

Complaint No. 11079984

MAY 31 2018

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CL-11079984-9022

To whom it may concern.

Thank you for your time.

This is an update on. engine problem.

2012 Kia Optima, Hybrid
2.4 Lit.

VIN. KNAGM4ADOC5 [REDACTED]

618,000 vehicle recall. defects during
manufacture.

I dropped Oil pan. Found lots of metal
pieces in Oil pan, Brass in color.

pulled Oil pump, Same Thing.

Oil Filter had particulates.

No. 1 piston connecting cap. got hot
enough to turn it black.

connecting cap bearing, oblong.

So is journal of crankshaft. at No. 1

ok other connecting cap Bearings.

pretty bad.

I have been a mechanic, 40 years.

Have never used, or would use.

Bearings without Oil Flow hole, in center
of Bearing.

Every Connection cap Bearing I checked,
none had Oil Flow hole, in Bearing. Really
didn't want to pull main caps. Also noticed
scratches in piston walls.

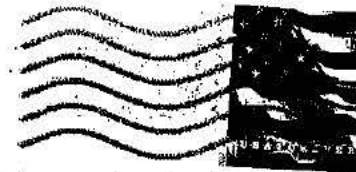
Thank you [REDACTED]

NM
6.5.18
W

[REDACTED]
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KANSAS CITY 640

17 MAY 2018 PM 2 L



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