

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**From:** [Wells, T. Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: consumer photos lost of brake Accident Submitted to National Highway Safety Administration VOQ 11073397  
**Date:** Monday, April 09, 2018 3:26:31 PM  
**Attachments:** [GenesisMotors.pdf](#)  
 [REDACTED]-GENESIS 2018 G80 CAR .pdf

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**From:** Kirksey, Donte (NHTSA)  
**Sent:** Monday, April 09, 2018 12:54 PM

**Subject:** FW: consumer photos lost of brake Accident Submitted to National Highway Safety Administration VOQ 11073397

Cynthia

Please add attachment to upload to Artemis to both public and private repositories.

Consumer response to follow up of VOQ 11073397. I plan on monitoring this issue. I looked in Watson and it appears to be the only two issues

- |                           |      |          |
|---------------------------|------|----------|
| 1. KMHGN4JE3HU [REDACTED] | 2017 | 11075173 |
| 2. KMHGN4JE3JU [REDACTED] | 2018 | 11073397 |

#### Regards

*Donte Kirksey*

**Federal Safety Defects Investigator, Vehicle Defects Division C  
National Highway Transportation Safety Administration (NHTSA)**

United States Department of Transportation

1200 New Jersey Ave, SE

Washington, Dc 20590

**Office-(202) 366-2653**



**Fax - (202) 366-1308**  
Rm. W45-231

[Donte.Kirksey@dot.gov](mailto:Donte.Kirksey@dot.gov)

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**From:** [REDACTED]  
**Sent:** Friday, April 6, 2018 8:45 AM  
**To:** Kirksey, Donte (NHTSA) <[donte.kirksey@dot.gov](mailto:donte.kirksey@dot.gov)>  
**Subject:** RE: Accident Submitted to National Highway Safety Administration VOQ 11073397

Donte,

Yes, it's OK to use my vin number, KMHGN4JE3JU [REDACTED].

I never got a copy of the police report, my insurance company did, but the policy report file number is [REDACTED] in West Orange NJ on 01/03/2018.

Attached is a letter I got from Genesis Motors saying they inspected the car after the accident and found nothing wrong.

Seat belt was on, time around 11AM, weather condition clear.

Collision description attached; car had damage all around, hit garage door then in reverse hit neighbors deck and then again into garage door.

Happened so fast, can't really be sure of speed, literally felt like car was hacked had no control.

If I can be of any further assistance, please do not hesitate to reach out.

Thank you.

[REDACTED]  
[REDACTED]

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**From:** Kirksey, Donte (NHTSA) <[donte.kirksey@dot.gov](mailto:donte.kirksey@dot.gov)>  
**Sent:** Thursday, April 5, 2018 11:20 AM  
**To:** [REDACTED]  
**Cc:** Kirksey, Donte (NHTSA) <[donte.kirksey@dot.gov](mailto:donte.kirksey@dot.gov)>  
**Subject:** FW: Accident Submitted to National Highway Safety Administration VOQ 11073397

[REDACTED]

Hello, My name is Donte Kirksey and I am a Federal Safety Defects Investigator assigned to collect more information regarding your accident 1/3/2018. Can you please respond by email with any pictures, police reports and addition details including approximate speed of your car, collision description and collision impact, seat belt position, time and weather conditions.

Also can you let me know if it is ok to share your vin number with the manufacture so we can further gather all documentation.

**Regards**

*Donte Kirksey*

**Federal Safety Defects Investigator, Vehicle Defects Division C  
National Highway Transportation Safety Administration (NHTSA)**

United States Department of Transportation

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[Donte.Kirksey@dot.gov](mailto:Donte.Kirksey@dot.gov)

GENESIS G80 CAR ACCIDENT RECAP 1.3.18

VIN# KMHGN4JE3JU [REDACTED]

INSURANCE: NEW JERSEY MANUFACTURES CLAIM [REDACTED]

Contact: Scott Feely 800-232-6600 x 8170

I was pulling into the driveway and put on the brake, and the brakes did not respond. The car crashed thru the garage door.

I put the car in reverse, but it didn't respond. It took about 5 seconds for it to engage. Then once it engaged in reverse, it was out of my control, as the car shot back at a high speed, bounced up a curb and hit the neighbor's deck. Again, the brakes were not responding to stop the car. There were burn rubber marks showing the speed of the reverse.

I felt the car had control not me. This time it also took several seconds for the car to engage in drive. When it did, the car shot forward back into the garage and only stopped because it could go no further due to the collapsed garage door and the contents underneath. The brakes had not responded again. I was able to put the car in park after this ricochet event.

