



**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: SUMMERSVILLE State: WV Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: ML32A3HJ5H [REDACTED]
Make: MITSUBISHI Model: MIRAGE Model Year: 2017
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: MOUNTAINEER AUTOMOTIVE 304 256 7400
Original Owner: Dealer's City: Beckley State: WV Zip Code: 25801
Engine: No. Cylinders: 4 Fuel Type: gas
Transmission Type: Antilock Brakes Cruise Control Powertrain: Multiple Failure: AIR BAGS Incident Date(s): 30-DEC-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS Failure Mileage: 10000 Failure Speed: 25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 2 Number of Deaths: Reported to Police: Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2017 MITSUBISHI MIRAGE. WHILE DRIVING APPROXIMATELY 25 MPH, THE DRIVER LOST CONTROL OF THE VEHICLE, DROVE OFF THE ROAD, CRASHED, AND FLIPPED THE VEHICLE OVER. THE VEHICLE SUSTAINED SEVERE DAMAGE TO THE FRONT END, BUT THE AIR BAGS DID NOT DEPLOY. THE CONTACTED STATED THAT THE COVERS FOR THE SIDE CURTAIN AIR BAGS CAME OFF, BUT THE AIR BAGS DID NOT DEPLOY. BOTH THE DRIVER AND FRONT PASSENGER SUSTAINED NECK AND BACK INJURIES, WHICH REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS FILED. THE LOCAL DEALER (MOUNTAINEER AUTOMOTIVE, 615 N. EISENHOWER DR, BECKLEY, WV) AND THE MANUFACTURER WERE NOTIFIED OF THE FAILURE, BUT NO ASSISTANCE WAS OFFERED. THE FAILURE MILEAGE WAS 10,000.



Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.