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April 28, 2018

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D C 20590

CL-11056806-3534

Attn: Randy Reid Chief

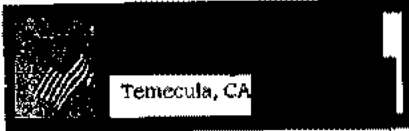
Dear Sir:

About four months ago I contacted your Department regarding a request to determine a warranty claim on my 2012 Dodge Caravan – Complaint #11056806. The right cylinder head was determined to need replacement. I was told that the left cylinder head was under warranty, but the right head was not covered. Chrysler told me that your agency determined those warranties. I contacted you and sent the requested paperwork. I have never had a reply. What is the status of my claim?

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Temecula, CA [REDACTED]
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