

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p><b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>			<p>FOR AGENCY USE ONLY 100148</p>	
	<p>Date Received 15-FEB-2018</p>		<p>Repository <input type="checkbox"/></p>		
	<p>APR 10 2018</p>		<p>Reference No. 11073105</p>		
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
<p>Name</p>		<p>Address</p>		<p>Daytime Telephone Number</p>	
<p>City NORTH CHESTERFIELD</p>		<p>State VA</p>		<p>Evening Telephone Number</p>	
<p>Zip Code</p>		<p>E-mail Address</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHDH4AE1EU</p>		<p>Make HYUNDAI</p>		<p>Model: ELANTRA</p>	
<p>Model Year 2014</p>		<p>Date Purchased July 2014</p>		<p>Dealer's Name and Telephone Number Person Hyundai 804-215-4139</p>	
<p>Engine: No: Cylinders</p>		<p>Fuel Type: Regular</p>		<p>Original Owner <input type="checkbox"/></p>	
<p>Dealer's City</p>		<p>State</p>		<p>Zip Code</p>	
<p>Transmission Type</p>		<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>		<p>Powertrain</p>	
<p>Multiple Failure: Air bag did not go off in a car accident</p>		<p>Incident Date(s) 29-AUG-2017</p>			
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Code: 140000 AIR BAGS</p>				<p>Failure Mileage 37215</p>	
				<p>Failure Speed 30</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>	
<p>Tire Component Code</p>				<p>Tire Failure Type:</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p>		<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured 1</p>	
				<p>Number of Deaths 0</p>	
				<p>Reported to Police Y</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2014 HYUNDAI ELANTRA. WHILE DRIVING 30 MPH, THE CONTACT'S VEHICLE HYDROPLANED AND THE FRONT END WENT UNDERNEATH ANOTHER VEHICLE THAT THE CONTACT STRUCK. THE POLICE, AMBULANCE, AND FIRE DEPARTMENTS WERE CONTACTED. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED NECK INJURIES, WHICH REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS TOWED. THE AIR BAGS DID NOT DEPLOY. AN UNKNOWN DEALER WAS CONTACTED AND REPAIRED THE VEHICLE WITHIN THREE WEEKS. THE MANUFACTURER WAS CONTACTED AND SENT SOMEONE TO INSPECT THE VEHICLE. THE MANUFACTURER INFORMED THE CONTACT THAT THE INSPECTOR STATED THAT EVERYTHING WAS FINE AND THEY CLOSED THE CONTACT'S CASE; HOWEVER, THE CASE WAS OPENED AND CLOSED A TOTAL OF THREE TIMES. THE CASE WAS CURRENTLY OPEN. THE FAILURE MILEAGE WAS 37,215.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

I've been going through this with Hyundai Motor for 6 months. They keep telling me my car is fine, but my bumper when under the back of a high pick-up truck & m. car look like an accident. The truck had very little damage, my vehicle should have been totaled.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration