



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

09-MAR-2018

Reference No.
11078277

APR 18 2018

OWNER INFORMATION (Type or Print)

Name

Address

City SUMMITVILLE

State IN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
CHEVROLET

Model
SPARK

Model Year
2016

Unknown - It was destroyed in the fire

Date Purchased
7/2016

Dealer's Name and Telephone Number

Paul Richard Chevrolet

765-323-4317

Engine:
No: Cylinders

Fuel Type:

Reg unleaded

Original Owner
☒

Dealer's City

Peru

State

IN

Zip Code

46970

Transmission Type

Automatic

☐ Antilock Brakes

☐ Cruise Control

Powertrain

?

Multiple Failure:

?

Incident Date(s)

03-MAR-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage
44000

Failure Speed
45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2016 CHEVROLET SPARK. WHILE DRIVING APPROXIMATELY 45-50 MPH, THERE WAS AN ABNORMAL SMOKE ODOR IN THE CABIN OF THE VEHICLE. SUDDENLY, THE VEHICLE CAUGHT FIRE. THE FIRE DEPARTMENT WAS NOTIFIED AND EXTINGUISHED THE FIRE. THE VEHICLE WAS DESTROYED. THE CONTACT STATED THAT THE FIRE STARTED FROM INSIDE THE VEHICLE AND SPREAD THROUGHOUT THE VEHICLE. A FIRE REPORT WAS FILED. THE CONTACT WAS INFORMED BY THE FIRE DEPARTMENT THAT THE FIRE MIGHT HAVE BEEN CAUSED BY AN ELECTRICAL ISSUE, BUT WAS UNABLE TO SUBSTANTIATE THE CLAIM. THE VEHICLE WAS TOWED TO BAKER'S RECOVERY AND TOWING. THERE WERE NO INJURIES SUSTAINED. PAUL-RICHARD GMC (769 W MAIN ST, PERU, IN 46970, (765) 323-4317) WAS NOTIFIED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VIN WAS UNKNOWN. THE APPROXIMATE FAILURE MILEAGE WAS 44,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Description of this is listed on reverse side
of this form.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

INDIANAPOLIS

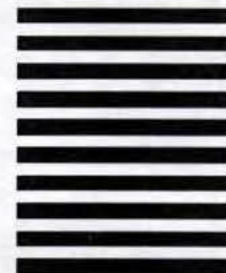
IN 460

04 APR '18

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National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safercar.gov

**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
National Highway Traffic Safety Administration