



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

01-FEB-2018

Reference No.
11066457

APR 18 2018

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City ROCKVILLE

State MN

Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1C3CDFB89FD

Make

DODGE

Model

DART

Model Year

2015

Date Purchased

6

Dealer's Name and Telephone Number

MCKAYS Dodge 330 252 7170

Engine:

No: Cylinders

Fuel Type:

NA
(GAS)

Original Owner

☒

Dealer's City

Waite Park

State

MN

Zip Code

56369

4

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

3.4 Liter

Multiple Failure:

Stalling Due to low oil

Incident Date(s)

01-SEP-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE (PWS)

Failure Mileage

16,000

Failure Speed

45mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Continental

Tire Model (Name or Number)

Contpro

Tire Size (Example P215/65R15)

205/55/16

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☒ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 DODGE DART. THE CONTACT STATED THAT THERE WAS NO WARNING INDICATOR TO SPECIFY WHEN THE OIL WAS LOW. AS A RESULT, THE VEHICLE STALLED MORE THAN ONCE AND THE FAILURE WAS PROGRESSING INTERMITTENTLY. THE OWNER'S MANUAL HAD SPECIFIC GUIDELINES THAT WERE IN DIRECT CONFLICT WITH WHAT THE CONTACT WAS EXPERIENCING. THE DEALER (MCKAYS DODGE CHRYSLER JEEP RAM FIAT, 2020 FRONTAGE RD S, WAITE PARK, MN 56387, (320) 252-7170) PROVIDED AN OIL CHANGE, INDICATED THAT AN OIL CONSUMPTION TEST WAS NEEDED, AND STATED THAT THEY WOULD NEED TO CHECK THE OIL LEVELS EVERY 500 MILES. THE CONTACT FELT THAT THIS WAS NOT A PERMANENT SOLUTION AND WAS UNABLE TO DETERMINE WHEN THE LEVELS WERE LOW. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND PROVIDED NO SOLUTION. THE FAILURE MILEAGE WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

June 2017 ; 16,000 miles Car stalled while at 45mph & Driving. No check engine light, no oil warning light. Brought to dealer and determined oil was low.

09/01/2017 ; 39,000 miles and adding a gallon of oil between oil changes (Appx 5,000 mile intervals) to Avoid Stalling. No Warning lights when oil is off (Below) Dipstick - Appx 3-3.5gts/law)

My Concern: Multiple Dodge Dart owners have similar experience and car Dies without Warning.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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National Highway
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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

