

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 11/1/2017

Incident Details

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Report Submitted Date: 11/1/2017

Who You Are: Consumer

Incident Description: I recently purchased a 2014 Ford Focus SE 4 DR Sedan from a dealership. We have not had the vehicle for even a month. A week ago, my son was driving app 45 miles per hour when suddenly the power steering locked, jerking his vehicle to the left, across the adjacent lane on a 2 lane highway. He attempted to redirect the vehicle, but the steering was locked and he could not control the car. The vehicle left the road, unfortunately at an area where there was a raised man hole. The vehicle hit the man hole, became airborne, and flipped. My son was wearing his seat belt and the airbags deployed. It is only by God's hand that he was not seriously injured or killed. Since the accident, I have read NUMEROUS online incidents stating the same type of issues with this make and model vehicle. I am glad to be able to report what happened to cause this accident, because as severe as this accident was, my son could have been killed and unable to report what happened. I truly truly would urge anyone that owns this model vehicle to get rid of it. If anyone is looking to purchase a vehicle, do not buy this model vehicle. And PLEASE, someone read the accounts of the many many incidents that have happened from people that lived to tell their story. I do honestly believe that there are people that did not live to tell their account that the cause of their fatal collision was that the steering went out on their vehicle rendering them helpless to control it.

Incident Date: 10/28/2017

Incident Location: Street or Highway - [REDACTED] Moncks Corner, South Carolina, [REDACTED] United States

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Injury, Emergency Department Treatment Received

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: My Child

Gender: Male

Age when incident occurred: [REDACTED] Years

Address: [REDACTED] Moncks Corner, South Carolina, [REDACTED], United States

E-mail: [REDACTED]

Phone Number: [REDACTED]

Product Details

Product 2014 Ford Focus SE 4 dr Sedan

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Description:

Product Sports and Recreation

Category:

Product Type: Other

Brand Name: 2014 Ford Focus SE 4 DR Sedan

Manufacturer / Ford Motor Comapany

Importer /

Private Labeler

Name:

Model Name or Ford

Number:

Serial Number: 1FADP3F29EL [REDACTED]

Date

Manufactured:

Manufacturer

Date Code:

Manufacturer Not specified

Address:

Manufacturer

Website URL:

Manufacturer

Phone Number:

Retailer: Berkeley Ford

Retailer State: Moncks Corner, SC

Additional Details

Purchase Date: 9/18/2017

I still have the No
product in my
possession.

The product N/A
was damaged
before the
incident.

The product N/A
was modified
before the
incident.

Have you Yes
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation: I phoned the sales person who confirmed there is a manufacturer defect in the steering mechanism of this make and model vehicle. I was not informed of that when I purchased the vehicle.

Your Contact Information

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First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] Moncks Corner, South Carolina [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146