



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

October 30, 2018

[REDACTED]
Clinton, IN [REDACTED]

NEF-109 nam
Ref. No. 11061888

Dear [REDACTED]:

Thank you for your correspondence concerning your model year 2003 Jeep Liberty vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence. Our office received an unprecedented increase in the number of correspondence this year. Our limited resources were overwhelmed and we are now just getting to your letter. We regret any inconvenience this delay may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

On behalf of NHTSA, please accept our sincere sympathy for any injuries you and your granddaughter sustained in the vehicle crash. We would like to obtain more information regarding the circumstances of the crash. At your earliest convenience, please contact Mr. Abhijit Sengupta, ODI Engineer at 202-366-4293, or by email at abhijit.sengupta@dot.gov

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement