 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>Date Received 14-DEC-2017 FEB 08 2018</p>	<p>Repository <input type="checkbox"/> Reference No. 11054788</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	
<p>Address [REDACTED]</p>		<p>E-mail Address [REDACTED]</p>	
<p>City MOUNTAIN HOME</p>	<p>State AR</p>	<p>Zip Code [REDACTED]</p>	<p>Evening Telephone Number [REDACTED]</p>
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7RB1G7A5 [REDACTED]</p>		<p>Make RAM</p>	<p>Model 1500</p>
<p>Model Year 2010</p>		<p>Engine: No: Cylinders 8</p>	<p>Fuel Type: REG GAS</p>
<p>Date Purchased 03-20-2017</p>	<p>Dealer's Name and Telephone Number PVT. SALE COLEEN WILSON</p>		<p>Engine: No: Cylinders 8</p>
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City MTN HOME</p>	<p>State AR</p>	<p>Zip Code 72653</p>
<p>Transmission Type AUTO 5 SPD</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain 2 Wheel DRIVE</p>	<p>Multiple Failure: HEAD LITES DON'T LIGHT UP ROAD</p>
<p>Incident Date(s) 01-APR-2017</p>			
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Code: 120000 LIGHTING (PWS)</p>		<p>Failure Mileage 30000</p>	<p>Failure Speed ALL Speeds</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>
<p>DOT No. (Example: DOTM9ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>	
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>	
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>			
<p>Crash <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
<p>Reported to Police N</p>			
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2010 RAM 1500. WHILE DRIVING VARIOUS SPEEDS, THE HEADLIGHTS FAILED TO SHINE BRIGHTLY. THE CONTACT STATED THAT IT WAS DIFFICULT TO DRIVE SINCE THE HEADLIGHTS WERE VERY DIM. THE FAILURE OCCURRED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER (ULTIMATE CHRYSLER DODGE JEEP RAM, 2674 U.S. 62, MOUNTAIN HOME, AR 72653) AND THE CONTACT HAD TO PAY FOR THE VEHICLE TO BE DIAGNOSED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED AT 866-726-4636 AND STATED THAT THERE WAS NO RECALL AND THE VEHICLE WAS NOT UNDER WARRANTY. A CASE NUMBER WAS NOT PROVIDED. THE APPROXIMATE FAILURE MILEAGE WAS 30,000.</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.</p>			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

DRIVING AT NIGHT I MISSED DRIVEWAY TO MY RIGHT AND DROPPED MY FRONT TIRE IN THE DITCH, NO SIDE LIGHTS TO SHOULDER

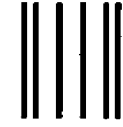
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HEADLIGHTS DO NOT PROVIDE SUFFICIENT LIGHT FOR NIGHT DRIVING DOWN THE ROAD OR EVEN SIDE LIGHT OF SHOULDER SIDE OF ROAD FOR TURNING, VERY DANGEROUS TO THE POINT I TRY NOT TO DRIVE AT NIGHT. SEEMS TO BE A COMMON PROBLEM ACCORDING TO MY SEARCH ON THE INTERNET - PLEASE CHECK IT OUT!! EVERYTHING IN THE TRUCK IS OK, BATTERY & ALTERNATOR + TIRE PSI CHECKS OUT OK. MY WIFE WOULDN'T DRIVE THE TRUCK AT ALL, SHE'S AFRAID AT NIGHT. SOMETHING IS DEFINITELY WRONG WITH THE HEADLIGHT DESIGN THAT THEY DON'T PROJECT ENOUGH LIGHT FOR NIGHT DRIVING (CHECK OUT THE)

ATTACH ADDITIONAL SHEETS IF NECESSARY

* INTER NET !!

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Washington, D.C. 20077-8382
Official Business
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

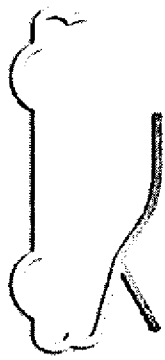


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FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit: www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration