



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 13-FEB-2018
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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: RICHMOND State: CA Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] Email Address: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We will share this information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3A8FY4890 [REDACTED]
Make: CHRYSLER Model: PT CRUISER Model Year: 2009
Date Purchased: 7-4-09 Dealer's Name and Telephone Number: Hilltop Chrysler 510-243-6100
Original Owner: Dealer's City: Richmond State: CA Zip Code: 94706
Engine: No: Cylinders 4 Fuel Type: Gas
Transmission Type: Auto Antilock Brakes: Powertrain: Multiple Failure: Incident Date(s): 16-JAN-2017
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 140000 AIR BAGS
Failure Mileage: 77000 Failure Speed: 20

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2009 CHRYSLER PT CRUISER. THE CONTACT STATED THAT THE AIR BAG INDICATOR TURNED ON AND OFF BY ITSELF WHILE DRIVING 20 MPH. ALSO, THE HORN DID NOT WORK DUE TO THE AIR BAG INDICATOR THAT WAS WIRED INTO THE HORN. THE VEHICLE WAS NOT TAKEN TO A DEALER OR AN INDEPENDENT MECHANIC FOR DIAGNOSTIC TESTING OR REPAIRS. THE CONTACT CALLED AN UNKNOWN CHRYSLER DEALER AND WAS ADVISED THAT THERE WERE NO RECALLS ON THE VEHICLE. THE DEALER STATED THAT IF THERE WAS A FAILURE WITH THE HORN OR AIR BAG, THE REPAIRS WOULD BE AT THE CONTACT'S EXPENSE. THE FAILURE MILEAGE WAS 77,000.

Hilltop Chrysler - where I purchased the car.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.