



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
20-FEB-2018	Reference No. 11073901
JUN 01 2018	

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]		
Address [REDACTED]		
City EVERGREEN	State CO	Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]	E-mail Address
Evening Telephone Number [REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FTYR15E24P [REDACTED]		Make FORD	Model RANGER	Model Year 2004
Date Purchased 2006	Dealer's Name and Telephone Number GOLDEN FORD - NO LONGER IN BUSINESS		Engine: No: Cylinders 4	Fuel Type: GAS
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 05-SEP-2016
	<input checked="" type="checkbox"/> Cruise Control			

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* TAKATA RECALL. THE CONTACT OWNS A 2004 FORD RANGER. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 17V788000 (AIR BAGS) AND STATED THAT THE PART WAS NOT AVAILABLE WITHIN A REASONABLE TIME FRAME TO SCHEDULE THE RECALL REPAIR APPOINTMENT. THE DEALER (LARRY H. MILLER FORD LAKEWOOD, 11595 W 6TH AVE, LAKEWOOD, CO 80215, (720) 643-1545) WAS UNABLE TO VERIFY WHEN THE REMEDY AND PART WOULD BE SUPPLIED FROM THE MANUFACTURER AND PLACED ON A WAITING LIST WITH THE DEALER. THE CONTACT LATER FOLLOWED-UP WITH THE DEALER AND DISCOVERED NAME WAS NOT PLACED ON A WAITING LIST. THE MANUFACTURER WAS CONTACTED BUT WAS UNABLE TO CONFIRM WHEN THE RECALL REMEDY PART WOULD BE AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Ford Motor Company  
Ford Customer Service Division  
P. O. Box 1904  
Dearborn, Michigan 48121-1904

*not PHIL ONLY  
1-11-17*

*LARRY MILLER FORD*

[REDACTED]

[REDACTED]

*720-481-2450*

EVERGREEN, CO [REDACTED]

December 2015

*11-3-17 CHANDIA COLVET  
H*

*8:00  
7/20*

**\*\*\* IMPORTANT SAFETY RECALL \*\*\*  
(PROGRAMA DE SEGURIDAD IMPORTANTE)**

**Safety Recall Notice 15S22 / NHTSA Recall 15V-322  
Aviso de Revisión de Seguridad 15S22**

2004 Ranger

Your Vehicle Identification Number (VIN): 1FTYR15E24P [REDACTED]

*720-481-2450  
LM FORD SERVICE*

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

**What is the issue?**

The front passenger side air bag inflator housing may rupture and deploy abnormally in the event of a crash necessitating deployment of the passenger side frontal airbag. An inflator rupture could result in metal fragments striking the driver or other occupants resulting in serious injury or death.

**What will Ford and your dealer do?**

**Parts are now available to repair your vehicle.** Ford Motor Company has authorized your dealer to replace the passenger airbag inflator free of charge (parts and labor).

**How long will it take?**

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

**What should you do?**

Please call your dealer without delay and request a service date for Recall 15S22. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter.

If you do not already have a servicing dealer, you can access [www.Fordowner.com](http://www.Fordowner.com) for dealer addresses, maps, and driving instructions.



Ford Motor Company  
Ford Customer Service Division  
P. O. Box 1904  
Dearborn, Michigan 48121-1904

KARLA  
LARRY MILLER 2/20/18  
720-481-2450

[REDACTED]

3/19/18

TSA 2/20  
DAN  
DEFECTS INVESTIG  
4-6 WRS  
W.W. SARKIS  
January 2018 GOV.  
ODI# 1107  
3901



[REDACTED]

EVERGREEN, CO [REDACTED]

2/20 BUZZ FORD

**\*\*\* IMPORTANT SAFETY RECALL \*\*\***  
**(PROGRAMA DE SEGURIDAD IMPORTANTE)**

**Safety Recall Notice 17S42 / NHTSA Recall 17V787 and 17V788**  
**Aviso de Revisión de Seguridad 17S42**

2004 Ranger

Your Vehicle Identification Number (VIN): 1FTYR15E24P [REDACTED]

**A REPAIR IS AVAILABLE FOR YOUR VEHICLE**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

**What is the issue?**

The driver and passenger airbag inflators in your vehicle may explode in the event of a crash that causes deployment of either frontal airbag. If an inflator explodes, metal fragments could strike the driver or other occupants causing serious injury or death. This free repair is a final repair for both the driver and passenger frontal airbags on your vehicle.

**IMPORTANT: The airbag inflators in your vehicle must be replaced even if they were previously replaced under any other recall.**

**What will Ford and your dealer do?**

**Parts are now available to repair your vehicle.** Ford Motor Company has authorized your dealer to replace the driver and passenger airbag inflators free of charge (parts and labor).

**How long will it take?**

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

**What should you do?**

Please call your dealer without delay and request a service date for Recall 17S42 to receive your free repair. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter.