

Cracked wheel 40000 miles 2 spots, 2011 550i gt x drive

2007 BMW 335xi, front left and rear right lose pressure each day due to cracks, Would like BMW NA to repair or replace.

██████████ said
775 days ago

██████████ said
767 days ago

750 bmw factory rims have cracked countless times and after market rims cracked too this is ridiculous very expensive car with horrible rims and tires the should be ashamed to the audacity not to even consider replacing there product please help

to this website, I have received no response from either my dealer or Mini Usa, talked to BMW they said that they do not make the wheels for mini- bl explained my issue on my 2013 Mini clubman s 271 days ago according ut that they come from many different sources, a surefire way to deny any liability, anyway I took the rims to the dealer and they said they have no power to do anything even though they have never seen rims bent and cracked this bad. I have replaced the rims with aftermarket 17" alloys and driven on the same roads for the past nine months with no problem whatsoever.....so who is covering up what? I have kept the stock rims and tires that were destroyed in case there needs to be hard evidence.

██████████ said
766 days ago

██████████ said
766 days ago

2012 bmw 335IS with 19"313M wheels. Had to replace both back wheels Today. One had 8 cracks in it.

2012 bmw 750lix m sport all my life own my dream car before 50 can't get enough one problem tires rims 19 low profiles 20 in rear in New York hit a pot hole your heart stops new alloy rim last year tires every year 2000 last year 2015 today feb 22 2016 bubble in both front order tires don't want to put on one more month potholes bought 2 1000 dollars lol put one one two bubbles rims scratched up wheel it 150 a pop this is my six beema help me do I go to 19

██████████ said
759 days ago

██████████ said
750 days ago

2007 BMW 335 xi., 60K miles, I've replaced 5 rims from cracking. And tires as well.

I HAVE A 2014 750 LJ BRAND NEW WHEN I BOUGHT IT, IVE REPLACED THE TIRES 4 TIMES. ALLOY WHEELS TWICE. THIS IS CRAZY!

██████████ said
745 days ago

██████████ said
740 days ago

My BMW 523i faced the same problem! All the 4 rims cracked with a "straight line" ! Air leakage problem cause nightmare when ever I need to travel for longer distance...car wheels are so important and it surprising me that BMW cars have this problem which should not happen!

2013 BMW X-3, clear coat cracking finish, corroding. BMW offered to repair. Repair unsuccessful, wheels and tires now unable to be balanced, dealer incorrectly over torqued lug nuts, wheels and tires now vibrate after 60 mph. Still under warranty BMW does not want to replace rims. Thinking of bringing legal action in small claims court.

██████████ said
736 days ago

██████████ said
██████████
840 400 933 000

Have 2009 135i (sports suspension) with 18 inch tire. So far have replaced 3 of the 4 wheels due to cracks and resulting leaky tires. First set of Run Flats lasted 8k miles. These wheels are TOO weak for normal driving. Switched to non run flats (Continental extreme contact DWS06) with better wear rating(560). Had dealer realign 4 wheels and now we get about a year out of a set of times. NOTE--The wheels cannot be adjusted to zero camber (up and down like other cars) because BMW didn't allow enough adjustment from the factory. Get adjusted as much as possible and the tires will last longer. We are trying the Continentals from Tire Rack now. This does not excuse BMW for their total disregard to wheel safety as these wheels are dangerous.

2011 328i Convertible. Keep losing air for past 3 days. Take to get new tire, but rim is cracked. No way this should happen.

██████████ said
712 days ago

██████████ said
710 days ago

2008 BMW 550i left rear went flat and took to get fixed and found wheel had 2 cracks in it causing it to lose air pressure. Had to buy new wheel.

I have a 2012 750i that I have had 3 20" rims cracked in the last year. I have purchased 1 rim and had 2 repaired. Big Problem

██████████ said
702 days ago

██████████ said
700 days ago

I have a 2008 335xi just replacing front 17" rim today. I thought this was a premium Vehicle. my 92 325i had over 200k miles and never cracked a rim. Bad combo run flats on alloys.

I have a 2012 BMW 750i my rim has bent twice in 3 days

██████████ said
689 days ago

██████████ said
672 days ago

I have a 2008 335i and rim cracked and caused flat and had to have it repaired.

I have bmw 2007 z4 roadster wheel cracked and resulted in loss of control and damage to run flat tire

██████████ said
672 days ago

██████████ said
671 days ago

Yup! same thing ... 2011 335i xdrive with 19 inch rims. went to the BMW dealer yesterday all 4 cracked rims - hair line - same thing happened last year as well. I am done with this car. each rim is \$900.00. I am trading it in for a 435i - the tires are fatter. hope this solves the problem. BMW should be held accountable. I do avoid as many potholes as possible. It is May and I only put these tires on last month and already they all have cracks? REALLY?

2009 335i with m6 wheels. The right rear cracked in multiple places. Got a flat in the middle of the highway pulled over right away. Just ended up replacing the the wheelset.

██████████ said
670 days ago

██████████ said
669 days ago

I've memorized every bump and pot hole on the way to and from work and avoid them diligently which takes a lot of concentration, but my 2nd

██████████
\$10,180,323,000

defective rim just cracked and all the tire experts say it's due to the run flats. 2008 135i 18" rims, I got the first rim welded for \$50. Multiple people would have to die due to tire failure to make it cost effective for BMW to take action. Therefor the cheap easily cracked rims will continue to be sold to BMW owners, capitalism at it's finest. Profits First!

said 669 days ago

said 669 days ago

I've had the sme experience with my 19-inch factory wheels on my 2007 335i coupe. Tires filed in the forst month and I have had many other incidents. Why are you just suing in California? It's common in Puerto Rico, as well as all over the US.

said 661 days ago

said 661 days ago

I have a 2009 750 li went on a weekend vacation and tpm came on had to stop every 50 mi to put air in tire when I reached my destination I took my car to a service center to get my tire repaired and found that my rim was cracked... I did not hit anything but my rim was cracked.

I've had the sme experience with my 2009328i coupe. Crack on my rear wheel it happened twice... I did not it anything. said 659 days ago

said 650 days ago

I've a 2008 x5 and just replaced my second cracked wheel, I didn't realize there was a class action until the second time the tire shop said I have a cracked rim. I thought I just was one of the unluckiest people on earth. I've been driv ing for 25 years now and have never heard of anyone cracking a rim.

said 632 days ago

said 626 days ago

I have a 2009 x5 35d and I just had a 20 inch sport wheel crack in ball, luckily I reacted quickly and saved the run flay tire, unfortunately I have to replace a wheel. I think bmwna should be helping people out.

I have a 2004 745i with 21" 5 spoke both front ones have cracked and been repaired said 622 days ago

said 617 days ago

In February 14 we inquired a 2014 750 I1 and shortly after on March 1, 2014 the front right rim cracked and the un drivable car had to be towed to dealership for repair. There was no road hazard. There were no potholes. We were driving on a paved smooth city street of a speed of 35 miles per hour. The rim was defective and we wrote the company but no response. The paid lots for the rim, tow truck, loss of use and rental.

[Redacted]

[Redacted] said
617 days ago

[Redacted] said
616 days ago

I have 2013 BMW 335i and now have 2 rims with cracks.

I have a 2006 x5 and just replaced my second cracked wheel. I didn't realize there was a class action until the second time the tire shop said I have a cracked rim.

[Redacted] said
594 days ago

[Redacted] said
579 days ago

Earlier I reported my 550i gt had cracked rims. Well, within the last 8 month I had to replace a tire and cracked rim. Now in August 2016, I discover another cracked rim and damaged tire which has to be replaced. Just simply pissed, having paid the amount of money for these cars with these results.

Have 2010 750Li, at 27K miles both rear rims cracked and need to be replaced. at 78K again rear rims cracked, this time replaced with non-BMW rims for all four wheels.

[Redacted] said
576 days ago

[Redacted] said
574 days ago

I just purchase a BMW Z4 2013 that has issues with Constance low tire pressure, I thought it was my tires however it turns out all four rims are cracked on the interior of the wheel. Please Help!

we have the same issue with bmw 528xi drive with run flat tires

[Redacted] said
574 days ago

[Redacted] said
569 days ago

I'm on my 2nd set of wheel for a 2008 BMW 750Li. 1st set of wheels were cracked and needed to be replaced. The left rear wheel has already warped and need to be replaced. My wheels are the originals for my BMW.

2010 335i M Sport 34,000 miles w/low profile Michelin Pilot SS tires... cracked rear wheel. Don't recall hitting a significant pothole...

[Redacted] said
558 days ago

[Redacted] said
558 days ago

2010 335i M Sport 34,000 miles w/low profile Michelin Pilot SS tires... cracked rear wheel. Don't recall hitting a significant pothole...

Same situation bought my 7 series 2010 750 li xdrive only driven for 6 months dealer tells me all my 4 rims are cracked and i never even hit anything its crazy

[Redacted] said
544 days ago

[Redacted] said
540 days ago

2008 BMW 535i - I have one rear wheel on the passenger side with (3) cracks in them and is now leaking air through the cracks. I haven't run into any ditches or hit any bumps that should have caused this type of damage.

I put 4 new tires on my 2006 X5 2 weeks ago. Got a low pressure alert yesterday, took car back to tire place. They showed me the cracked wheel and that tire was down to 15 pounds. I am not happy. They are trying to get wheel repaired, but makes me nervous about driving on interstate in case it happens to other wheels!

██████████ said
535 days ago

My two rear Alloy wheels crack on my 525i BMW... I had to purchase a new tire!! Not Happy at all...I hope BMW will do a recall on Alloy crack wheels.

██████████ said
527 days ago

I took my bmw to tire center today. I run on OEM 313 M3 wheels. I have 5 cracks in my back left rims and I am really carefully when I drive. I did some research online and there are issues like this all over the country. I am worried that someone will eventually get hurt because of this.

██████████ said
526 days ago

I took my bmw to tire center today. I run on OEM 313 M3 wheels. I have 5 cracks in my back left rims and I am really carefully when I drive. I did some research online and there are issues like this all over the country. I am worried that someone will eventually get hurt because of this.

██████████ said
526 days ago

██████████ said
523 days ago

██████████ said
518 days ago

Yes same issue cracking rim with o the first three months of buyin care have being buying for past years .cracks leaks in tires.

My rear passenger side 750i Alloy wheel rim cracked less than 20,000 miles .I never experienced cracking rim in my life. When I contacted dealer they told me no warranty covered. I found out some of my friends who own 750i series they also have cracking problem. BMW must admit this defected rim problem and recall all the rims. Also must give warranty exchange to cracking rim BMW owners immediately.

██████████ said
515 days ago

██████████ said
515 days ago

Worked my!@#off saving 75% of my pay checks for over two and a half years to buy my 'dream car'... 2006 Bmw 650i which only had one owner in its lifetime and he was an elder man that certainly never abused car & definitely never hit some pothole or debris where he lived and drove in Wyoming which pretty much has the smoothest and best roads/streets in the whole country.. Anyway, 2 weeks after bringing car back to Los Angeles where I live, the nightmare on rubber street began. Thought maybe tires were seasonal or something like that so I purchased 4 brand new Michelin all season tires and exactly 20 days in both rear tires were demolished; literally stripped. Replaced two rear tires and this time it took a month and both rear tires were pretty much done and the tram lining caused by this ruined right rear wheel assembly. Fear has forced me to park the car and take the bus to work and school until I can figure out what to do next. I have no money for repairs and wouldn't even know where to begin. Please Bmw, help me with this difficult situation. I know being a college student I should've chosen a more cost efficient car but I just loved the 6 series too much. And this is making me really stressed and in a terrible situation.

Worked my !@#ff saving 75% of my pay checks for over two and a half years to buy my 'dream car'... 2006 Bmw 650i which only had one owner in its lifetime and he was an elder man that certainly never abused car & definitely never hit some pothole or debris where he lived and drove in Wyoming which pretty much has the smoothest and best roads/streets in the whole country.. Anyway, 2 weeks after bringing car back to Los Angeles where I live, the nightmare on rubber street began. Thought maybe tires were seasonal or something like that so I purchased 4 brand new Michelin all season tires and exactly 20 days in both rear tires were demolished; literally stripped. Replaced two rear tires and this time it took a month and both rear tires were pretty much done and the tram lining caused by this ruined right rear wheel assembly. Fear has forced me to park the car and take the bus to work and school until I can figure out what to do next. I have no money for repairs and wouldn't even know where to begin. Please Bmw, help me with this difficult situation. I know being a college student I should've chosen a more cost efficient car but I just loved the 6 series too much. And this is making me really stressed and in a terrible situation.

██████████ said
515 days ago

I am on repair #4... Where is the solution !!

██████████ said
511 days ago

Have 2013 750 i.L. After 30,000 miles was told needed new set of rim flats . And now today rear rim cracked...ohhh and the NEW engine that had to be put in at 60,000 miles... luxury car??? Paid 75,000 for it, you would think you wouldn't have any trouble whatsoever !!!!!9

██████████ said
510 days ago

have 2010 550gt xi. replaced the rear right rim for \$1,000 because of crack, then the new one had a crack only after 14 months (6500 miles)

██████████ said
510 days ago

I am experiencing the same issue and same costly repairs. Please help!

██████████ said
472 days ago

Same issue. 328i. Multiple tired later I find out the air leak occurs right above the seal point of the casting

██████████ said
472 days ago

I am experiencing the same issue, 2009 328i coupe. Rear rim passenger side.

██████████ said
465 days ago

Discount tire tech just informed me that my back two BMW rims on my 2009 325i BMW have hair line cracks that may impact the tire pressure on my newly installed run-flat Bridgestone tires. I had them check the front two rims and they both appeared fine but both back rims have multiple cracks on the inside of the rim.

██████████ said
439 days ago

Same issue on my 2012 750Li Xdrive with 19" run flats. About to replace 2 more rims after replacing another one 2 months ago. BMW of North America is offering no help ... It's a safety issue yet they want to put the same rims back on the car??? Are people saying the after market rims will have the same issue?

██████████ said
435 days ago

██████████ said
425 days ago

Purchased a used 535 Xi in July in November had yo replace the driver rear rim. Never hit anything at all. Now today friber front same thing but much larger crack. Same areas running outside in. First was about 1/8" this one over an inch out of no whete.. Ty hazard here.
Too expensive a car not to be handled properly by BMW. Afer this one I cant dump this POS as I dont plan on dicing fue to cotorated greed.
Has anyone had a satisfactory resolve on this?
Thanks

Purchased a used 535 Xi in July in November had yo replace the driver rear rim. Never hit anything at all. Now today driver front same thing but much larger crack. Same areas running outside in. First was about 1/8" this one over an inch out of no where.. Totally a major hazard here.
Too expensive a car not to be handled properly by BMW. After this one I want dump this POS as I don't plan to die due to corporate greed,
(also next time will type with my glasses on and NOT use my phone)
Has anyone had a satisfactory resolve on this?
Thanks

██████████ said
413 days ago

██████████ said
404 days ago

Hi, i have a 528xi BMW 2014 with 18 inches wheels. The rear rim broke three times in less than 2 years (last time, the rim broke less than 2 months after reparation) . BMW Laval (Canada, Quebec) never paid for reparations. I never hit anything. Everytime they accuse me off hitting a hole,

Hi, i have a 528xi BMW 2014 with 18 inches wheels. The rear rim broke three times in less than 2 years (last time, the rim broke less than 2 months after reparation) . BMW Laval (Canada, Quebec) never paid for reparations. I never hit anything. Everytime they accuse me off hitting a hole.

██████████ said
404 days ago

██████████ said
392 days ago

Just bought 2013 535, 18" rims. Noted vibration, dealer said 2 bent, one bent and cracked. Dealer told me since I drove 7k miles, not covered. I did find in Certification on car that dealer noted 3 bent rims and changed tires. The never fixed them and sent them on to carry my wife and kids. They said they would replace with New after a rough conversation, but I believe there is a systemic defect that needs to be fixed. If three bent and cracked, will it happen again, yes! BMW needs to step up, this is dangerous. In addition, it is clearly a material disclosure that affects the car. Dealer told me they fix 3-4 cracked and bent rims per day. They don't mind taking the money, but my equity and safety were affected without diseclosure.

Two years ago I had two 19" rear rims crack on my 2008 335L BMW Australia didn't want to know about it but after reading about similar problems I went to the press. A major Motor magazine published my story which I sent a copy to at Customer Service BMW Australia. Surprisingly they sent me two new rims free of charge. I had to pay for new tyres though. Instead of wasting my money on ridiculous run flat tyres I bought a set of 20" after market rims and put Pirelli Zero tyres on it. The car runs

██████████ said
386 days ago

so much smoother and handles much better. In case of a flat I carry a can of spray and mini compressor. BMW need to recall all their wheels immediately before someone is killed.

█████ said
356 days ago

I am having this problem with rims on my 2013 BMW 335i

I am having this problem with rims on my 2013 BMW 335i

█████ said
356 days ago

█████ said
345 days ago

2011 BMW 335d 255/35 R18, 98,000 miles discovered rear drivers side rim was cracked

I have a 5series and it's been !@#I have replaced over 12 tires!!!

█████ said
334 days ago

█████ said
332 days ago

I have a 2011 BMW 535i X drive M sport package. I have had severe wheel and tire problems, spending thousands of dollars on replacing tires and now with a cracked tire

2009 BMW 335i original factory equipped, Left rear cracked. Replaced with an identical and wheel and it is now cracked. Repairs wheel not hold. Now I'm out \$1000+ to find replacements.

█████ said
320 days ago

█████ said
317 days ago

I have a 2012 BMW 650i that has had to have four tires and wheels replaced in 4.5 years

I have a 2011 BMW 335d M-Sport with three cracked rims. I have photos and documentations of problem. It cost \$2000 to replace my broken rims.

█████ said
315 days ago

█████ said
311 days ago

I have a 2009 BMW 328i Convertible with Sport Package factory 18" 8Y staggered 8.5 in front and 9.5 in rear, my tires are 225/40/18 in front and 255/35/18 in rear. All of which has remained factory. I have replaced my rear rims twice now, the first set was Straight from BMW for a totaling cost of \$1200, the second set of rear I bought from a separate BMW dealer 1 year later and that cost me \$865. I have since replaced my rims with an aftermarket 18" exact replica made by CSL, which is made at better quality than BBS and I have no issues since.

I purchased a 2011 BMW 328i convertible in 2014 I just found out today while having my tires rotated that one of my wheels is cracked and I was told by the service technician at America's tire that this is very common in BMW's. These tires are not cheap and now I'm concerned about driving of this BMW with a cracked Alloy rim which is in perfect condition and has no scratches on it whatsoever

█████ said
285 days ago

█████ said
282 days ago

3 Cracked wheels and 4th bent to OEM 17" wheels. Cars out of warranty but I want new OEM wheels from BMW to replace. 2007 BMW 328i

810.180.323.000

Convertible e93

3 Cracked wheels and 4th bent to OEM 17" wheels. Cars out of warranty but I want new OEM wheels from BMW to replace. 2007 BMW 328i Convertible e93

█████ said
282 days ago

█████ said
248 days ago

2010 BMW. Going on third replacement rim. Unacceptable. They crack and tires lose pressure: stranded me twice now.

2 cracked rims, 19" this is really frustrating. 2010 E92 335i

█████ said
233 days ago

█████ said
199 days ago

I am stupefied by BMW's absolute arrogance and complete lack of customer service. Bought a 2014 328i with 16k took it on vacation 7000 miles. TPS indicated a low tire, after investigating found a hair line crack in right rear rim. I ordered a new rim on line, and less than 24 hours later tire is not holding air and am filling everyday to keep rolling. While we love the cars agility and styling none of that is any good if the car is a pain in the ass. When reviewing all these complaints I have realized buying a BMW was a mistake. I think while the car still has value I will sell it take a bit of a loss and chalk it up to experience. Funny, I am to retire at the end of the year. I had planned to purchase a 750Li brand new. Their stupid alloy defective rim just cost BMW a sale in excess of 100k... I hope the lawsuit is settled soon. This experience has soured me on the brand.

█████ said
199 days ago

█████ said
193 days ago

I own a 2010 BMW 335i X Drive Coupe and, so far, have had 2 rims crack. Waiting to see what happens with the other two. I had no idea this was common. I can't believe there are this many issues and they won't provide any support for this issue.

I have a 2007 BMW 328i with similar issue. I've had the same wheel (rear driver side) 3 times just this year. I gotten all my wheels repaired over the last couple of years and spent hundreds of dollars! - this is ridiculous

█████ said
184 days ago

█████ said
180 days ago

I have a 2012 750Li X Drive and just had to replace a wheel because of a crack. How do I become a part of the remedy for this issue.

2011 550i GT - bought the car May 2017 - i alive already had to replace one rim and now a few weeks later i have another crack.

█████ said
148 days ago

█████ said
134 days ago

I bought a certified 2013 BMW M 650 xi Gran Coupe less than 3 years ago. I only use the low profile tires in the summer, but I've replaced 6 front tires and two rims. My saving grace has been to purchase a road hazard warranty with every tire purchased.

Writing a medical thesis or dissertation is a task done by almost all postgraduate and master's medical students. Dissertation is derived from the Latin word *disserto* which means discuss. It is essential to write successful medical papers such as medicine essays and medical thesis papers. There are several reasons as to why students write medicine essays. One of the reasons is to promote enhancement of critical judgment, research skills as well as analytical skills. Moreover, medicine essay writing produce students with the ability to evaluate and analyze data critically.

said
126 days ago

The initial step for writing medicine essays is to choose a topic. A writer should have at least three topics to choose from. The topic has to be interesting, feasible and relevant. It is essential to write quality medicine essay. Hence, students need to have analytical skills and perfect writing skills. The writing skills will enable them write outstanding essay papers that can be highly regarded by instructors and professors. Teachers often require a lot and expect a lot from their students in terms of medicine essay writing. For this reason, students find essay writing to be an extremely difficult task and hence resort to buying custom medicine essays.

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Students get custom medicine essays from custom writing company. It is essential to choose the best company so that one can get the best custom medicine essay. The best and the most reliable medicine essay writing company should have some unique characteristics such as affordability and the ability to provide original and superior quality medicine essays. The other quality is that the company has to hire expert writers who can write quality medicine essays and other types of medical papers. The essays should not only be quality but also plagiarism free and free of grammatical and spelling mistakes.

A custom medicine essay has a similar structure to any other academic essay assignment. It has an introduction that introduces the topic and tells the reader what the essay is all about. The second section is the body that has many paragraphs supporting the main topic. Finally there is the conclusion that briefly summarizes what has been discussed in the body section of the essay. Students should choose reliable writing companies so that they can get quality custom papers on several fields such as technology, sociology and law in addition to medicine field.

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said
123 days ago

I have a 97 BMW 528i with 17 inch alloy bmw wheels and low profile tires

I have a 97 BMW 528i with 17 inch alloy bmw wheels and low profile tires



said
123 days ago

510-498-333-888

█████ said
123 days ago
I have a 97 BMW 528i with 17 inch alloy bmw wheels and low profile tires

I have a 97 BMW 528i with 17 inch alloy bmw wheels and low profile tires
█████ said
123 days ago

█████ said
122 days ago
I too have had to have my wheels welded 3 different times as the rim has cracked from normal use. Cannot hit any kind of bump or you will crack the rim.

Bought a 2014 328i x-drive and have hairline cracks in both my rear rims. One is leaking slowly and the other is now going from full to flat in the span of 30 min's... Need to take it into the BMW dealership in the morning and my inquiry as to if this is a common issue was shrugged off immediately as i was told there where "No Issues With The 3 Series"
█████ said
122 days ago

█████ said
118 days ago
My 2013 328i convertible rear passenger side wheel rim had a hairline crack too at 35k with just regular driving. BMW service recommended another shop that could weld it, but after few months, tire started deflating again.

I have the same issue with my 2013 550i with m package. I had one crack on the back passenger side rim. Now I have two cracks on the driver's side back rim?
█████ said
114 days ago

█████ said
112 days ago
I have the same issue 2008 BMW X5 with 20 inch y spoke rims rear Rim cracked on several occasions I'm on my third crack now and no way I'm getting it fixed so I currently looking for options to get new rims

I have a 2011 Activhybrid7. My right rear rim has cracked in 4 places which requires me to buy new tires and replace the rim
█████ said
86 days ago

█████ said
81 days ago
Yes... I have a 2009 BMW 750i L. Both back rims have hairline fractures or cracks in them. Please advise on how to participate in the lawsuit.

Yes... I have a 2009 BMW 750i L. Both back rims have hairline fractures or cracks in them. Please advise on how to participate in the lawsuit
█████ said
81 days ago

█████ said
76 days ago
i have a bmw 20011 crack rear rim 19 2 crack

I would like information on the lawsuit pertaining cracked rear rim on 2007 BMW X3
█████ said
76 days ago

██████████ said
67 days ago

I have a 2011 BMW 550i one rim has a repaired cracked rim and i just got another one. Id like to be part of this suit .

own a 328xi and have had 3 cracked rims. does anyone know if bmw will do anything about this?

██████████ said
39 days ago

██████████ said
34 days ago

I have a 750LI xdrive 2010 and have had to replace my wheels and tires repeatedly in the past 1.5 yrs. The work was done at a BMW dealership and they keep recommending OEMS whic keep cracking and bubbling and getting damaged

Problems. WITH ALL on MY 2010 BMW 750 LI X Drive. That I owned since middle of 2012 Car is making me almost Bankrupt My Wife wants to Divorce Me because of it!!repairs costing me apx 20 K out of my pocket even though i had paid for a secondary third Party warrantee apperntly good Association with BMW. What a lie I fell for!! in the last 3 .5 yrs Since MFR.WARENTEE of 50 k, Please Hope Someone can help me!! Or could be Suicide for me!! thaks

██████████ said
21 days ago

██████████ said
20 days ago

I have a 2014 650 Grand Coupe and it's pretty ridiculous how much money I spent on tires and wheel repair. BMW HAVE TO DO BETTER WE SPEND MONEY FOR THESE CARS LITTLE PROBLEMS LIKE THIS SHOULD NOT BE AN ISSUE FOR A 100k Car

██████████
Tell me where to find instruction on Copter DJI, except here this site?
██████████

██████████ said
10 days ago

██████████ said
2 days ago

I have a 2012 535 and have replace 3 rims & 8 tires in under 60,099 miles.

Submit a Response Are you having the same issue? Do you have a solution? Either way, chime in!

First Name *

Last Name *

Email *

Phone *

Zip Code *

Are you Canadian? If so, enter your province

I would like to speak with a lawyer about my legal rights in this matter.

I have a similar issue but with a different company?

██████████

- I would like to join the lawsuit.
- Sign up for the Got a Class Action newsletter?
- I have read and agree to the [Terms and Conditions](#).

[Submit Response](#)

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You are subscribed to notifications for this issue.

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First Name *

Last Name *

Email *

Phone Number

Zip Code *

Company

Issue

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Hello there and welcome to the BMW Car Club of America.

If you are a BMW CCA member, please log in and introduce yourself in our Member Introductions section.

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Wheels & Tires

Cracked Wheels & Run Flats

Discussion in "Wheels & Tires" started by [redacted] Oct 29, 2011.

Time to rally the troops!!

I recently had the displeasure of a cracked 20" wheel and the standard text book excuse from BMW of "you hit a pot hole", which I did not! I have researched the issue on the internet and found hundreds of accounts of similar experiences with the same dialogue given each time. Too many to be dismissed as driver induced. I had a left rear wheel crack right after having the tires replaced. It was cracked bad enough to need replacement so why wasn't the front tire also damaged? It would have hit the same "pot hole" first!! The tires are not damaged & as I have been told they would be from a hit. No problem with the other three wheels. The wheel shows no dents, bulges, scratches or protrusion associated from an impact, only a 1" very clean crack. There is an apparent problem with the weak alloy used in the wheels when combined with the rigid side walls of run flats. BMW has been aware of the issue for quite some time and is not addressing it. Instead they tell the standard line of driver fault and make the service manager the bad guy. Do a simple web search and you will discover just how many problems exist and for how long.

Member

[redacted]

Post Count: 3

Likes Received: 0

I love my X5 and Z4M Coupe from Greer S.C. but am distressed at BMW's dismissal of the costly problem.

As a club, would the members contact BMW to express dissatisfaction with their stance and encourage BMW to re-engineer/design the alloy content of the wheels and the lip design while providing relief to those that have not contributed to the cracks but have suffered the financial burden of replacing the expense wheels, in some cases several times. I am really surprised BMW would close their eyes to an engineering induced problem and tarnish their reputation of such beautiful products.

I own 2 BMW's and am looking at a third X3, but now cautiously. I have been to the Driver Performance Center, toured the amazing factory in Greer, am a club member and local club magazine contributor, and live the BMW life style with enthusiasm. I want BMW to step up to the plate and deal with it. It would garner much respect from many CCA members and restore my faith in "the ultimate driving machine".

Let's rally the club to encourage the design department and factory to help its customers. I will continue writing, documenting the problem and relentlessly pursuing this until a plausible resolution is reached!!

Thanks



St Louis Chapter



Oct 29, 2011

81

never been a fan of the run flats. . .

my aunt actually had the same thing happen on her E93. The tire was slowly losing pressure. after a few weeks, she took it into our local tire shop. Of course, they couldnt find any issue with the rubber, but found it coming from a micro crack on the inside of the wheel itself. They unmounted the tire and the wheel itself fell apart into several pieces.

Member



Post Count: 130
Likes Received: 8

The tire was holding it together. Complete garbage.

1991 Kashmere Beige E30 325i slushbox - KIA
1990 Schwarz Black E30 325i standard - Garage Queen
2002 Orientblau E46 325i standard - KIA
1998 Cosmos Schwarz E36/5 318ti standard - DD

Nov 3, 2011

#2

[Kinda' wondering what you'd all say if BMW went back to 17" and smaller wheels ...] 🙄

Member



Post Count: 1,616
Likes Received: 21



10, 2011

#3

I have also spent some time reading the different accounts of damaged wheels on many different sites and threads, and the one thing that is outstanding in the vast majority of stories is that the rim size is usually 19" and larger.

Seems to me that the same manufacturers make the larger diameter wheels as the 18" and smaller wheels, so from my standpoint, unless you have incredibly smooth roads where you live, stay with 18" or smaller wheels.

Member



Post Count: 274
Likes Received: 5

I have an acquaintance that works at a local wheel repair shop, and he says there is a direct correlation between larger wheel diameter and wheel damage, on any manufacturer's product. The less rubber between the wheel rim and the road surface, the higher incidence of wheel damage.

Seems logical to me...

Nov 10, 2011

#4

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An Arbitration on the 296 Cracked Wheels

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10-30-2012, 08:59 PM

#1



Private

4 REP 58 POSTS

Drives: 2009 Z4 35i
 Join Date: Jun 2012
 Location: San Francisco Bay Area

iTrader: (0)

An Arbitration on the 296 Cracked Wheels

I posted back in August about how the rear wheels on our 2009 Z4 had cracked, and how BMW refused to repair them under warranty due to the fact that they were bent (out of round).

Wanting to try to do something about it I posted several links where persons with this issue could register complaints.

One of the sites was BBB Auto Line. On BBB Auto Line, I reported that BMW refused to repair the cracked wheels under the standard new car warranty. A couple of weeks later, to my surprise, BBB Auto Line sent me a letter and form notifying me that I could arbitrate the case with BMW at no charge. They also stated that if I did not like the decision, I would not be bound by the result and would retain my right to pursue other claims. On the other hand, the manufacturer would be bound by the result. With nothing much to lose other than my time, and thinking it might be interesting, I thought I would give it a try.

We had a very successful result.

S10 180323 000

The blow by blow follows.

QUOTE

10-30-2012, 09:00 PM

#2

Private =



4
REP

58
POSTS

Drives: 2009 Z4 35i
Join Date: Jun 2012
Location: San Francisco Bay Area

iTrader: (0)

BMW Response to Complaint of Cracked Wheels

This was BMW's initial response

**MANUFACTURER RESPONSE FORM
(CALIFORNIA ARBITRATION POSITION STATEMENT)**

Manufacturer's Position

Vehicle 2009 Z4

The request to replace the vehicle's rims (wheels) has been denied. The decision is based on the following: The vehicle's file was reviewed via the BMW warranty history file that documents both warranty and maintenance work performed on the vehicle. BMW's service technical file which contains all service, technical and recall bulletins and notices. There are no related bulletins or notices.

The repair order from BMW Concord was reviewed. Documentation from this repair order stated that the cracks in the rims was verified by both the technician and the shop foreman and to determine the cause the wheels were mounted on the wheel balancer and rotated to check if there was any runout/distortion. This procedure is normal work shop practice to determine if the wheels had been impacted. They found that both wheels were bent and had lateral runout. In other words the rims were bent and were somewhat oval. A statement was made that both rims needed replacement and warranty would not cover cracks. The repair order also noted that the tire pressure were adjusted to the correct pressures and although this is law that every time a vehicle enters the work shop for any kind of service work, tire pressure have to be checked (this law stems from vehicle owners not keeping their vehicle's tire pressure to a safe level to try to prevent accidents occurring because of blowouts) This vehicle had

traveled 6,655 miles since it was last in a work shop. Low tire pressures reduce the protection level of a vehicle's wheel rims when traveling over poor road surfaces.

Every manufacturer has instances of damaged wheels due to poorly maintained streets, roads and highways where road surface erosion has taken place causing ruts and especially potholes that cause vehicle's rims to be bent while driving over them. To this point, most automobile insurance companies cover this as road hazard. Therefore it would be unreasonable for BMW to cover this damage caused by road hazard.

To conclude,
Damage to the rims was not caused by a defect in materials or workmanship and is therefore not a warranty matter. The damage is evidenced by the rims being bent from impact. From these impacts and bending, cracks have formed.

Participation is by "in writing"

BMW elected not to come to the arbitration hearing. I was disappointed as I wanted to discuss this issue with them and felt like they were just blowing me off because they knew they would win. At that time, I did not have much trust in the BBB process because they are supported by business members, like BMW.

QUOTE

10-30-2012, 09:02 PM

#3



Private =



4 REP

58 POSTS

Drives: 2009 Z4 35i
Join Date: Jun 2012
Location: San Francisco Bay Area

iTrader: (@)

Summary of Our Arbitration Presentation

This is a summary of the points I wanted to make at the arbitration. This document was reviewed at the arbitration hearing by the arbitrator. I also had a chance to present it as part of the hearing. It was faxed to BMW during the hearing to see if they wanted to participate.

Many thanks to all of the great posts here on the cracked wheels. Almost all of this information came from Bimmerpost!

October 11, 2012

Vehicle: 2009 BMW Z4

Summary of Presentation of Customer

1. Normal Road Conditions. Roads are not uniform - they have minor defects such as expansion joints, pavement transitions, man hole covers, etc. However, most cars operate on our roads in the US without issue as they have a suspension system to absorb these normal day to day shocks. The wheels and tires are an integral part of the suspension. The tire compresses, the wheel takes part of the load from the sidewall of the tire and passes it to the control arm, which in turn passes this to the springs and shock absorbers. Each part of the suspension needs to perform to prevent the suspension system from failing.

2. BMW Z4s Have High Rate of Wheel Failure. On the Z4, BMW wheels with run flat tires have a very high rate of failure in the rear due to bending and cracking. This has been reported extensively in BMW on-line forums (Exhibit A):

Wheel failures on the Z4 have been attributable to the following:

- a. Larger 19 inch wheels with less sidewall.
- b. Run-flat tires with very hard sidewalls that transmit more force to the wheels (btw, these sidewalls are so hard that they allow the car to drive without air in the tires for up to 30 miles at highway speeds).
- c. Negative rear wheel camber of at least 2% which puts considerably more load on the inside edge of the rear wheels where wheel failure almost always occurs.
- d. Most importantly, wheels that have not been reinforced to take these additional loads.

3. BMW Style 296 Wheels Cracking. The 296 style wheels when used on the Z4 are far more apt to crack than other style wheels. Especially the rear wheels. This is the most reported style of cracked wheels on the BMW forum. I doubt there are many Z4s with 296 wheels that have not had one or both rear wheels fail. Some report up to 8 failures.

There are reports that the 296 wheels that BMW is

using to replace bent and cracked wheels have been redesigned with thicker rims to help prevent wheel failure (Exhibit B).

296 wheels were a \$1200 upgrade option on this Z4 when purchased for \$65,000 in 2009. These wheels are no longer offered by BMW on new vehicles. Given the upgrade fee charged for these wheels, it is reasonable to expect that the wheels would have been made stronger to absorb the increased loads of stiff run flat tires with less sidewall than on the smaller 18 inch wheels.

4. Discovery of Wheel Failure. Reports of frequent cracking led to my regular inspection of the 296 wheels on the vehicle. When I noticed cracks on Saturday, August 18, I took the vehicle into BMW on the following Monday, August 20. BMW declined warranty coverage for the cracked wheels due to the fact that they found the wheels to be out of round or bent. BMW did not report by how much the wheels were out of round. However, it is most significant that BMW did not report any sign of impact on the tire, the wheel or the car. BMW quoted \$1525 to replace just the two rear wheels.

I reported to BMW, that the vehicle had not had any impact other than through normal road travel. I also reported to BMW that there was no tire vibration or other indication that the wheels were out of round and that the vehicle ran great up to 70 mph. If the wheels were out of round, they were not affecting normal highway driving. The wheels themselves also show no sign of any impact.

Continuing to drive with cracked wheels is not an option as the cracks will increase in size over time and could result in sudden loss of tire air pressure through the wheel creating a safety hazard.

5. Cracking/Bending Distinction Without Merit. A wheel that easily bends is just as defective as a wheel that easily cracks. In both cases, the wheel is simply not strong enough. BMW is drawing this distinction only as a means to allow it to avoid its warranty obligations. The redesign of the replacement 296 wheels shows BMW's efforts to strengthen the defective wheel design to prevent both bending and cracking.

6. BMW Has Burden of Proof. Given that there is a

clear failure of the wheels, this failure should be covered under warranty absent a showing by BMW that the cause of the failure was a result of one of the applicable warranty exclusions - namely negligence, improper operation of the vehicle or accident (Exhibit C). BMW has offered no evidence of any negligence, improper operation of the vehicle or accident other than the failure of the wheel itself. Historically, when claims were made regarding cracked wheels, a dealership looked for signs of impact on the tire and on the wheel itself near the point of any crack. None of these impact signs exist on the wheels. This indicates there was no serious impact that caused wheel damage (such as a curb).

BMW's sole argument for not covering the wheels is that they are bent (although they do not even report by how much), and that this necessarily means they have suffered severe impact or some other serious road hazard. BMW has offered no evidence linking impacts to bending. Logically, bending and in time cracking can just as likely be the result of cumulative shocks from uneven pavement over time that would be considered normal for travel over US roads. The wheels, as part of the suspension, should be designed to be strong enough to absorb these normal shocks without failure.

BMW also tries to confuse the situation even further by noting that the air pressure of the vehicle tires was checked by the dealership. This is completely disingenuous on BMW's part and as they note this routine air check is mandated by California law. There was no indication anywhere in the maintenance records that tire pressure was found to be low. Each wheel on the vehicle also has a tire pressure sensor that sends an alert if a low tire pressure is detected. BMW also states that the vehicle had not been in for service for 6,655 mile which is false. The vehicle had been in to the dealer for a repair to its convertible top on July 12, 2012 and for an oil change and wheel alignment on July 24, 2012. Tire pressure was checked at both times.

In sum, BMW has the burden of proof with respect to the denial of warranty claims (Exhibit D) and BMW has not demonstrated that the wheel failures fall within the warranty exclusion of negligence, improper operation of the vehicle or accident.

7. BMW Takes Contrary Position in the UK. In the UK,

BMW initially took the position of not covering cracked wheels under warranty if the wheels were found to be bent or out of round by more than 3mm. On a wheel that is 482 mm in diameter, this is less than 1%. One can see how obviously arbitrary this standard was. BMW has since revised this position and now covers bent or cracked wheels under warranty absent any clear visual sign of impact damage (Exhibit E). Since the cars sold in the UK and in the US have identical style 296 wheels, this is the right position for BMW to take in the US as well. This position is also consistent with the approach that has been used historically to determine the cause of wheel damage.

8. Remedy. The 296 wheels on the vehicle should be replaced by other 19 inch BMW wheels that are stronger or with 18 inch wheels (with tires) that are less likely to fail given the wider sidewall. Just replacing the two rear wheels with the same 296 style wheel will not solve the problem. The cost to replace four wheels as quoted by the BMW dealership would be \$3050. I assume this replacement cost would be about the same if other BMW wheels were used that are similar to the defective 296 wheels but stronger.

Recognizing that replacing just the two rear wheels with the same defective 296 wheels would not make economic sense for either BMW or me since they would continuously need replacement, and needing to drive the vehicle, I replaced all of the wheels and tires with aftermarket 18 inch wheels with non-runflat tires at a cost of \$2,364 (Exhibit F). This is the best overall solution for correcting the wheel failure problem on the Z4. However, these wheels and tires do diminish the value of the vehicle due to the fact that the vehicle no longer has BMW OEM wheels or run-flat tires, both of which are perceived as positives by buyers.

BMW should pay \$2,364 to compensate me for the cost of replacing the wheels, which is less than the \$3050 BMW quoted to replace the wheels.

At the end of the hearing, the arbitrator said she would need to wait to hear back on this from BMW since they were not present. At this point, I did not have much expectation that the arbitration would be fair.

10-30-2012, 09:03 PM

#4



Private =

4
REPLY58
POSTS

Drives: 2009 Z4 35i
 Join Date: Jun 2012
 Location: San Francisco Bay Area

iTrader: (0)

BMW's Second Response

**MANUFACTURER RESPONSE FORM
(CALIFORNIA)**

Warranty Start Date 10/19/2009

Vehicle: 2009 BMW Z4

Mileage: 18,438

The below are responses to [REDACTED] 28 page presentation.

The responses are numbered identical to the paragraph numbers in [REDACTED] presentation.

- 1) It is a known fact that local (S.CA) 'normal road conditions' are not in good condition and do cause damage to road wheels and affect all vehicle manufactures.
- 2) Z4's do not have high rates of failure (wheels) due to defects in materials or workmanship. You can always find what you want in forums - both + and -. In most cases forums are written by inexperienced individuals and are self opinions and not by informed professionals.
- 3) If tire pressures are kept to specifications, it provides adequate protection of the wheel rim. Repair order # [REDACTED] on 10/12/11 states that all 4 tire pressure were found to be low on that particular visit. Manufacturers' are always changing specifications in production. This does not indicate that there are defects in materials or workmanship on previous production.
- 4) Wheels were found to be bent. Wheels do not bend on their own. They are bent from impact.
- 5) There are cost limitations in design and production of all aspects of a vehicle, including wheels and includes all manufacturers.
- 6) Z4 296 wheel rims do not fail on their own. They are damaged by impacts which cause cracking.
- 7) The UK's position to replace wheel rims stipulates that only when a rim is found to be cracked WITHOUT visual damage. The rims found on this vehicle were visually damaged as could be seen by the runout (bending) of the rims when they were rotated on a wheel balancer.

And to add an additional general statement from owners manuals;

"Regularly check the tire Inflation pressures and correct as needed at least twice a month." (As previously noted, the pressures on this vehicle were found to be low an on at least one occasion)

"Driving over rough or damaged road surfaces as well as debris, curbs and other obstacles can cause serious damage to wheels, tires and suspension parts. This is more likely to occur with low-profile tires (like on this Z4) which provides less cushioning between the wheel and the road. Be careful to avoid road hazards and reduce your speed, especially If you vehicle Is equipped with low-profile tires"

I was surprised at how little effort BMW put into this. I was expecting materials information and test results to back up their claims.

QUOTE

10-30-2012, 09:04 PM

#5



Private =



4 REP

58 POSTS

Drives: 2009 Z4 35i
Join Date: Jun 2012
Location: San Francisco Bay Area

iTrader: (0)

Our Follow-up Response

Will this ever end?

October 26, 2012

Vehicle: 2009 BMW Z4

Response to BMW's comments on 10-25-12.

1. The vehicle was sold and has been driven in Northern California - not Southern California. BMW should know this.

2. BMW states that Z4s do not have a high rate of failure but provides no support for this statement. BMW also states that the Z4 forum members are inexperienced individuals. Many of these members actually have considerable auto knowledge and are

quite thoughtful as evidenced by their posts. The forums have proven to be an invaluable resource to learn more about and diagnose problems with the Z4. In light of the cavalier dismissal of forum members and given BMW's resources, it's odd that BMW has not offered any "informed professional opinions" in its own submissions. Z4s actually do have a high rate of failure in their rear wheels (especially the 296 wheels). One commentator has stated there must be "millions of posts" on the site about cracks in the 296 wheels.

3. BMW does not dispute that the 296 wheels have been redesigned and refuses to provide any explanation for the change. The redesign with the added rim thickness can only be to make the wheel stronger. Instead, BMW goes off on a tangent with respect to an irrelevant tire pressure check in October 2011 - at least 8 months prior to the wheels cracking. BMW does not even state how low the tire pressure was. No cracks were found after a June 2012 wheel inspection performed shortly after we purchased the vehicle. The cracks had to develop sometime between June 2012 and August 2012. The cracks are therefore completely unrelated to any low tire pressure that BMW asserts was discovered the prior year. For this tire pressure check to be a consideration at all, BMW should be required to show some causal link, which they have not done here. On three other trips to the dealer in July and August 2012 (the relevant time frame), tire pressure was not indicated by BMW as being low.

4. The wheels should not "bend" or "crack" through normal use. For any bending or cracking to be excluded from BMW's express warranty, it needs to rise to the level of "negligence, improper operation of the vehicle or accident." BMW does not dispute its warranty obligations or the limited warranty exclusions.

5. "Cost limitations" should not excuse a manufacturer from escaping responsibility for a defective product and breach of warranty. This statement is unusual, especially coming from BMW. What could these cost limits be given the vehicle's \$65,000 msrp and the fact that an additional \$1,200 was specifically allocated to the larger 19 inch wheels as an upgrade to the stock 18 inch wheels. Given the price of aluminum, BMW could double the amount of aluminum used in a wheel for less than \$25.

6. The 296 wheels bend from minor normal road impacts which, over time, lead to cracking of the aluminum alloy. BMW does not refute this point. The 296 wheels need to be stronger to eliminate this initial bending that occurs through normal use of the vehicle. BMW in the UK concurs with this position and no longer views minor bending as evidence of an accident impact which would be excluded from warranty coverage.

Most importantly, BMW does not dispute that BMW has the burden of proof with respect to warranty claim exclusions.

7. BMW mischaracterizes the current BMW UK policy. As quoted by BMW UK in the UK article, the policy before the change was as follows:

"If the wheel is found to be deflected from a perfect circle by 0.3 mm or more this is evidence that an impact has taken place and this has been the cause of the cracks. In this case the customer would be responsible for the repair. If the wheel is deflected by less than 0.3 mm and yet is cracked, then it will be replaced under warranty."

In sum, prior to the change, BMW UK stated if the wheel was deflected or "bent" by more than .3 mm, BMW would not replace the cracked wheel.

After the change, BMW UK's policy was as follows: "BMW (UK) is now replacing cracked 19-inch alloys with run-flats unless there are clear visual indications of impact damage." BMW UK is no longer testing for bent wheels nor are they using bent wheels as evidence of impact damage. BMW UK acknowledges that 19 inch wheels combined with hard sidewall run-flats (as is the case here) are prone to failure.

The wheel presented to the arbitrator for inspection showed no visual impact damage.

8. In sum:

(i) Wheels need to absorb normal road impacts as part of their day to day function.

(ii) A wheel that easily bends is just as defective as a wheel that easily cracks. In both cases, the wheel is simply not strong enough. BMW's selection of run-flat

tires and a high negative camber exacerbate these wheel failures.

(iii) BMW has redesigned replacement 296 rear wheels in an attempt to make them stronger.

(iv) BMW has offered no evidence of any negligence, improper operation of the vehicle or accident other than the failure of the wheel itself. Historically, when claims were made regarding bent or cracked wheels, dealerships looked for signs of impact on the tire and on the wheel itself near the point of any bend or crack. None of these impact signs exist on the wheels. The vehicle, which is quite low to the road, also shows no sign of any accident impact.

(v) BMW does not dispute that it has the burden of proof with respect to warranty claims. Wheel failure should be covered under warranty absent a showing by BMW that the cause of the failure was a result of one of the applicable warranty exclusions - namely negligence, improper operation of the vehicle or accident. BMW has not made this showing.

(vi) BMW in the UK has expressly rejected BMW's position in the US and now covers bent or cracked wheels under warranty "absent any clear visual sign of impact damage."

I think I have had my say now.

QUOTE

10-30-2012, 09:06 PM

#6



Private



4 REP

58 PDSTS

Drives: 2009 Z4 35i
Join Date: Jun 2012
Location: San Francisco Bay Area

iTrader: (0)

The Decision

From reading the decision which is dated October 25, 2012, it looks like BMW failed to respond in the time frame required by the arbitrator and that neither BMW's second response nor my second response were considered. That's fine, as really no new information was presented.

Decision

Submitted Date: 10/25/12

Hearing Date: 10/11/12

Question 1

Vehicle {Year, Make, Model}

2009 BMW Z4

Question 2

With respect to the consumer's "vehicle", I/we have made the following decision:

Reimbursement of cost to replace tires.

Reasons for Decision

Question 1

Vehicle {Year, Make, Model}

2009 BMW Z4

Question 2

Please list the vehicle problem alleged by the customer. Include both past and present problems:
BMW Style 296 Wheels Cracks.

Question 3

For the following reasons, I have determined that a {please list one of the following awards below: repair, denial, repurchase, reimbursement, repurchase/replacement}

Reimbursement

decision is a fair resolution of this dispute:

The arbitrator received position papers from both the BMW (manufacturer) and [REDACTED] (consumer). The arbitrator conducted the hearing with [REDACTED] present. [REDACTED] produced additional documents at the arbitration which were submitted to BMW for comment within a set period. In addition to the documentary evidence produced response, [REDACTED] also brought one of the alleged non-conforming tire and wheel from the vehicle to the arbitration which the arbitrator had the opportunity to inspect. No additional comments have been received from BMW regarding the documents submitted at the arbitration. [REDACTED] position is that the BMW Style 296 wheels are more prone to cracking on the BMW Z4 than other types of tires that could be placed on the vehicle. In short, the tires simply cannot withstand the weight and pressure on this particular vehicle.

He introduced multiple complaints via internet sites in the U.K. from BMW owners who had experienced the same problems with their tires cracking. No documentary evidence was introduced regarding similar complaints within the United States. It was noted that BMW now covers such complaints with in the U.K. with replacement or reimbursement. Thus [REDACTED] argued that the same manner of replacement or repair of the tires should be adopted as a standard policy in the United States, since the same tires were used on the same vehicle found to have a defect in a neighboring country and addressed.

The central question is whether a non-conformity exists and if so whether it is covered under the applicable law. Here, California Civil Code, section 1794.3 provides that the Song-Beverly Consumer Warranty Act does not apply to any defect or nonconformity in consumer goods caused by the unauthorized or unreasonable use of the goods following sale. What the section does cover is any vehicle defect or malfunction that:

1. Is covered by the manufacturer's written new vehicle warranty and
2. Substantially impairs the use, value or safety of the vehicle to the consumer.

Again, the law does not cover vehicle problems that are caused by the unauthorized or unreasonable use of the vehicle after sale.

The vehicle is covered under Song-Beverly as it was bought new and used for primarily family and household purposes. The question now is the crack due to [REDACTED] unauthorized or unreasonable use or due a defect in the vehicle at the time of manufacture.

[REDACTED] denies ever having an incident/impact in the vehicle. He stated that the vehicle is mostly a weekend, errand car used by both he and his wife. He admitted that he lives in a hilly area but denies his driving in the neighborhood causing the cracks in the wheel. [REDACTED] states that this vehicle reimbursement should be covered under warranty, which was produced at the arbitration.

[REDACTED] testified that he found out about the

potential for such a problem ahead of time from the internet and speaking to other owners of BMW's and took the initiative to take the tires off every couple of months to check for cracks. He is an engineer with no technical training on vehicles but stated it was relatively simple to institute this regular routine of inspecting the tires. He never noticed any cracks preceding August 18, 2012 when he completed his maintenance of checking the wheels.

He had taken in the vehicle to the BMW dealer in Concord approximately 4 weeks (although he believed it to be less) before the cracks were noticed and although the tire pressure was noted as slightly low, the tires were rotated, pressure slightly changed and significantly no fissure/crack was noted by BMW.

He also reported a changed to the manner the vehicle tires road at speeds under 70 mph. Upon taking the vehicle into BMW Concord for inspection on August 20, 2012, BMW declined to honor the warranty because they alleged the wheels to be bent as the result of an impact or other driving incident.

The invoice for service August 20, 2012 states that both rims were found to have small cracks and the tires were starting to wear on the inside edge. It was recommended that both the rear rims be replaced. Upon BMW stated that the cracks found on the wheels were not covered under warranty.

The inspection report notes that the warranty is in effect until October 19, 2013. BMW's written position presented by Ms. Nancy McDonald is that the cracks were due to an impact which would not be covered under warranty.

As of July 24, 2012 the mileage was 17988 noted per the service order on rotating the tires and changing the pressure. When the cracks were discovered the mileage was listed at 18438, a difference of 450 miles in just over a month period. The July 24, 2012 service order makes no mention of wear on the tires. The total amount of mileage is suggestive of more drive time than was suggested by [REDACTED] for simple errands in the neighborhood.

Upon inspection of the tire at the arbitration, the crack was clearly visible but did not appear to be associated with any bending of the wheel and I also observed little more than light wear to the tire.

In short the crack appeared to stand alone as a non-conformity to the tire. BMW presented no evidence other than statements that the cracks was due to the driving of [REDACTED].

It is the arbitrator's opinion that the average driver in such an automobile should expect to be able to drive a vehicle with relatively low mileage of 18439 after 3 years of ownership to withstand a reasonable usage on the roads and highways without the wheels cracking with manufacturer installed and proscribed wheels and tires on the vehicle. It is also my opinion that the cracking of the tires substantially impairs the use, value and safety of the vehicle to [REDACTED] with a multitude of scenarios that could put he and his passengers in physical jeopardy. As [REDACTED] has already put new tires on the vehicle and is driving the vehicle successfully with the replacement of the off-market tires, he should be reimbursed for the expense of the replacement of manufacturer tires at the amount so stated. His new vehicle warranty is still in effect until October 2013.

I considered the UK evidence as merely a factor in reimbursement since there was no evidence of recall in the U.S. or manufacturer reports as to the tires/wheels on this vehicle causing a repeated problem for consumers. I was persuaded by the actual lack of visible wear and tear on the tire itself and the relatively short period between service periods to when the crack was noted by the dealer. It is my opinion that the tire is more than likely ill-fitted to the wheel on this particular vehicle based on the evidence presented by both parties. The new vehicle warranty should cover the cost of reimbursement for the new tires under California Civil Code, section 1794.3 for the non-conformity.

I appreciate the time both parties provided to assist my review of the records and issues in the case.

Respectfully Submitted

Question 4

If awarding a repurchase or replacement:

If you have determined that the manufacturer is entitled to a deduction for reasonable use, please indicate the number of vehicle miles prior to the first repair attempt of the problem that gave rise to the

nonconformity.

Please describe all collateral and incidental damages paid, incurred or to be incurred by the customer. Please explain why if any of these collateral/incidental damages are not awarded.

Reimbursement Decision

Question 1

Vehicle {Year, Make, Model}

2009 BMW Z4

Question 2

The manufacturer shall, within 30 days after the manufacturer is notified that the customer has accepted this decision, reimburse the customer: \$2364.00

Question 3

Reimbursement is being made for the following: Replacement of BMW Style 296 wheels with comparable purchased from outside manufacturer.

BMW was ordered to pay me for the replacement wheels and tires - \$2,364 as delivered from PySpeed. Thanks [REDACTED]

There were a few items not quite right in the reported decision. For example, I stated the car operated fine up to 70 mph even with the cracked wheels. Also, I gave the arbitrator quite a bit of information on cracked wheels both in the US as well as the UK.

Overall, very satisfied.

PS - My wife and I still adore the car. I would like to get it out to the track, but I am too tall and do not pass the broomstick test.

QUOTE

10-30-2012, 10:04 PM

#2

[REDACTED]
First Lieutenant //

Quote:

Originally Posted by [REDACTED]

510.180323.000



90
REF

306
POSTS

Drives: 2018 M3 Mineral White
Join Date: Dec 2011
Location: NC

iTrader: (0)

Garage List
2018 BMW [0.00]

From reading the decision which is dated October 25, 2012, it looks like BMW failed to respond in the time frame required by the arbitrator and that neither BMW's second response nor my second response were considered. Thats fine, as really no new information was presented.

Decision

*Submitted Date: 10/25/12
Hearing Date: 10/11/12*

Question 1

*Vehicle {Year, Make, Model}
2009 BMW Z4*

Question 2

*With respect to the consumers vehicle, I/we have made the following decision:
Reimbursement of cost to replace tires.*

Reasons for Decision

Question 1

*Vehicle {Year, Make, Model}
2009 BMW Z4*

Question 2

*Please list the vehicle problem alleged by the customer. Include both past and present problems:
BMW Style 296 Wheels Cracks.*

Question 3

*For the following reasons, I have determined that a {please list one of the following awards below: repair, denial, repurchase, reimbursement, repurchase/replacement}
Reimbursement
decision is a fair resolution of this dispute:*

The arbitrator received position papers from both the BMW (manufacturer) and [REDACTED] (consumer). The arbitrator conducted the hearing with [REDACTED] present. [REDACTED] produced additional documents at the arbitration which were submitted to BMW for comment within a set period. In addition to the documentary evidence produced response, [REDACTED] also brought one of the alleged non-conforming tire and wheel from the vehicle to the arbitration which the arbitrator had the opportunity to inspect. No additional comments have been received from BMW regarding the documents submitted at the arbitration. [REDACTED] position is that the BMW Style 296 wheels are more prone to cracking on the BMW

Z4 than other types of tires that could be placed on the vehicle. In short, the tires simply cannot withstand the weight and pressure on this particular vehicle.

He introduced multiple complaints via internet sites in the U.K. from BMW owners who had experienced the same problems with their tires cracking. No documentary evidence was introduced regarding similar complaints within the United States. It was noted that BMW now covers such complaints with in the U.K. with replacement or reimbursement. Thus [REDACTED] argued that the same manner of replacement or repair of the tires should be adopted as a standard policy in the United States, since the same tires were used on the same vehicle found to have a defect in a neighboring country and addressed.

The central question is whether a non-conformity exists and if so whether it is covered under the applicable law. Here, California Civil Code, section 1794.3 provides that the Song-Beverly Consumer Warranty Act does not apply to any defect or nonconformity in consumer goods caused by the unauthorized or unreasonable use of the goods following sale. What the section does cover is any vehicle defect or malfunction that:

1. Is covered by the manufacturer's written new vehicle warranty and
2. Substantially impairs the use, value or safety of the vehicle to the consumer.

Again, the law does not cover vehicle problems that are caused by the unauthorized or unreasonable use of the vehicle after sale.

The vehicle is covered under Song-Beverly as it was bought new and used for primarily family and household purposes. The question now is the crack due to [REDACTED] unauthorized or unreasonable use or due a defect in the vehicle at the time of manufacture.

[REDACTED] denies ever having an incident/impact in the vehicle. He stated that the vehicle is mostly a weekend, errand car used by both he and his wife. He admitted that he lives in a hilly area but denies his driving in the neighborhood causing the cracks in the wheel. [REDACTED] states that this vehicle reimbursement should be covered under warranty, which was produced at the arbitration.

[REDACTED] testified that he found out about the potential for such a problem ahead of time from the internet and speaking to other owners of BMWs and took the initiative to take the tires off

every couple of months to check for cracks. He is an engineer with no technical training on vehicles but stated it was relatively simple to institute this regular routine of inspecting the tires. He never noticed any cracks preceding August 18, 2012 when he completed his maintenance of checking the wheels.

He had taken in the vehicle to the BMW dealer in Concord approximately 4 weeks (although he believed it to be less) before the cracks were noticed and although the tire pressure was noted as slightly low, the tires were rotated, pressure slightly changed and significantly no fissure/crack was noted by BMW.

He also reported a changed to the manner the vehicle tires road at speeds under 70 mph. Upon taking the vehicle into BMW Concord for inspection on August 20, 2012, BMW declined to honor the warranty because they alleged the wheels to be bent as the result of an impact or other driving incident.

The invoice for service August 20, 2012 states that both rims were found to have small cracks and the tires were starting to wear on the inside edge. It was recommended that both the rear rims be replaced. Upon BMW stated that the cracks found on the wheels were not covered under warranty.

The inspection report notes that the warranty is in effect until October 19, 2013. BMW's written position presented by Ms. Nancy McDonald is that the cracks were due to an impact which would not be covered under warranty.

As of July 24, 2012 the mileage was 17988 noted per the service order on rotating the tires and changing the pressure. When the cracks were discovered the mileage was listed at 18438, a difference of 450 miles in just over a month period. The July 24, 2012 service order makes no mention of wear on the tires. The total amount of mileage is suggestive of more drive time than was suggested by [REDACTED] for simple errands in the neighborhood.

Upon inspection of the tire at the arbitration, the crack was clearly visible but did not appear to be associated with any bending of the wheel and I also observed little more than light wear to the tire.

In short the crack appeared to stand alone as a non-conformity to the tire. BMW presented no evidence other than statements that the cracks was due to the driving of [REDACTED]

It is the arbitrator's opinion that the average

driver in such an automobile should expect to be able to drive a vehicle with relatively low mileage of 18439 after 3 years of ownership to withstand a reasonable usage on the roads and highways without the wheels cracking with manufacturer installed and proscribed wheels and tires on the vehicle. It is also my opinion that the cracking of the tires substantially impairs the use, value and safety of the vehicle to [REDACTED] with a multitude of scenarios that could put he and his passengers in physical jeopardy. As [REDACTED] has already put new tires on the vehicle and is driving the vehicle successfully with the replacement of the off-market tires, he should be reimbursed for the expense of the replacement of manufacturer tires at the amount so stated. His new vehicle warranty is still in effect until October 2013.

I considered the UK evidence as merely a factor in reimbursement since there was no evidence of recall in the U.S. or manufacturer reports as to the tires/wheels on this vehicle causing a repeated problem for consumers. I was persuaded by the actual lack of visible wear and tear on the tire itself and the relatively short period between service periods to when the crack was noted by the dealer. It is my opinion that the tire is more than likely ill-fitted to the wheel on this particular vehicle based on the evidence presented by both parties. The new vehicle warranty should cover the cost of reimbursement for the new tires under California Civil Code, section 1794.3 for the non-conformity.

I appreciate the time both parties provided to assist my review of the records and issues in the case.

Respectfully Submitted

Question 4

*If awarding a repurchase or replacement:
If you have determined that the manufacturer is entitled to a deduction for reasonable use, please indicate the number of vehicle miles prior to the first repair attempt of the problem that gave rise to the nonconformity.*

Please describe all collateral and incidental damages paid, incurred or to be incurred by the customer. Please explain why if any of these collateral/incidental damages are not awarded.

Reimbursement Decision

Question 1

*Vehicle {Year, Make, Model}
2009 BMW Z4*

Question 2

The manufacturer shall, within 30 days after the manufacturer is notified that the customer has accepted this decision, reimburse the customer: \$2364.00

Question 3



Reimbursement is being made for the following: Replacement of BMW Style 296 wheels with comparable purchased from outside manufacturer.

BMW was ordered to pay me for the replacement wheels and tires - \$2,364 as delivered from PySpeed. Thanks [REDACTED]

There were a few items not quite right in the reported decision. For example, I stated the car operated fine up to 70 mph even with the cracked wheels. Also, I gave the arbitrator quite a bit of information on cracked wheels both in the US as well as the UK.

Overall, very satisfied.

PS - My wife and I still adore the car. I would like to get it out to the track, but I am too tall and do not pass the broomstick test.

  Nicely done.

2018 F80 M3, Mineral White, Full Sakhir Orange, ZCP
2015 F15 X5 35i, Mineral Silver, Terra Dakota (Retired)
2012 E89 Z4 35i, Deep Sea Blue, Walnut Kansas (Retired)

QUOTE

10-31-2012, 01:43 AM

#8



Private First Class

5 REF 185 POSTS

Drives: E89 Z4 35i - Alpine White
Join Date: Oct 2010
Location: London

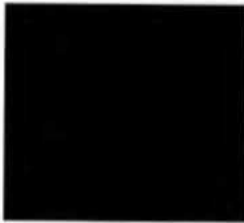
iTrader: (0)

Wow, I skimmed over most of it, but it's the end result that matters! Job well done!

QUOTE

10-31-2012, 07:45 AM

#9



40
REP

1,403
POSTS

Drives: Z4 sDrive 35i
Join Date: Jan 2011
Location: Manchester, UK

iTrader: (0)



Quite a bit of work on your part, but as a 296 sufferer (I refuse to alter these wheels, I love their look, I just wish I wasn't waiting for the next one to fail) I thank you for posting this and congratulate you on the outcome.

My car is now out of the initial 3 year UK warranty, 1 front and 2 rear 296s have already been replaced. I await wheel number 4 failure 😊

Black Sapphire BMW Z4 sDrive35i Mods: HiFi Tweeters
Stubby LED Halos & Front Indicators DVDInMotion
Smart Top 313 BMW Performance Alloys LCI Repeaters



QUOTE

10-31-2012, 09:26 AM

#10



84
REP

2,222
POSTS

Drives: 2016 340i, 2012 Z4 35i
Join Date: Jan 2010
Location: NY

iTrader: (1)

So if I read this correctly, you got replacement *aftermarket* wheels?

"Replacement of BMW Style 296 wheels with comparable purchased from outside manufacturer." Don't tell me you have 2 different pairs of wheels front and rear.

2016 340i XDrive, EBII/black, 6 MT, M Sport, Track Handling, Cold Weather, Tech, Lighting, Driver Assistance Plus.

2012 Z4 35i, ED 2/24/2012, Melbourne Red Metallic, Black Leather, Carbon Trim, 6MT, M Sport, CW, PP, PS, NAV, CA.

QUOTE

10-31-2012, 10:51 AM

#11



Private =

0 REP 66 POSTS

Drives: SDRIVE35i Space Grey
Join Date: Jan 2010
Location: East Sussex UK

iTrader: (0)

Great result. Hopefully, with more of this type of action BMW will finally deal with this issue fairly.

I always love the bit about the wheels being 'out of round' which in my opinion would only be significant if there was a measurement of the wheels at the time of purchase. Otherwise there is no evidence that the wheels were not already 'out of round' to some degree.

I had one cracked 296 rear wheel replaced under warranty and subsequently tried to argue for them all to be replace with the redesigned wheels on the basis that the original wheels were clearly unsafe. However, it was no surprise that they refused. That said, I at least have the correspondence highlighting my concerns if there are any further problems.

QUOTE

10-31-2012, 11:13 AM

#12



Private =

4 REP 58 POSTS

Drives: 2009 Z4 35i
Join Date: Jun 2012
Location: San Francisco Bay Area

iTrader: (0)

BBB AutoLine decision

Quote:

Originally Posted by [Redacted]
*So if I read this correctly, you got replacement aftermarket wheels?
"Replacement of BMW Style 296 wheels with comparable purchased from outside manufacturer."
Don't tell me you have 2 different pairs of wheels front and rear.*

We were reimbursed for all 4 wheels and tires and TPMS sensors. We have the 18 inch VMR 710 wheels with Goodyear F1 tires.

QUOTE

10-31-2012, 12:30 PM

#13



S10-180323-009

Great result, interesting reading, but a lot of work

which should have been unnecessary...

The short version:

BMW: YOU damaged your special 296 wheels. So you pay. Not us.

Customer: My wheels cracked solely because of poor design by BMW. And btw now would be a good time to say sorry, and show us what a great company you are while everyone is watching. We know you already implemented a new stronger design of the wheels.

BMW: No, you are an inexperienced amateur, and so are most bimmerpost members. And also we think you are cheater because you probably used the bad roads in SoCal even you live far from there. And regarding the redesign, it is just that our engineers were bored, and we like increasing our production costs from time to time. That is what we always do, everyone knows that. You are clearly just upset that we think you are a poor driver.

Customer: That makes no sense.

BBB: Alright guys...

QUOTE

10-31-2012, 12:57 PM

#14

Ed

6 REP 291 POSTS

Drives: Z4 sDrive30i
Join Date: Mar 2009
Location: Netherlands

iTrader: (0)

Quote:

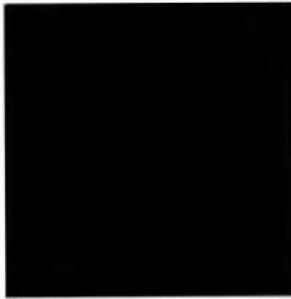
Originally Posted by [REDACTED]
BMW: And regarding the redesign, it is just that our engineers were bored, and we like increasing our production costs from time to time. That is what we always do, everyone knows that. You are clearly just upset that we think you are a poor driver.

No no, the letter I have received from BMW, denying my 296 crack warranty claim, they wrote "BMW is always looking to optimize their products" and of course there is nothing wrong with the wheel 296. 😊

QUOTE

10-31-2012, 01:23 PM

#15



39 REF 745 POSTS

Drives: ESS twin-turbo roadster (E89)
Join Date: Mar 2012
Location: European in China

iTrader: (0)

Quote:

Originally Posted by [REDACTED]
No no, the letter I have received from BMW, denying my 296 crack warranty claim, they wrote "BMW is always looking to optimize their products" and of course there is nothing wrong with the wheel 296. 😊

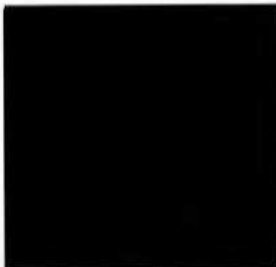
And we are always looking to optimize where we buy our cars...

It is just ridiculous, because we know they redesigned those wheels! And we know who paid for it...

QUOTE

10-31-2012, 04:38 PM

#16



1,696 REF 8,502 POSTS

Drives: E84 X135
Join Date: May 2008
Location: NorCal

iTrader: (0)

Great information! thanks for sharing

This part of the BMW letter is particularly interesting

Quote:

Low tire pressures reduce the protection level of a vehicle's wheel rims when traveling over poor road surfaces

Seems like owners with these style 296 wheels should be extra vigilant about the the pressure

QUOTE

11-01-2012, 12:41 PM

#17



Lieutenant Colonel 🇺🇸

103 REF 1,669 POSTS

there is a government site (auto recall) that allows you to submit issues that you experiece with your vehicles. This is how the government puts pressure

Drives: Z4 3.0i & 320i
Join Date: Aug 2012
Location: USA

iTrader: (0)

on manufacturers to make them initiate a recall when they are not willing to do so themselves.

Have any of you tried to start that process? I know they are responsive.



i just looked it up here is the site,
<https://www-odi.nhtsa.dot.gov/ivoq/>

if enough people do this then the gov will step in and do this for you. i certainly think this can be considered a safety issue.

QUOTE

11-01-2012, 02:32 PM

#18


Colonel 

great job 



 161 2,453
REP POSTS


Drives: 2017 M2 2014 535xd 2016
GT4
Join Date: Aug 2009
Location: Austin, Texas

iTrader: (0)

QUOTE

11-01-2012, 05:12 PM

#19


Private =

1 98
REP POSTS

good job...what is the correct tire pressure on these? Tires say 50 psi max and i believe the manual says 36 psi in the front and 42 psi in the back. just bought an 09 with 26,000 miles a week ago and really getting worried about cracking a rim.

Drives: E89
Join Date: Oct 2012
Location: Ms

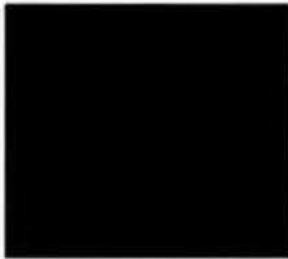
iTrader: (0)



QUOTE

11-01-2012, 09:39 PM

#20



1,696 REP 8,502 POSTS

Drives: E84 X135
Join Date: May 2008
Location: NorCal

iTrader: (0)

Quote:

Originally Posted by [REDACTED]
good job...what is the correct tire pressure on these? Tires say 50 psi max and i believe the manual says 36 psi in the front and 42 psi in the back. just bought an 09 with 26,000 miles a week ago and really getting worried about cracking a rim.

Yellow placard on the driver side B pillar says 36psi F / 44psi R

I'm not sure if that is "Correct" but that's what I try to keep it at

QUOTE

11-11-2012, 09:12 PM

#21



Private =

4 REP 58 POSTS

Drives: 2009 Z4 35i
Join Date: Jun 2012
Location: San Francisco Bay Area

iTrader: (0)

Got the check today

I received the check today from the local dealership. It was interesting that it came from them instead of BMW US. I do appreciate their quick payment.

QUOTE

11-11-2012, 09:24 PM

#22



Lieutenant Colonel

103 REP 1,669 POSTS



Drives: Z4 3.0i & 320i

\$10,180,323,000

Join Date: Aug 2012
Location: USA



iTrader: (0)

QUOTE



post reply

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