

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From:
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint: ----ODI 11058569-----
Date: Thursday, February 01, 2018 3:55:48 PM
Attachments: [11058569.pdf](#)

Sent: Thursday, February 01, 2018 10:32 AM

Subject: FW: Follow up to ODI Complaint: ----ODI 11058569-----

Questionnaire.

From: [REDACTED]
Sent: Sunday, January 28, 2018 12:18 AM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Fwd: Follow up to ODI Complaint: ----ODI 11058569-----

The door slid open and there was a passenger in the seat—my granddaughter. There were many comments on the internet regarding this happening to other Honda Odysseys and children were in the seats. I would have thought there would have been a recall a long time ago.

Begin forwarded message:

From: "EVOQ (NHTSA)" <EVOQ@dot.gov>
Subject: FW: Follow up to ODI Complaint: ----ODI 11058569-----
Date: January 23, 2018 at 8:27:18 AM CST
To: [REDACTED]

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

04-JAN-2018

Repository

Reference No.
11058569

OWNER INFORMATION (Type or Print)

Name
Address
City MEMPHIS State TN Zip Code

Daytime Telephone Number E-mail Address
Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5FNRL38756E Make HONDA Model ODYSSEY Model Year 2006
Date Purchased Dealer's Name and Telephone Number Engine: Fuel Type:
No: Cylinders
Original Owner Dealer's City State Zip Code
Transmission Type Antilock Brakes Powertrain Multiple Failure: Incident Date(s)
 Cruise Control 03-JAN-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 171100 LATCHES/LOCKS/LINKAGES: DOORS:
LATCH Failure Mileage 200000 Failure Speed 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Failure Location:
 Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 HONDA ODYSSEY. THE CONTACT STATED THAT THE REAR PASSENGER SIDE SLIDING DOOR DID NOT CLOSE COMPLETELY AND THE DOOR AJAR INDICATOR ILLUMINATED. THE DOOR HAD TO BE MANUALLY CLOSED. WHILE DRIVING APPROXIMATELY 35 MPH, THE DOOR FLUNG OPEN. THE FAILURE RECURRED SEVERAL TIMES. THE DEALER WAS NOT CONTACTED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND DID NOT ASSIST. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 200,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.