

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [Wells, T. Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: Log ID 25812 - FW: Consumer pictures for ODI #11062982 / 2012 JEEP WRANGLER  
**Date:** Tuesday, February 20, 2018 11:20:51 AM

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**From:** Artemis HelpDesk (VOLPE)

**Sent:** Tuesday, February 20, 2018 10:27 AM

**Subject:** Log ID 25812 - FW: Consumer pictures for ODI #11062982 / 2012 JEEP WRANGLER

Received these pictures with no VOQ reference, but found that [REDACTED] submitted a complaint with ODI #[11062982](#).

Looks like a series of pictures that indicate the bearings in the differential froze and the component snapped.

Anyway, I believe these go to ODI #11062982.

Thanks, – Bob

**From:** [REDACTED]  
**Sent:** Tuesday, January 16, 2018 9:37 AM  
**To:** donotreplyodi (VOLPE) <[donotreplyodi@dot.gov](mailto:donotreplyodi@dot.gov)>  
**Subject:** Fwd: Pictures

----- Forwarded message -----

**From:** [REDACTED]  
**Date:** Tue, Jan 16, 2018 at 9:35 AM  
**Subject:** Fwd: Pictures  
**To:** [REDACTED]

----- Forwarded message -----

**From:** [REDACTED]  
**Date:** Fri, Jan 12, 2018 at 8:43 AM  
**Subject:** Pictures  
**To:** [REDACTED]











