



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

March 22, 2018

[REDACTED]
Layton, UT [REDACTED]

NEF-109 nlm
Ref. No. 11074813

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2007 Thor recreational vehicle (RV) built on a Ford F-Series Super Duty Chassis. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate your report concerning your MY 2007 Thor RV and a recall (NHTSA Safety Recall Campaign No. 13V-265). You state that the recall did not show up when you entered the vehicle identification number (VIN) of your RV into our VIN Look-Up Tool. The VIN Look-Up Tool searches for open recalls via a direct connection to the manufacturer's database. However, at this time our VIN Look-Up Tool is unable to provide open recall information on heavy duty trucks, RV's, and trailers. We are working with manufacturers in this segment to make their vehicles searchable on our VIN Look-Up Tool in the future. At this time, we recommend that you contact Thor or a local dealer if you require assistance with Recall 13V-265. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process is on our website at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.dot.gov/ivoq or call the Auto Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at www.nhtsa.dot.gov/cars/problems.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement