

safercar.gov

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FEB 14 2018

CL-11065996-7565

Complaint Number: 11065996

Vehicle Identification Number: JM3LW28A030 [REDACTED]

Your Vehicle's Make Model and Model Year: MAZDA MPV 2003

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

What part of your car was affected? Visibility/Wiper

What happened?

Both sunvisors glass housings drops hanging from the cables every time you lower the sunvisors. It happens stationary and in motion. Can't virtually use sunvisors.

Files you uploaded.

20180131_095325.jpg

When did this happen? 09/07/2017

Was there a Crash? No

Was there a Fire? No

Was there an injury or fatality? No

How fast were you going? (in mph) 30

About how many miles were on your vehicle at the time of the incident? 17500

First Name: [REDACTED]

Last Name: [REDACTED]

Email: [REDACTED]

Address 1: [REDACTED]

Address 2: [REDACTED]

City: SAN JUAN

State : PUERTO RICO

ZIP Code : [REDACTED]

Phone: [REDACTED] Ext. : [REDACTED]

Alt. Phone:

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153

Placed This complaint online on Jan 31, 2018.
The Thing is That instead of glass (encircled letter), it should
say "mirrors."

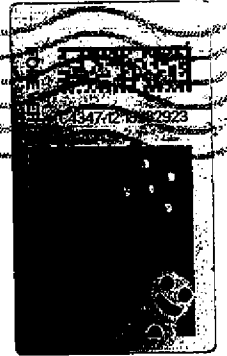
Thanks

NM
2-20-18
42

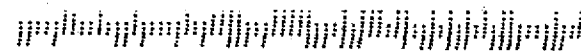
San Juan, PR

SAN JUAN PR 009

01 FEB 2018 PM 1:1



OFFICE OF DEFECTS INVESTIGATIONS
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC, 20590



FedEx[®]

Express

ORIGIN ID: JORA (949) 276-8136
ROGER HOGAN
CAPISTRANO TOYOTA
33395 CAMINO CAPISTRANO
SAN JUAN CAPISTRANO, CA 92675
UNITED STATES US

SHIP DATE: 15DEC17
ACTWGT:
CAD: 3086000091NET3922

BILL CREDIT CARD

TO OFFICE OF DEFECT INVESTIGATIONS
US DEPARTMENT OF TRANSPORTATION
1200 NEW JERSEY AVENUE SOUTHEAST
WEST BUILDING
WASHINGTON DC 20590

549J1674C704C

(202) 366-4000

REF:

INV:
PO:

DEPT:



FedEx[®]
Express



JT217051304w

MON - 18 DEC 10:30A
PRIORITY OVERNIGHT

TRK# 7710 1013 3637

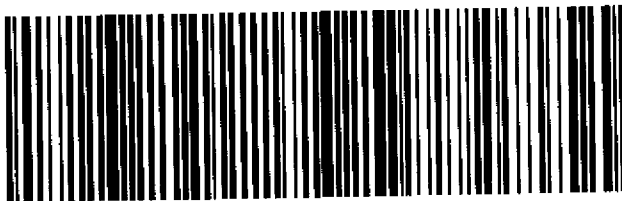
0201

DSR

20590

SA XSMA

DC-US IAD



Extremely Urgent

RT 10:30
3637
12.18

RT 739

FZ

◀ Insert shipping document here.