

NEF-010

CL-11054204-7563



Rockville, MD



EXECUTIVE DIRECTOR
2018 JAN -2 A 11:00

21 December 2017

JAN 13 2018

Dear Sir:

I wish to thank you very much for your consideration in the case of the Mitsubishi Outlander Sport I bought from you on 27 November 2017. I appreciate your willingness to reimburse me for the expenses I incurred due to the Maryland Inspection. I can now say I would highly recommend your dealership as a place of business that honors their deals and I have withdrawn my complaints to the BBB, NHTSA and the VA State Police.

By the way, I am very happy with this car once the brakes were repaired. It's a great car.

Again, I really want to thank you for seeing this through. Happy holidays to everyone at Koon's KIA Woodbridge.

Sincerely,



- Cc: Better Business Bureau
720 Moorefield Park Drive, Suite 300
Richmond, VA 23236
- ✓ NHTSA
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590
- VA State Inspections

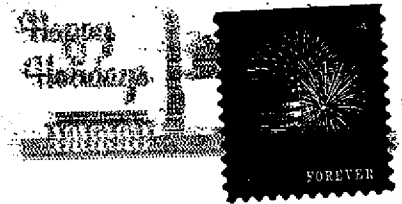
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Rockville, MD

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DEC 2017



NHTSA
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

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