I believe the car has a manufacturing malfunction and is dangerous not just to me but to everyone else on the road, be it driving or walking.

The car is presently at a New Jersey Manufacturers approved auto shop being repaired.

I would like to see about getting out of my lease, as I am scared for my life as well as all others the car may come in contact with.

Please let me know on how we can proceed.

[REDACTED]

[REDACTED]

February 7, 2018

[REDACTED]  
West Orange, NJ, [REDACTED]

RE: GMA Case Number [REDACTED] VIN# KMHGN4JE3JU [REDACTED]

Dear [REDACTED]

Thank you for your recent correspondence. We have thoroughly reviewed your comments and regret the circumstances you have experienced.

Based on the information provided, I recommend that no assistance be provided but that we advise the customer of the following:

We have reviewed the materials provided and inspected your G-80. The transmission, gear shifter and brake system were thoroughly reviewed and checked. We were unable to find any malfunctions or defects that would result in the incident you described.

Accordingly, while we sympathize with you about the incident, we do not believe your incident involved a product defect.

Should you have any other concerns that you want to discuss with us, please feel free to write or call me at (714)965-7025.

Sincerely,

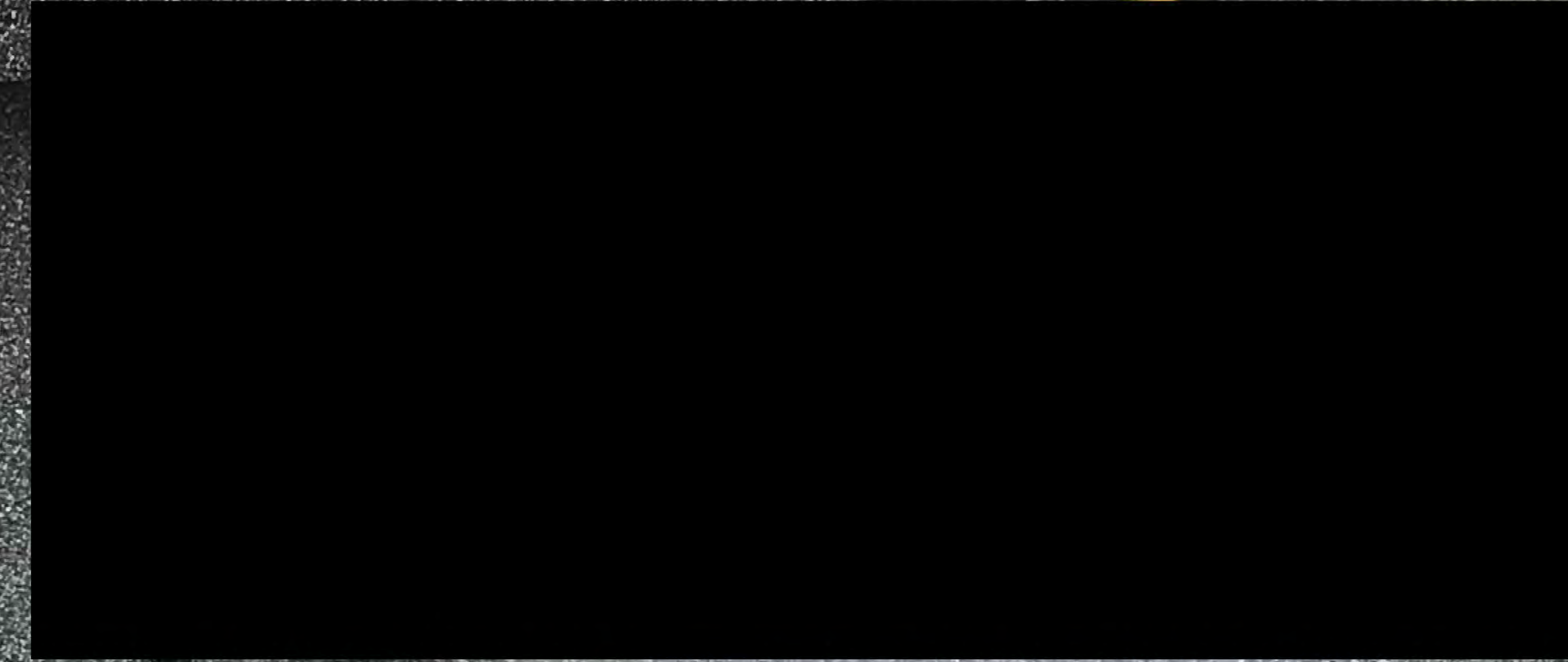
Flor  
Specialist, National Consumer Affairs  
Genesis Motors America







G80





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