

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 07-MAR-2018 APR 18 2018		Repository ☐ Reference No. 11076686
				Daytime Telephone Number [REDACTED]		E-mail Address
OWNER INFORMATION (Type or Print)				Evening Telephone Number [REDACTED]		
Name [REDACTED]						
Address [REDACTED]						
City COMMERCE TOWNSHIP		State MI	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1AK52F757 [REDACTED]				Make CHEVROLET	Model COBALT	
				Model Year 2005		
Date Purchased ?	Dealer's Name and Telephone Number SECOND HAND CONLEY AUTO			Engine: No: Cylinders	Fuel Type:	
Original Owner ☐ NO	Dealer's City BRIGHTON	State MI	Zip Code	4	REG	
Transmission Type AUTO	☐ Antilock Brakes ☐ Cruise Control	Powertrain ?	Multiple Failure: YES	Incident Date(s) 15-JUL-2017 WHEN EVER YOU DRIVE IT		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 010000 STEERING				Failure Mileage 130000 186,600	Failure Speed 20	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTMA1SABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N		
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2005 CHEVROLET COBALT. WHILE MAKING A TURN AT 20 MPH, THE STEERING LOST POWER AND LOCKED UP. THE VEHICLE WAS PULLED OVER TO A PARKING LOT. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE CONTACT CALLED FELDMAN CHEVROLET OF NEW HUDSON AT (248) 939-5399 (30400 LYON CENTER DRIVE E, NEW HUDSON, MI 48165) AND WAS INFORMED THAT THERE WERE NO RECALLS. THE DEALER SUGGESTED A DIAGNOSTIC TEST BE PERFORMED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 130,000. I WAS WRONG ON MILEAGE 186,600. WHEN DRIVING THIS VEH, WHEN TURNING THIS VEHICLE, STEERING LOCKS UP, SO YOU HAVE TO STOP IT AND MUSCLE THE STEERING TO TURN WITH THE POSSIBILITY OF GETTING REAR ENDED OR HIT THE CAR WHEN TRYING TO TURN. NEVER DID GET A RECALL NOTICE FOR THIS PROBLEM. WILL FREE TO HAVE						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

SOMEONE TO DRIVE IT. THANK YOU.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

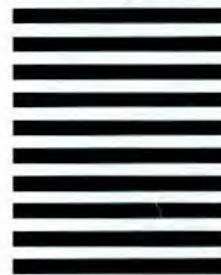
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report**

or visit:

www.safecar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

