



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, DC 20590

March 14, 2019

[REDACTED]
Atlanta, GA [REDACTED]

NEF-109 tgd
Ref. No. 11074449

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2015 Chevrolet Malibu vehicle. Your correspondence was forwarded to the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

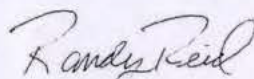
NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We understand your concerns regarding what caused the fire in your vehicle. We reviewed our database in an effort to identify whether a safety defect trend exists with regard to fires caused by exposed wires under the driver's seat in MY 2015 Chevrolet Malibu vehicles. At this time, there is insufficient evidence to indicate a defect trend that warrants opening a safety defect investigation or initiating a recall.

We recommend that you and your attorney continue to work towards an amicable agreement with General Motors. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process, can be found on our web site at www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement