

NHTSA ccmMercury Routing Slip

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OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



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Due Date: 12/26/2017

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**Subject: LETTER FROM CONGRESSMAN YODER ON BEHALF OF CONSTITUENT [REDACTED] RE
THE AVAILABILITY OF REPLACEMENT AIRBAGS AND THE IMPORTANT RECALL STATUS AFFECTING
HIS 2007 MERCURY MILAN VEHICLE**

Ack Date:

**Sign Office: DEPUTY DIRECTOR,
GOVERNMENTAL AFFAIRS**

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: ESSIE WAGNER

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE KEVIN YODER
MEMBER, US HOUSE OF REPRESENTATIVES
7325 WEST 79TH STREET
OVERLAND PARK, KS 66204
Tel: 913-621-0832 Fax: E-mail:

DEC 21 2017

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	11/27/2017	12/26/2017	
NGA-010	SIGN	11/27/2017		

RR
12.12.17
UD

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3RD DISTRICT, KANSAS
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COMMITTEE ON APPROPRIATIONS

SUBCOMMITTEES:
CHAIRMAN, LEGISLATIVE BRANCH
AGRICULTURE, RURAL DEVELOPMENT,
FOOD AND DRUG ADMINISTRATION, AND RELATED
AGENCIES
FINANCIAL SERVICES AND GENERAL GOVERNMENT

Congress of the United States
House of Representatives
Washington, DC 20515-1603

November 7, 2017

Heidi King
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Heidi,

I am writing to you on behalf of our constituent, [REDACTED] regarding his concerns about the availability of replacement airbags and the incomplete recall status affecting his vehicle.

For your convenience, I have attached a copy of correspondence I have received from [REDACTED] regarding this matter. I would appreciate it if you would review the attached documentation and provide any information in writing that would address our constituent's concerns.

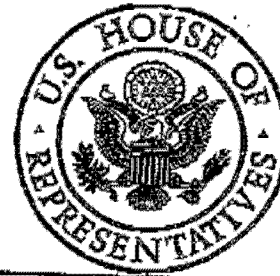
Thank you for your prompt attention to this matter. Please feel free to contact me with any questions or concerns you may have at 913-621-0832. Upon receiving your letter, I will forward a copy of your response to our constituent. Congressman Yoder is grateful for any assistance you may be able to provide to our office.

Very truly yours,

Cheyne Worley
Cheyne Worley
Constituent Services Director

ES17-003717

Office of Congressman Kevin Yoder
Privacy Act Waiver
7325 W. 79th St.
Overland Park, KS 66204
913-621-0832 - phone & 913-621-1533 fax



NAME: [REDACTED]	Please provide the following for the concerned applicant:	
ADDRESS: [REDACTED]		
City/State/Zip: <u>LENEXA, KS</u>		OC. SEC. # [REDACTED]
PHONE: [REDACTED]		DATE OF BIRTH [REDACTED]
Work/Cell: [REDACTED]		CASE NUMBER: [REDACTED]
EMAIL: [REDACTED]		FROM FORD 800-392-3673

What concerns are you having with a federal agency? I PURCHASED
A 2007 MERCURY MILAN IN SEPT. 2006.
IN JUNE, 2014 RECEIVED NOTICE THAT
FRONT PASSENGER SEAT AIR BAG WAS
DEFECTIVE AND UNDER RECALL. REPEATED
CALLS TO FORD HAS RESULTED IN ZERO.
REPEATED CALLS TO FORD (800-392-3673)
VIN NO. OF CAR = 3MEHM08147R [REDACTED]

What specific action are you seeking from our office?

REPLACEMENT AIR BAGS OR LOANER
AUTOMOBILE. PASSENGERS RIDE IN
BACK SEAT.

(X)
(C)

Have you contacted any other elected official to assist you problem? PAT ROBERTS
(Name)

Do you currently have an attorney working your case? NO
(Yes or No)

I hereby authorize Congressman Kevin Yoder or his staff, under the "Right to Privacy Act," to request and copy any information regarding this matter from identified agencies. I hereby release you from any liability that may arise by furnishing the requested information.

Signature: [REDACTED]

Date 11/6/2017

VIN: 3MEHM08147F [REDACTED]

Year: 2007 Make: MERCURY Model: Milan

Number of Open Recalls: 1

NHTSA Recall Number: 16V384

Recall Date: June 1, 2016

Manufacturer Recall Number: 16S26

SUMMARY:

THE PASSENGER FRONTAL AIRBAG INFLATOR COULD RUPTURE IF THE VEHICLE IS INVOLVED IN A CRASH WHERE THE SUPPLEMENTAL FRONTAL AIRBAGS ARE DESIGNED TO DEPLOY. THIS DEFECT REPORT IS IN RESPONSE TO TAKATA DIRS 16E-042, 16E-043, 16E-044.

SAFETY RISK:

THE PASSENGER FRONTAL AIRBAG INFLATOR COULD RUPTURE IF THE VEHICLE IS INVOLVED IN A CRASH WHERE THE SUPPLEMENTAL FRONTAL AIRBAGS ARE DESIGNED TO DEPLOY. THIS DEFECT REPORT IS IN RESPONSE TO TAKATA DIRS 16E-042, 16E-043, 16E-044.

REMEDY:

OWNERS WILL BE NOTIFIED BY MAIL AND INSTRUCTED TO TAKE THEIR VEHICLE TO A FORD OR LINCOLN DEALER TO HAVE THEIR PASSENGER FRONTAL AIRBAG INFLATOR REPLACED. THERE WILL BE NO CHARGE FOR THIS SERVICE.

RECALL STATUS: Recall INCOMPLETE. Remedy not yet available

MANUFACTURER NOTES:

TO CHECK FOR NON-SAFETY-RELATED PROGRAMS APPLICABLE TO YOUR VEHICLE, SEE [HTTP://WWW.FORD.COM/](http://www.ford.com/) OR [WWW.LINCOLN.COM](http://www.lincoln.com/) OR CALL YOUR FORD OR LINCOLN DEALER.

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner, please contact the NHTSA Vehicle Safety Hotline at: 1-888-327-4236 or TTY: 1-800-424-9153 or file an [online complaint with NHTSA](#).

THIS RECALL DATA LAST REFRESHED: Nov 7, 2017

Additional Safety Information

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the [Safety Issues section](#) and follow the instructions there.

Recall information for this manufacturer is only available going back to January 01, 1999. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.

Enter another VIN here: 3MEHM08147F [REDACTED]

Congress of the United States
House of Representatives
Washington, DC 20515-1603

OFFICIAL BUSINESS

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KANSAS CITY

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Kevin Yoder

M.C.

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