

CL-11074750-9328

NEF-010

FEB 15 2018

Service Bulletin 95-042 Passenger Airbag

I am writing in reference service bulletin above.

I own a 1994 Honda Del Sol, vin JHMEG1143RS [REDACTED]

This car was taken to the dealer for other repairs on July 26 2017 I was told that this car had a safety bulletin on it that had to be done passenger air bag bracket had to be replaced and parts needed to be ordered

Invoice copy attached , notes on page 2

dealer had to order parts and I would be contacted when they came in. Not hearing from them after 4 weeks I contacted them. They told me the parts are still on order and Honda has no parts in any inventory they would contact Honda for further instructions. They would let me know.

I called them January 26th 2018 recieved no response from service department they said I had to ask parts, they simply replied they had no parts. Please let me know if you can help me with this issue. Thanks

[REDACTED]

[REDACTED]

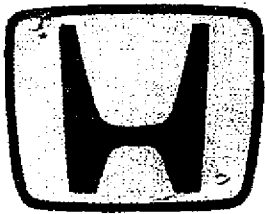
Omaha Ne.

[REDACTED]

[REDACTED]

NAM
2/20/18
VA

722

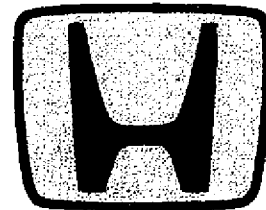


Honda Cars of Bellevue

P.O. Box 1285, 510 Fort Crook R. North

Bellevue, NE 68005

(402) 734-3330



CELL: [REDACTED]

CUSTOMER NO.	[REDACTED]	ADVISOR KEN	49	TAG NO.	[REDACTED]	INVOICE DATE 07/26/17	[REDACTED]
[REDACTED]	[REDACTED]	LICENSE NO.	[REDACTED]	MILEAGE 187,019	[REDACTED]	COLOR	STOCK NO.
OMAHA, NE	[REDACTED]	YEAR / MAKE / MODEL 94/HONDA/CIVIC/2DRDELSOL1.5L 5SPD S	[REDACTED]	[REDACTED]	[REDACTED]	DELIVERY DATE	DELIVERY MILES
[REDACTED]	[REDACTED]	VEHICLE ID. NO. JHMEG1143RS	[REDACTED]	[REDACTED]	[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	[REDACTED]	F.T.E. NO.	[REDACTED]	P.O. NO.	[REDACTED]	R.O. DATE 07/24/17	[REDACTED]
[REDACTED]	BUSINESS PHONE	COMMENTS				MO: [REDACTED]	

JOB# 1 CHARGES-----

LABOR
DONE

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX HOCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR
REPLACE TIMING BELT AND WATER PUMP, CUSTOMER SUPPLIED BELT AND WATER PUMP INSTALLED

JOB# 2 TOTALS-----
LABOR 360.00

JOB# 2 JOURNAL PREFIX HOCS JOB# 2 TOTAL 360.00

JOB# 3 CHARGES-----

LABOR
NEEDS CAM SEAL REPLACED CAM SEAL

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	320595	SEAL	15.99	15.99
				TOTAL - PARTS	15.99

JOB# 3 TOTALS-----
LABOR 36.00
PARTS 15.99

JOB# 3 JOURNAL PREFIX HOCS JOB# 3 TOTAL 51.99

JOB# 4 CHARGES-----

LABOR
NEEDS ALTERNATOR BELT
0
Drive Belts All. r&r W/o A/C S A/T 93/95

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	K040310	BELT	17.53	17.53
				TOTAL - PARTS	17.53

JOB# 4 TOTALS-----
LABOR 70.00
PARTS 17.53

JOB# 4 JOURNAL PREFIX HOCS JOB# 4 TOTAL 87.53

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

The Reynolds and Reynolds Company, REPARTIME, CCG46803, 05/14

Thank you for your business



Honda Cars of Bellevue

P.O. Box 1285, 510 Fort Crook R. North

Bellevue, NE 68005

(402) 734-3330



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR KEN	49	TAG NO [REDACTED]	INVOICE DATE 07/26/17	[REDACTED]
[REDACTED]	LICENSE NO.	MILEAGE 187,019	COLOR	STOCK NO.	[REDACTED]
OMAHA, NE [REDACTED]	YEAR / MAKE / MODEL 94/HONDA/CIVIC/2DRDELSOL1.5L 5SPD S	DELIVERY DATE	DELIVERY MILES	[REDACTED]	
[REDACTED]	VEHICLE I.D. NO. J H M E G 1 1 4 3 R S	SELLING DEALER NO.	PRODUCTION DATE	[REDACTED]	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 07/24/17	[REDACTED]	
[REDACTED]	BUSINESS PHONE	COMMENTS	MO: 187020		

JOB# 5 CHARGES-----

LABOR
JOB# 5+49HOZ CAMPAINS TECH(S): 4 8 INTERNAL

NOTE: YOUR VEHICLE HAS A VERY IMPORTANT RECALL Repair Procedure, parts information, and Warranty Claim information are NOT Available yet. We will NOTIFY you once the information is available.
RECALL 95-042. NO PARTS AVAILABLE FROM AMERICAN HONDA WILL CONTACT CUSTOMER FOR REPAIR ONCE PARTS ARRIVE.

JOB# 5 TOTALS-----

JOB# 5 JOURNAL PREFIX HOCS JOB# 5 TOTAL 0.00

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$455.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$455.00 (+TAX) ON 07/24/17 AT 09:23am
BY [REDACTED] COMMENTS
APPROVED REVISED ESTIMATE (# 2) OF \$455.00 (+TAX) ON 07/24/17 AT 09:55am
BY [REDACTED] COMMENTS
APPROVED REVISED ESTIMATE (# 3) OF \$591.47 (+TAX) ON 07/24/17 AT 12:48pm
BY [REDACTED] COMMENTS
TOTALS-----

GENUINE HONDA REPLACEMENT PARTS (NEW) AND LABOR ARE COVERED FOR 12 MONTHS / 12,000 MILES	TOTAL LABOR....	466.00
GENUINE HONDA REMANUFACTURED PARTS AND LABOR ARE COVERED FOR 3 YEARS / 36,000 MILES WHICH EVER COMES FIRST	TOTAL PARTS....	33.52
GENUINE HONDA EXHAUST PARTS HAVE LIFETIME WARRANTY	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	2.35

TOTAL INVOICE \$ 501.87

Thank you for choosing Honda Cars of Bellevue for your service needs.
You may be selected to participate in a survey from Honda, and we hope you will RATE your Service experience EXCELLENT. You will be asked to rate your visit on a five point scale as shown below. As you can see, very good is only 75 points or a C average.
If you have any Concerns Please E-mail Rick Unger SRV MGR at service@hondacarsofbellevue.com

DECLINED RECOMMENDED SERVICES-----
DECLINED RECOMMENDED SERVICES:

11HOZA111151	OIL PUMP GSKT	TECH: 4
PRICE:	\$952.01	DUE: 08/23/17
COMPLAINT:	Technician Recommends Oil Pump Gasket, r&r (ADD Oil & Filter	
11HOZBELTS	DRIVE BELTS	TECH: 4
PRICE:	\$136.47	DUE: 08/23/17
COMPLAINT:	NEEDS ALTERNATOR BELT	

CUSTOMER SIGNATURE _____

Thank you for your business

Reynolds and Reynolds Company EPRINTNVE C0646B08 Q (05/14)



Omaha Ne

OMAHA NE 681

06 FEB 2015 PM 5 L



Administrator
National Highway Safety Administration
400 Seventh St. S.W.
Washington D.C. 20590

