

CL-11064879-3513

FEB 14 2018

January 30, 2018

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To Whom It May Concern:

Please find enclosed 2 photographs concerning complaint number: 11064879. These photos are further evidence of the seat heater failure on my 2005 BMW X3 VIN: WPXPA93415W [REDACTED]. The first photo shows the hole burned through the leather seat material in aforementioned vehicle. The second photo shows the resulting hole burned into my daughter's coat. If a representative needs to contact me, please feel free to do so at your convenience at the following:

[REDACTED]

Horseheads, NY [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Thank You for your time and attention in this matter.

Sincerely,

[REDACTED]

[REDACTED]

NAM
2/20/15
VA

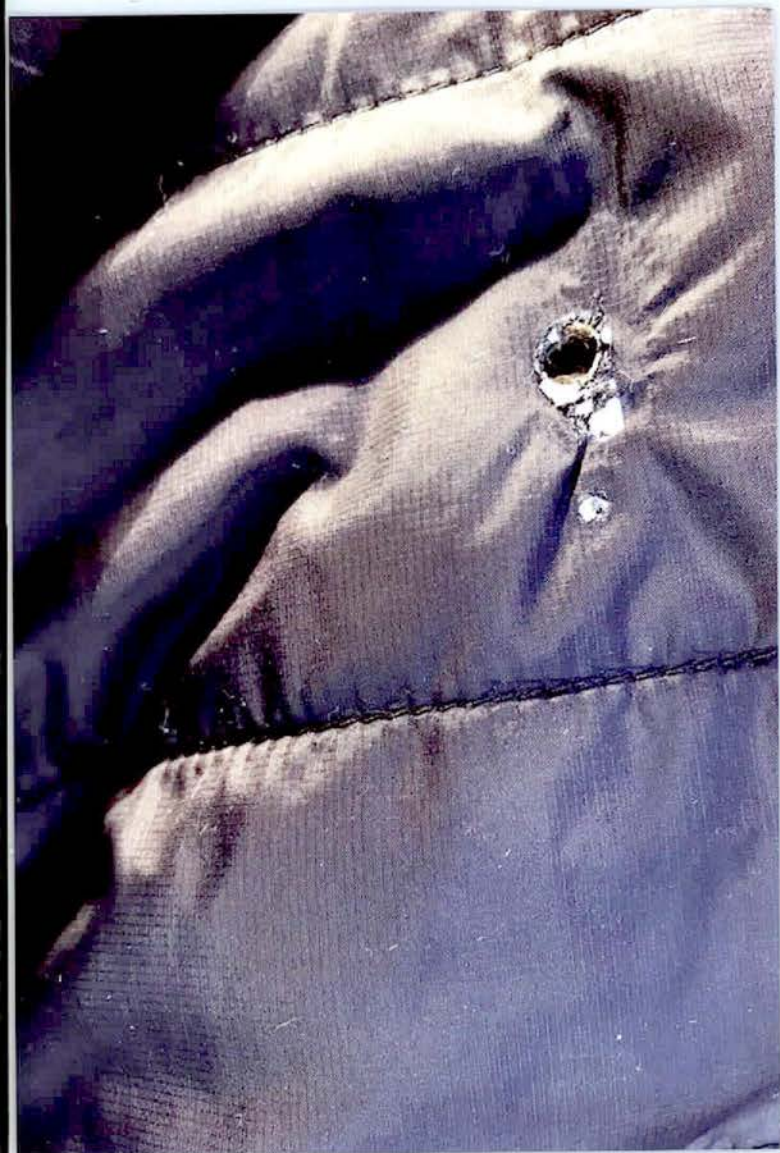


PHOTO # 2

COMPLAINT #:

11064879

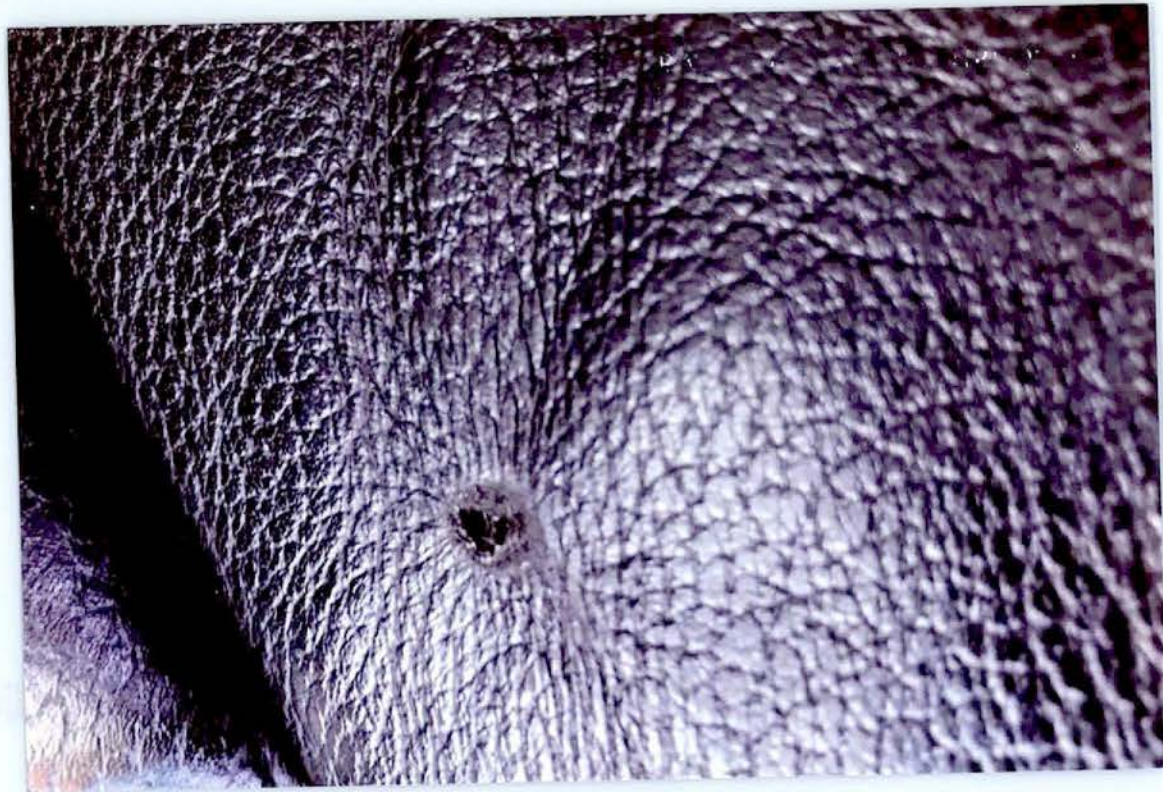


PHOTO # 1

Complaint # :

11064879

[Redacted]
Horseheads NY
[Redacted]

ROCHESTER
NY 144
29 JAN '18
PM 11



U.S. DEPARTMENT OF TRANSPORTATION
NHTSA
OFFICE OF DEFECTS INVESTIGATION
1200 NEW JERSEY AVE. SOUTHEAST
WEST BUILDING
WASHINGTON, D.C.

20590- 20590 [Barcode]