

NHTSA ccmMercury Routing Slip



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OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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Rec'd Date: 6/19/2018

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Address To:

Referred By: NAD-200

Doc Date: 6/7/2018

Due Date: 7/17/2018

S10 #:

DOT/I #:

RMP #

**Subject: LETTER FROM SENATOR NELSON ON BEHALF OF CONSTITUENT
REGARDING DEFECTIVE TAKATA AIRBAGS FOR HER 2010 MERCURY MILAN**

Ack Date:

**Sign Office: DIRECTOR,
GOVERNMENTAL AFFAIRS**

Cleared Date:

File Loc:

Added By: RBRANSOM x63756

Ack By:

Signature: BRIAN BARNARD

Cleared By:

XREF File:

Modified By: Rhonda.Bransom

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE BILL NELSON SENATOR
UNITED STATES SENATE
225 EAST ROBINSON STREET, SUITE 410
ORLANDO, FL 32801
Tel: 407-872-7174 Fax: 407-872-7165 E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	6/19/2018	7/17/2018	
NGA-010	SIGN	6/19/2018		

RR
6.27.18
W

BILL NELSON
FLORIDA

United States Senate
Washington, DC 20510-0905



Consent For Release Of Information

I'm very concerned you are in need of assistance, and want you to know we're committed to doing our best to resolve your problem. The first thing you need to do is fill out this form and return it quickly to me by fax or mail. This has to be done before I can legally act on your behalf. This is a free service. The form not only tells me about your concerns, but also allows government agencies to share your information with me. (It's something required by the Privacy Act of 1974.)

Please note, if you are inquiring on behalf of someone, that person must sign the release.

Today's Date 06-07-2018 Social Security Number Why DO YOU NEED THIS?

☐ Mr. ☒ Mrs. ☐ Ms. ☐ Dr. _____

Mailing
Address _____

DELRAY BEACH FL

Home Phone _____

Cell Phone _____

NA

Work Phone _____

NA

Date of Birth _____

E-mail Address _____

NA

I hereby authorize Senator Nelson or his representative to make inquiries into my personal records and or files, and to obtain information about me pertaining to my request for assistance.

Signature _____

For The Attention Of _____

Please return form to:

By Mail:

By Fax:

Questions:

Office of Senator Bill Nelson
225 East Robinson Street, Suite 410
Orlando, Florida 32801

Fax: (407) 872-7165

Telephone: (407) 872-7161
Toll-Free in Florida Only:
(888) 671-4091

FOR OFFICE USE ONLY

IT: ☐ Yes ☐ No IT # _____

(Caseworker Only)

Cross Reference Name _____

Referral: ☐ FTL ☐ FTM ☐ JAX ☐ MIA ☐ ORL ☐ TAL ☐ TPA ☐ WPB ☐ BNL ☐ GNL ☐ PM ☐ BS

Web Tracking # _____

PLEASE COMPLETE PAGE 2 OF THIS FORM

Please complete the sections that apply to your case.

Military or Veteran's Issues

Branch: _____ Rank: _____ Unit: _____ Duty Station: _____	☐ Military ID ☐ VA Claim Number: _____ ☐ Spouse ☐ Dependent Number: _____
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Immigration or Department of State Issues

☐ Applicant ☐ Beneficiary Name: _____ Alien No: A _____	
Date of Birth: _____ Place of Birth: _____	
☐ USCIS Receipt Number: _____ Application Type & Date Filed _____	Passport Locator Number: _____ Travel Date: _____ Return Date: _____ Travel Destination: _____ Passport File Date: _____

Social Security Administration Issues

Type of file claimed?

Initial Claim	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
Reconsideration	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
ALJ Hearing	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
Appeals Council	Date Filed _____	☐ Pending	☐ Approved	☐ Denied

Case Details

Please briefly explain your problem. (In writing, provide my office with a detailed account. Include any additional relevant correspondence that you have initiated or received concerning your problem.)

TAKATA AIRBAG FOR MY 2010 MERCURY MILAN
DEALERSHIP CANNOT FIX AS PARTS ARE NEVER
AVAILABLE. MEDIA KEEPS REPORTING HOW DANGEROUS
IT IS TO DRIVE MY CAR W/O THE NEW AIRBAG, BUT
IT IS A CATCH 22

Please state how you would like Senator Nelson to help you.

May 16, 2018

Delray Beach, FL

COPY

Senator Bill Nelson
Landmark Two
225 East Robinson Street, Suite 410
Orlando, FL 32801

Re: State airbags: article in Palm Beach Post date May 15, 2018

Dear Senator Nelson:

In July 2016, we received a letter from Ford advising of defective airbags. I called my local dealership and was told the parts could not be ordered until October 2016. Each time I took the car in for service I would inquire about the availability of parts and they were never available. In December 2017, we received another letter from Ford saying the parts would be available in the spring of 2018. I called my dealership today and was told the parts would not be available until the fall of 2018. (Copies of both letters enclosed.)

On May 15, 2017, the Palm Beach Post reported on the state of these airbags in Florida: (copy enclosed):

"Florida leads all U.S. states and territories with three deaths and 83 injuries related to the airbags and injuries in the state have jumped almost 400 percent since the end of 2014.... Yet only 45 percent of recalled airbags in Florida had been replaced by mid-April, according to information provided by the office of the state's U.S. Sen. Bill Nelson."

It is not for lack of trying to get it replaced as I've been to the dealership for service several times since the first notice. I also filed a complaint with the NHTSA. Today I called Ford Motor Company and they were also of no assistance in telling me when this part would become available or even if this part exists! The advice from the Ford Recall letter, "do not allow anyone to sit in the first row passenger seat" is not an option.

Someone is dropping the ball and more people will get injured or lose their lives. Please help.

Sincerely,

Owner and Spouse of