



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

March 15, 2018

The Honorable Tammy Baldwin
United States Senator
30 West Mifflin Street, Suite 700
Madison, WI 53703

NEF-109 rrr
Ref. No. 11072588

Dear Senator Baldwin:

Thank you for your correspondence on behalf of your constituent, [REDACTED] concerning his model year (MY) 2007 Pontiac Solstice vehicle. Your correspondence was forwarded to the National Highway Traffic Safety Administration (NHTSA). I am pleased to respond.

NHTSA is the federal agency responsible for improving safety on our nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. [REDACTED] MY 2007 Pontiac Solstice is affected by NHTSA Safety Recall Campaign No. 17V-061. The passenger air bag suppression system (PPS) sensor may become bent or damaged within the front passenger seat, possibly disabling the front passenger air bag in certain MY 2006 through MY 2010 Pontiac Solstice vehicles. Dealers will inspect the PPS sensor mat for damage. If the mat is undamaged and functioning correctly, dealers will add a reinforcement strip to the sensor mat free of charge. If the mat is damaged, dealers will install a new PPS mat with the reinforcement strip free of charge. According to General Motors (GM), final recall notifications will be mailed in March 2018 to inform owners that the remedy is available and to schedule an appointment with their dealer.

We understand [REDACTED] concerns with the initial parts delay for Recall 17V-061. Please note that it is not unusual for manufacturers to have an inadequate inventory of recall parts shortly after a recall is announced. Recall parts availability can be affected by numerous factors including, but not limited to, redesign, testing, manufacturing and logistics. GM decided to limit the volume of recall parts they automatically shipped to ensure a balanced distribution to dealers. In addition, GM imposed order limitations to discourage dealers from over ordering and stockpiling parts, which results in waste and recall part shortages at other dealers. We applaud [REDACTED] persistence and recommend that he continue to follow up with GM and his dealer on the status of the parts availability for the Recall 17V-061.

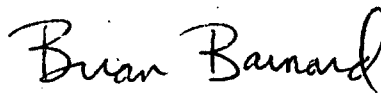
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When [REDACTED] receives a notification that parts are available, he should contact a local GM dealer to schedule a **free** repair immediately. In the event the dealership tells [REDACTED] that parts are not available, after he is notified by GM that parts are available, NHTSA requests that [REDACTED] report that information to us, including the name of the dealership, names of employees he spoke with, the date and time of the contact with the dealership, and any other information he believes may be useful. He can report this information by calling NHTSA's Vehicle Safety Hotline at 1-888-327-4236, or by filling out an online report following the Takata Recalls instructions at <https://www-odi.nhtsa.dot.gov/VehicleComplaint/>.

I hope this information is helpful. If you have any questions, please feel free to contact me or Mr. Jeffrey M. Giuseppe, Associate Administrator for Enforcement at 202-493-2631.

Sincerely yours,

A handwritten signature in black ink that reads "Brian Barnard". The signature is written in a cursive, flowing style.

Brian Barnard
Director, Governmental Affairs,
Policy and Strategic Planning

cc: Washington Office