



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE  
Washington, DC 20590

August 21, 2018

[REDACTED]  
Huber Heights, OH [REDACTED]

NEF-109 am  
Ref. No. 11074817

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2001 Pontiac Grand Prix. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

Chapter 301 of Title 49 of the United States Code (U.S.C.) requires a manufacturer of motor vehicles or motor vehicle equipment that contain a defect relating to motor vehicle safety or fail to comply with a Federal Motor Vehicle Safety Standard to remedy the defect or noncompliance without charge. However, our statute does not require manufacturers to reimburse owners for additional damage caused by a safety defect. Nor does the statute authorize the Federal government to reimburse vehicle owners for any additional damage caused by a safety defect or assist vehicle owners in obtaining reimbursements for additional damage for an alleged defect.

In addition, NHTSA cannot guarantee that your dealer properly performed the recall procedure on your vehicle. At this time, we do not have any evidence indicating that the corrective action submitted by General Motors (GM) is inadequate. We recommend that you continue to work with GM for further assistance regarding this matter.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Auto Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement