

FEB 14 2018

January 7, 2018

CL-11074755-8381

[REDACTED]
Gold Canyon, AZ [REDACTED]

National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Attention: Administrator
GM Recall Number: 49152

Dear Sir:

On May 27, 2016 I was notified that my vehicle, VIN: 1GNFK13048J [REDACTED], was recalled for safety reasons (air bag). At that time parts were not available to perform the repairs but that I would be notified when they were available. It has now been nineteen months since that notification and still no contact regarding these needed repairs. I have made repeated contact with my local Chevrolet dealership with no results; by that I mean I haven't receive any call backs.

While the recall letter from Chevrolet of July 2016 says that my vehicle is safe to drive, upon presenting this vehicle for trade-in at my local dealerships, I am told the value of my vehicle is decreased because it is on the recall list. While NHTSA has determined a need to issue a recall; does the agency perform a follow up to determine if the recall has been completed? It is clear on this recall that not all vehicles have been inspected let alone repaired.

The purpose of my letter is to enlist your assistance in effecting the necessary and required, safety repairs to my vehicle. Any efforts you can extend on my behalf would be most appreciated.

[REDACTED]

Enclosures: Chevrolet Safety Recall Notice

CC:
Chevrolet Customer Assistance Center
P.O. Box 33136
Detroit, MI 48323-5136

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January 7, 2018

[REDACTED]
Gold Canyon, AZ [REDACTED]

Chevrolet Customer Assistance Center
P.O. Box 33136
Detroit, MI 48323-5136

Attention: Administrator
GM Recall Number: 49152
VIN: 1GNFK13048J [REDACTED]

Dear Sir:

On May 27, 2016 I was notified that my vehicle, 2008 Chevrolet Tahoe, was recalled for safety reasons (air bag). At that time parts were not available to perform the repairs but that I would be notified when they were available. It has now been nineteen months since that notification and still no contact regarding these needed repairs. I have made repeated contact with my local Chevrolet dealership, Earnhart Chevrolet, with no results; by that I mean I haven't receive any call backs. Nor have I received any notification from General Motors or the Chevrolet Motor Division as stated in the letter of July, 2016 in the section titled "What will we do?"

While the recall letter of July 2016 says that my vehicle is safe to drive, upon presenting this vehicle for trade-in at my local dealerships, I am told the value of my vehicle is decreased because it is on the recall list.

The purpose of my letter is to enlist your assistance in effecting the necessary and required, safety repairs to my vehicle. Any efforts you can extend on my behalf would be most appreciated.

[REDACTED]

Enclosures: Chevrolet Safety Recall Notice
Letter to NHTSA

✓ CC:

National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590



IMPORTANT SAFETY RECALL

July 2016

[REDACTED]
Gold Canyon, AZ [REDACTED]

This notice applies to your vehicle, VIN: 1GNFK13048J [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Takata Corporation ("Takata") has decided that a defect which relates to motor vehicle safety exists in certain GM 2008 model year Chevrolet Tahoe vehicles. This is based upon Takata's decision that front passenger airbag inflators it supplied to GM are defective. Accordingly, GM will conduct a recall of its airbag inflators covered by Takata's defect information report, unless GM is able to prove to NHTSA's satisfaction that the inflators in its vehicles do not pose an unreasonable risk to safety.

IMPORTANT

- Your vehicle is involved in GM recall 49152.
- The vehicle is presently **safe to drive**.
- There is no need to take action now. You will be notified when parts are available to remedy your vehicle.

Why is your vehicle being recalled?

The propellant in some types of Takata airbag inflators can degrade over time, especially after long term exposure in hot and humid regions. If the propellant degrades to a certain level, the inflators may rupture during deployment, causing serious or fatal injuries.

What will we do?

You will be notified when there are parts available to remedy your vehicle. You can also check the status of this recall at my.gm.com/recalls.

Do you have questions?

GM considers your vehicle safe to drive. If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).



Gold Canyon, Arizona

PHOENIX AZ 852

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NHTSA
1200 New Jersey Ave S.E.
Washington, DC 20590

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