

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: FOREST CITY State: NC Zip Code: [REDACTED]				Date Received 14-MAR-2018 APR 26 2018	Repository ☐ Reference No. 11079109
				Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3TDK020U173 [REDACTED]			Make TOYOTA	Model PRIUS	Model Year 2007
Date Purchased 8-11-2007	Dealer's Name and Telephone Number Toyota of Gastonia		Engine: No: Cylinders 4	Fuel Type: Regular Gas	
Original Owner ☒	Dealer's City Gastonia	State N.C.	Zip Code 28056		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain Multiple Failure:	Incident Date(s) 01-JUN-2014			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage 100000	Failure Speed 40
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 TOYOTA PRIUS. WHILE DRIVING 40 MPH, THE CONTACT NOTICED THAT THE DRIVER'S SIDE AIR BAG INDICATOR ILLUMINATED. THE CONTACT DROVE THE VEHICLE TO THE DEALER (MIKE JOHNSON'S HICKORY TOYOTA, 435 HWY 70, HICKORY, NC 28602) WHERE THE TECHNICIAN INFORMED THE CONTACT THAT THE AIR BAG WAS WORN OUT AND WOULD NEED TO BE REPLACED AT THE CONTACT'S EXPENSE. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 100,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in... amendments. You are under no obligation to respond to this questionnaire. Your response may be used to a... should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement... or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Air Bag quit working without any reason
as I was driving the car!
Dealer tried to tell me that it were out of
Toyota should be responsible for airbag failure!
They've called multiple times about another vehicle
Lexus (D8, Crossover) that is under a recall for the airbag
that might have metal particles but they're not at all
concerned about the 07 Prius that's not working!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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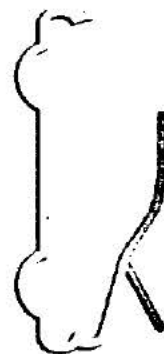
WASHINGTON, DC

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration