

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 11-DEC-2017 FEB 08 2018		Repository ☐ Reference No. 11053879	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
BECKLEY		WV		Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1GTEK14V65Z		GMC		SIERRA 1500	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
03-30-2005		No Longer in Business 2010 Lewis Pontiac/Buick/Gmc/Jeep, E. Main St. Oak Hill, WV		No: Cylinders	
Original Owner		Dealer's City		Fuel Type:	
☐		Oak Hill			
Transmission Type		State		Zip Code	
4 speed Auto, w/ overdrive		WV		25901	
☒ Antilock Brakes		Powertrain		Multiple Failure:	
☒ Cruise Control				Incident Date(s) 2006, 2007 11-NOV-2017 and every year since	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 100000 POWER TRAIN, 110000 ELECTRICAL SYSTEM				Failure Mileage	
				96000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 GMC SIERRA 1500. THE CONTACT NOTICED SEVERE RUST TO THE SUBFRAME OF THE VEHICLE. THE CONTACT STATED THAT THE REAR SUSPENSION, FRONT SUSPENSION, AND STARTER SUPPORT SHOWED EXCESSIVE RUST. ADDITIONALLY, THE SHOCK TOWER, SUPPORTS, TRANSMISSION BOLTS, FOUR WHEEL DRIVE ACTUATOR, AND HARDWARE ALSO SHOWED EXCESSIVE RUST. THE CONTACT ALSO STATED THAT THE HORN ALSO FAILED TO OPERATE INTERMITTENTLY. BECKLEY AUTO MALL (3934 ROBERT C BYRD DR, BECKLEY, WV 25801, (304) 252-3300) STATED THAT THERE WAS NO RECALL ASSOCIATED WITH THE VIN. THE VEHICLE WAS REPAIRED FOR SEVERAL FAILURES; HOWEVER, THE RUST ISSUE WAS NOT ADDRESSED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 96,000. This was the mileage on the date that I talked to GMC and 2 or 3 days later when I talked to NHTSA in Nov. 2017. The problems started in Nov. 2006 w/ replacement of intermediate shaft on steering column which had to be done twice under warranty. In Jan. 2007, mileage 21000 the check engine light kept coming on, sometimes flashing. Dealership replaced an oxy. sensor. This didn't help. Every time it's analyzed it codes "misfire on multiple cylinders. After years of putting up with this, having it serviced by 5 mechanics including Beckley Buick, GMC Automall I put tape over the light and ignore it. Over page ->					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Several efforts have been made to cure the "misfire on multiple cylinders" problem including new plugs, plug wires, throttle body and intake cleaning, oxy. sensor replacement and I can't remember what else.

This will probably leave me stranded sometime because the check eng. light is useless to me at this time. This has already happened once by the Interstate w/ 2 grandsons w/ me & traffic blowing by.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In addition the truck is on its 4th left wheel bearing (front) 7 one new u-joint, all new brake lines, both torsion bar mounts replaced (one mount broke and dropped down while driving). The wheels started rusting several years ago to where I ask the tire shop each time I buy tires if they think they're still safe they're reluctant to say. The frame is so deteriorated I'm reluctant to pull my utility trailer. The rear bumper has been replaced, will need new front bumper soon. Inspection plate on rear differential rotted till gear grease seeped through it; Steering gear box did same thing. All this in spite of washing it out underneath and putting inside in bad weather 04-05 Toyota trucks had some problem (maybe from same frame sub-contractor) my friend's 04 Toyota was recalled last year, 2017, and frame, springs, hangers, wheels and all were replaced. Too bad GMC couldn't do something to help us. I'm sending copies of what I have. Don't have everything b/c most of my work that I can't do is done by friends and family who are mechanics. One was several years w/ GMC Dealer, one w/ Verizon Telephone, one has had his own Garage for years, one is Diesel Repairman for the Strip mine Industry, one is Supervisor, Teacher for the County Vo-Tech School. These people help me b/c I can't afford Dealership prices. Sometimes I pay these people sometimes they won't take payment. Two of these men have advised me to get rid of the truck because of the rust underneath, but I can't afford to replace it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



**or call:
Vehicle Safety Hotline
888-327-4236**

**or visit:
www.safercar.gov**

**If so:
Use the enclosed
form to file a report.**



**Think your vehicle
has a safety defect?**



Copy of all this also sent to G.m.c. Customer

Assistance Center, P.O. Box 33172 Detroit, MI, 48232-5172

Complaint number

01-22-18

I haven't even mentioned the present problem I'm working on. There is a cable about 8"-10" long bolted one end to the frame and one end to the cab under the driver's side. The cab end of the cable is not snugged up. I don't know whether this is a ground cable or a safety strap. It appears to have never been snugged up. I thought one of the mechanics had tightened it last year at inspection time, but he forgot to tell me later that he put impact wrench on it and it wouldn't move. He stopped for fear of breaking it and forgot to tell me how it was.

So, after soak spraying it and tapping on it every day for 3 days I finally put a wrench on it and got it to turn a little but it doesn't move in or out. So, it's still not tightened up and I'm not sure what to do next. 1-18-18 [REDACTED]

ANDREW J. DAVIS

CUSTOMER'S NAME

H169485

STOCK NO.

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

I, LEWIS PONTIAC/BUICK/GMC/JEEP (transferor's name, Print)

state that the odometer now reads 57 (no tenths) miles and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- ☐ (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
☐ (2) I hereby certify that the odometer reading is NOT the actual mileage.

WARNING-ODOMETER DISCREPANCY.

MAKE <u>GMC</u>	MODEL <u>SILVERADO</u>	BODY TYPE <u>1500 4WD REG CAB</u>
VEHICLE IDENTIFICATION <u>[REDACTED]</u>		YEAR <u>2005</u>

X TRANSFEROR'S SIGNATURE
LEWIS PONTIAC/BUICK/GMC/JEEP

PRINTED NAME
[REDACTED]

TRANSFEROR'S ADDRESS (STREET)
DAX HILL

CITY
03/30/05 STATE
WV ZIP CODE
[REDACTED]

DATE
[REDACTED]

X TRANSFEREE'S SIGNATURE
[REDACTED]

PRINTED NAME
[REDACTED]

TRANSFEREE'S NAME
[REDACTED]

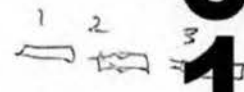
TRANSFEREE'S ADDRESS (STREET)
BECKLEY

CITY
WV STATE
[REDACTED] ZIP CODE
[REDACTED]

11-8-06 Lewis Oak

Ken put a new intermediate shaft in steering column w/ a grease plug in it but mechanic told me he wouldn't teach me how to grease it. until warranty ran out. may not ever need greased again.

Three sections to shaft

1 2 3
 Replaced middle one
 There was a bulletin out on this. No recall

CLAIM TICKET

R.O.
NAME:

SALES AGREEMENT — BILL OF SALE
OR ORDER FOR MOTOR VEHICLE

MAR 30

05

A

Lewis Pontiac / Buick / GMC / Jeep



830 East Main Street

Oak Hill, WV 25901

(304) 465-3111 • 1-800-TO-LEWIS



I hereby order from you, subject to all terms, conditions and agreements contained herein, and the additional conditions printed on the reverse side hereof, the following.

VEHICLE ORDERED

PLEASE ENTER MY ORDER FOR QUANTITY ☒ NEW ☐ USED ☐ DEMONSTRATOR ☐ FACTORY OFFICIAL VEHICLE

YEAR & MAKE 2005 GMC SERIES OR MODEL SIERRA BODY STYLE 1500 4WD REG CAB

MANUFACTURER'S NUMBER 1GTEK14V65Z MILES 57

DELIVERY ON OR ABOUT MARCH 30, 2005

TRADE-IN RECORD

STOCK NO

YEAR & MAKE SERIES OR MODEL BODY STYLE

MANUFACTURER'S NUMBER MILES N/A

"AMOUNT OWED" (SHOWN IN RIGHT COLUMN) PAYABLE TO:

LIEN HOLDER'S NAME

LIEN HOLDER'S ADDRESS

ACCOUNT NO

TITLE RECEIVED ☐ YES ☐ NO IF NO EXPLAIN2nd LIEN ☐ YES ☐ NO TO

"Contractual Disclosure Statement"

"The information you see on the window form for this vehicle is part of this contract. The information on the window form overrides any contrary provisions in the contract of sale."

Purchaser verifies that the official odometer mileage statement has been completed on trade-in.

Purchaser agrees that this order includes all of the terms and conditions on both the face and reverse side hereof, that this order cancels and supersedes any prior agreement and as of the date hereof comprises the complete and exclusive statement of the terms of the agreement relating to the subject matters covered hereby, and that **THIS ORDER SHALL NOT BECOME BINDING UNTIL ACCEPTED BY DEALER OR HIS AUTHORIZED REPRESENTATIVE.**

Purchaser by his execution of this order acknowledges that he has read its terms and conditions and has received a true copy of this order.

03/30/05
DATE

PURCHASER'S SIGNATURE

CO-PURCHASER

I HEREBY CERTIFY THAT THE VEHICLE DESCRIBED ON THIS ORDER WAS DELIVERED TO ME WITH THE PRICE LABEL INTACT AS REQUIRED BY P. L. 85 - 506

CITY - COUNTY BECKLEY RALEIGH

STATE WV

CASH PRICE — ORDERED VEHICLE

24441.72

ACCESSORIES

TOTAL CASH PRICE — ORDERED VEHICLE

24441.72

GROSS TRADE IN ALLOWANCE

N/A

DIFFERENCE

24441.72

AMOUNT OWED TO BE PAID BY ☐ SELLER ☐ BUYER

AMOUNT OWED ON TRADE

N/A

NET DIFFERENCE

24441.72

TAXES & FEES:

PRIVILEGE TAX

1222.09

TITLE FEE

10.00

LICENSE

N/A

WEIGHT DIFFERENCE

N/A

LIEN RECORDING FEE

5.00

LICENSE TRANSFER FEE

5.00

INSURANCE REGISTRATION

0.50

N/A

TOTAL TAXES & FEES

1242.59

TEMPORARY TAG

N/A

LICENSE SERVICE FEE

50.00

LICENSE SERVICE FEE TAX

3.00

VENDOR SINGLE INT. INSURANCE

N/A

TOTAL CHARGES

25737.31

SETTLEMENT:

CASH WITH ORDER

5000.00

FACTORY REBATE

4000.00

OTHER CREDITS

TOTAL PAYMENTS

9000.00

TOTAL BALANCE DUE

16737.31

I HEREBY ASSIGN TO LEWIS PONTIAC / BUICK / GMC / JEEP THE LIFE AND OR ACCIDENT HEALTH INSURANCE REFUND AS DOWN PAYMENT.

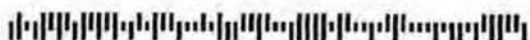
ACCEPTED BY: DEALER OR HIS AUTHORIZED REPRESENTATIVE

Sales Representative: DAVID A. STEARNS



72 41 *****AUTO**3-DIGIT 258

Beckley, WV



January 27, 2010

Dear

Thank you for your continued loyalty to GMC. Your decision to drive a GMC vehicle is important to us, and we value your patronage.

Part of driving a GMC is knowing where you can find an authorized dealer to provide new vehicle sales and Goodwrench care. It is for this reason that we want to inform you that Lewis Pontiac-Buick-GMC Truck, 830 E Main St, Oak Hill, WV 25901 is no longer an authorized dealer for GMC and offer options that will continue to meet your vehicle needs.

For future warranty and professional Goodwrench service, and new GMC vehicle sales, you may contact any GMC dealer to assist you. We also provide a dealer locator tool at www.findgmcdealer.com, where you can find the dealership that is most convenient for you. However, if this service issue creates a significant inconvenience, you may take your vehicle to any authorized GM dealership that has the tools and expertise to complete your warranty repairs. If you have any questions, please call our Customer Care Center at 800-462-8782 and speak to a representative.

We hope you will continue to bring your vehicle to one of our authorized GMC dealerships for maintenance, as the GMC dealership you choose will be pleased to provide you with the quality sales and service you expect from GMC.

Sincerely,

Brian Sweeney
General Manager
Buick Pontiac GMC



LEWIS
PONTIAC-BUICK-GMC TRUCKS-JEEP
830 EAST MAIN STREET
OAK HILL, WEST VIRGINIA 25901
PHONE (304) 465-3111 1-800-865-3947
www.lewisautomotive.com



CUSTOMER NO.	ADVISOR GARY MCCUNE	TAG NO. 1214	INVOICE DATE 11/08/06
BECKLEY, WV	LABOR RATE	LICENSE NO.	MILEAGE 18,853
	YEAR / MAKE / MODEL 05/GMC/SIERRA/1500 4WD REG CAB	COLOR SILVER BIRC	STOCK NO.
	VEHICLE ID. NO. 1 G T E K 1 4 V 6 5 Z	DELIVERY DATE 03/30/05	57
	R T E NO.	SELLING DEALER NO. 10	PRODUCTION DATE
	BUSINESS PHONE	R. O. DATE 11/08/06	
COMMENTS			MO: 18853

LABOR & PARTS
J# 1 06PNZ11 STEERING COLUMN HOURS: TECH(S):1277 WARRANTY
CUSTOMER STATES: STEERIG HAS LIKE A LITE BUMP, RATTLE NOISE
CHECK AND ADVISE.
REPLACE INTERMEDIATE SHAFT PER BUL 00-02-35-003J

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1		26098419	LUBE KIT 8.800		
JOB # 1 TOTAL PARTS						0.00
JOB # 1 TOTAL LABOR & PARTS						0.00

COMMENTS
WAIT

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

WE WANT YOU TO BE COMPLETELY SATISFIED WITH YOUR SERVICE EXPERIENCE. IF YOU ARE NOT, PLEASE CONTACT ME.

TOTAL INVOICE \$ 0.00

RONNIE McCLANAHAN SERVICE MANAGER
465-3111 OR E-mail ohservice@lewisautomotive.com

CUSTOMER SIGNATURE

IMPORTANT

YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY IN THE NEXT FEW WEEKS. PLEASE FILL OUT PROMPTLY AND RETURN. YOUR SATISFACTION IS OUR #1 PRIORITY.
LEWIS AUTOMOTIVE GROUP



LEWIS
PONTIAC-BUICK-GMC TRUCKS-JEEP
830 EAST MAIN STREET
OAK HILL, WEST VIRGINIA 25901
PHONE (304) 465-3111 1-800-865-3947
www.lewisautomotive.com



CUSTOMER NO. [REDACTED]	ADVISOR PAMELA PHILLIPS	TAG NO. 1215	INVOICE DATE 01/29/07	[REDACTED]
[REDACTED] BECKLEY, WV	LABOR RATE	LICENSE NO.	MILEAGE 21,564	COLOR SILVER BIRC
	YEAR / MAKE / MODEL 05/GMC/SIERRA/1500 4WD REG CAB			DELIVERY DATE 03/30/05
	VEHICLE I.D. NO. 1 G T E K 1 4 V 6 5 Z			DELIVERY MILES 57
	F.T.E. NO.			SELLING DEALER NO. 10
BUSINESS PHONE		P.O. NO.		R.O. DATE 01/29/07
COMMENTS				
MO: 21565				

LABOR & PARTS
J# 1 02PNZ02 SES LAMP ON HOURS: TECH(S):1253 WARRANTY
CUSTOMER STATES CHECK ENGINE LIGHT IS STAYING ON ALL GAUGES
ARE NORMAL CHECK AND ADVISE. THERE IS A 49.00 DIANOSTIC FEE
FOR ANYTHING NOT COVERED UNDER WARRANTY.
HEATED O2 SENSOR INTERNAL FAILURE
REPLACED HEATED O2 SENSOR

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1		25333812	SENSOR 3.682		WARRANTY
JOB # 1	1		PRICE	PRICE DIF		WARRANTY
JOB # 1 TOTAL PARTS					0.00	
JOB # 1 TOTAL LABOR & PARTS					0.00	

TOTALS

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

WE WANT YOU TO BE COMPLETELY SATISFIED WITH YOUR SERVICE
EXPERIENCE. IF YOU ARE NOT. PLEASE CONTACT ME.

TOTAL INVOICE \$ 0.00

RONNIE McCLANAHAN SERVICE MANAGER
465-3111 OR E-mail ohservice@lewisautomotive.com

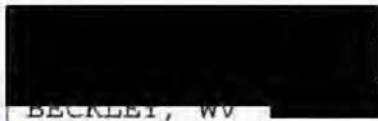
CUSTOMER SIGNATURE



3934 Robert C. Byrd Drive
Beckley, WV 25801
(304) 252-3300
Fax: (304) 253-6791

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m.
Monday - Friday
7:30 a.m. to 12:00 p.m. Saturday

R/O Open Date	R/O Number
3/19/14	
R/O Close Date	Status
3/20/14	Final
Mileage In	Mileage Out
81473	81482
Service Advisor / Tag #	
BOB BOLEN/914*W*	
Vehicle Identification Number	
1GTEK14V65Z	
Delivery Date	In-Service Date
Color	License Number
SILVER	



Work Phone

Delivery Date

In-Service Date

DES AND PARTS
Cell: [REDACTED]

AMOUNT

#1 - A1000: DRIVABILITY

CUST STATES THAT THE CES COMES ON WHEN GOING OVER
60 MPH. HAS RECENTLY STARTED FLASHING. GOES BACK
OFF AFTER DROPPING BELOW 55

Caused by

DIAG SUGGESTED PLUG WIRES

Work performed by ANDY KEITH (022)

CUSTOMER DECLINED REPAIRS

(22) .5

Sub Total: 42.50

42.50

#2 - 27P: CUST REQUEST TO PERFORM MULTI POINT INSPECTION, CAN
D CORRECT ALL FLUID LEVELS, AND TIRE PRESSURES

Work performed by ANDY KEITH (022)

Sub Total: .00



www.beckleyautomall.com
bbolen@beckleyautomall.com

BOB BOLEN
Service Consultant

(304) 252-3300
1-800-284-3934
Fax (304) 253-9472



3934 Robert C. Byrd Dr. • Beckley, WV 25801

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	42.50
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	2.55
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	2.70
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	47.75
Cash	47.75



NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

put in GMC receipt file
in glove box for

Advance Auto Parts

Service is our best part.

Store # 07040
(304) 253-4871

4244 ROBERT C BYRD DR

BECKLEY WV 25801

3/20/2011 11:26 REG 01

Cashier

ITEM PRICE TOTAL

IGN WIRES-PRO SERIES 1 150469

97067 1 11.94 11.94

LIMITED LIFETIME WARRANTY

2005 GMC Sierra 1

SF1 54.0004

SF16

You saved

SEAFORN

SF16

You saved

Sub Total

Tax

Total

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

0.00

Scan to RETURN items

22LFJ1B04H1K1



Transaction #1047

Thank you for shopping at Advance Auto Parts

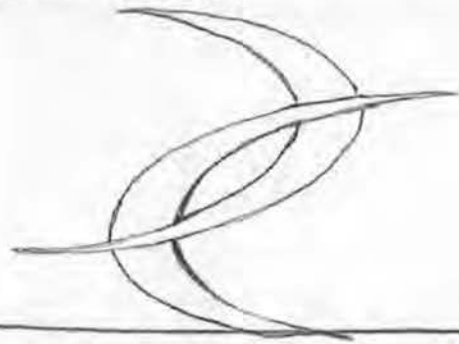
Still think to make need flasher
more software prob. than mechanical
But sensors can get a lot of metal
build up b/c its basically a magnet.
may be able to clean them. might help!

• if sensor bad ABS light would
stay on per Troy

• all of ^{these type brake pads} ~~kind~~ for Troy have been bad
wheel bearing.

• machine ~~bad~~ checks ABS
check sensors, valves, voltage but
has not helped them diagnose this
prob. www.NEXAVAR.com

✿ Go to Tommy's - check bearings
& clean sensors.



check engine light. Troy/Tan. Have found
that sometimes this random mis on
multiple plugs has been caused by an
expensive air filter that you just don't
replace. Put oil on it. oil gets into system &
causes misfires.

Emission Central vent valve -
electrically controlled vent on gas
tank
Code 300 - multiple misfire
" 446

Antezone
Timkin 192
Durafast 119

hook up + drive till it does
it. Go it. Troy
Pierla has ABS diagnostic tool but it has
ABS - just before coming to a stop
wheel bearing guy bad on a sensor
most GM's have to replace
any slack in wheel bearing -
sensor itself may going bad - but as a rule
you're going to replace a wheel bearing
a replaceable
sensors - 1 but recent where
- 1.1.11

Low Lifted m/f

www.NEXAVAR.com



INVOICE

INVOICE PAYABLE AT:
FLEETPRIDE
P.O. BOX 281811
ATLANTA GA 30384-1811

WWW.FLEETPRIDE.COM

BECKLEY WV 490 RAGLAND RD (304) 252-1650

STORE NO.	SHIP LOC.	INVOICE TYPE	QUOTE	INVOICE DATE	INVOICE NUMBER
344	BEC	CASH SALE		12/05/13	

SOLD TO CASH SALES - BECKLEY
ATTN AL JOE RASH
105 APPALACHIAN DR
BECKLEY WV 25801-2201
(304)-252-1650

SHIP TO CASH SALES - BECKLEY
CASH SALE
BECKLEY WV 25801

CHECK NO.	SHIPPER NAME	ORIG. INVOICE NO.	FREIGHT	BILL OF LADING	TERMS
				WILL CALL	CASH

PURCHASE ORDER NO.		REQUISITION/JOB NUMBER		ORDERED BY		CUST.NO.	SALESMAN
							3159
QUANTITY		MFG. CODE	PART NUMBER	DESCRIPTION		UNIT PRICE	AMOUNT
ORD.	SHIPPED					11.38	22.76

2	2	864 5-3147X	U-JOINT S44 SAGINAW (EA)	11.38	22.76
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SALES TAX

SALES TAX

1.37

Parts & Service: \$*****22.76
Freight: \$*****.00
Taxes: \$*****1.37
Invoice Total: \$*****24.13

*** C. O. D. ***
*** ----- CASH SALE ----- ***

A young man named Clayton did free labor.

FLEETPRIDE
P.O. BOX 9156 CORPUS CHRISTI TX 78469

Phone: 361-883-4358
Fax: 361-883-3323

INVOICE TOTAL \$*****24.13

FleetPride makes NO WARRANTY OF MERCHANTABILITY with respect to any goods sold. There are no warranties which extend beyond the description of any goods sold on the invoice describing them. It is expressly agreed that Applicant's sole remedy for breach of any warranty with respect to goods or work is limited to the money actually received by FLEETPRIDE for the goods or work; the remedy of consequential damages is expressly excluded.

It is agreed that payment of the cash price is due within the terms stated above. A SERVICE CHARGE OF 1.5% per month (18% PER ANNUM) shall be due upon the amount of any charge which has not been paid when due. PLEASE PAY FROM THIS INVOICE.

CORES MUST BE RETURNED WITHIN 60 DAYS TO BE ELIGIBLE FOR CREDIT.

All Claims and returned goods MUST be accompanied by this bill.

3156 BEC BEC_D2 JRASH2 12/05/13 14.55.18

must likely not a code in there.

- If w bearing - trip not good - faster, better
- ABS sensor - so long as another goes bad.
If all 3 go at once - releases pressure from
all wheels. Each front wheel + 1 in
differential - maybe
- wk. after Christmas
- almost always front ~~also~~ ones, rarely the
one in differential

marshals

- "jack wheel up, use bar + hand to check wheel bearing
"bump". Will feel it before you see it.
- He may have new sensors I can use. (\$60.00-70.00)
- Autozone has Timken bearing (hub unit) for
192.00

**Advance
Auto Parts**

Service is our best part.

Store # 07040
(304) 253-4871
4244 ROBERT C BYRD DR
BECKLEY WV 25801

2/28/2014 10:59:16 REG 04
Cashier: Blaine K.

ITEM	QTY	PRICE	TOTAL
HUB & BEARING ASSY 1 EA 15440074			
515036	1	\$145.00	\$145.00 T1
3 YR REPLACEMENT IF DEFECTIVE			
Original Price:			\$170.99
Reason: AUTOZONE			
Sub Total			\$145.00
T1 Tax @ 6.0000%			\$8.70
Total			\$153.70
Debit Card			
Purchase amount			153.70
Cash Back			0.00
Debit Total			153.70
Auth #			462510

Acct # : *****

Scan to RETURN items



600008360
360 BECKLEY
1340 N. EISENHOWER DR
REF BY _____ VER BY _____
BECKLEY, WV 25801
(304) 255-1505

Time: 11:19

Invoice Number

Date: 10/22/2016



Page: 1/1

29942
HQ RETAIL COUPON
Sign-up to get NAPA News &
Special Offers via Email at:
www.NAPAonline.com
CHARLESTON, WV 99999-0000

Employee: 61, Clayton
Sales Rep: 10, Counterman
Accounting Day: 22

Y

OCR

Y

Part Number	Line	Description	Quantity	Price	Net	Total	
2005 GMC Truck Sierra 1500 1/2 Ton 4WD - Pick 4.8 L 294 CID V8							
4N-5148	NNE	Starter - New	1.00	345.92	151.2000	151.20	T
1209	BK	6 V HD BATTERY	1.00	8.86	3.7600	3.76	T
KHTABAG-16	NCB	PROMO NAPA BAG	1.00	1.49	0.9900	0.99	T

Thanks 4 joining NAPA Rewards! You got 155 Points today. Set up your online account @ NAPARewards.com w/
sign-up code 207EOTF8 & get \$5 off your next purchase.

Delivery:
Attention:
Tax Exemption:
PO#:
Terms: NET 10

Subtotal 155.95
TAXTABLE 3 7.0000% 10.91

Total 166.86

Visa

166.86

Customer Signature

ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE
I agree to pay total amount
according to card issuer agreement.

REF BY _____ VER BY _____
PERMIT TO: JMD BOX 104041
ATLANTA, GA 30384-0041

CUSTOMER COPY

Truck Card

NAPA Store 1101360
304 255 1505
1340 Eisenhower Drive
Beckley, WV 25801

TS

600008360
360 BECKLEY
1340 N. EISENHOWER DR
REF BY _____ VER BY _____
BECKLEY, WV 25801
(304) 255-1505

Time: 12:36

Invoice Number

Date: 10/22/2016



Page: 1/1

Terminal: GPC11013601
Processor ID: CARDNET

Client ID

Employee: 61, Clayton
Sales Rep: 10, Counterman
Accounting Day: 22

Y

Y

Sale

10/22/16 12:36:34
TRAN ID: 65934

VISA XXXXXXXXXX

AUTH: 112263

LP Token: 439220456

Total: \$ 12.95

NO SIGNATURE REQUIRED

Customer Copy

Terms: NET 10

Customer Signature

ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE
I agree to pay total amount
according to card issuer agreement.

REF BY _____ VER BY _____
PERMIT TO: JMD BOX 104041
ATLANTA, GA 30384-0041

CUSTOMER COPY

Description	Quantity	Price	Net	Total	
2005 GMC Truck Sierra 1500 1/2 Ton 4WD - Pick 4.8 L 294 CID V8					
Belt - A/C	1.00	26.20	17.1000	17.10	T
NAPA Reward	-1.00	5.00	5.00	5.00	CR T

ards. Set-up your online account & get \$5 more at NAPARewards.com & use
with NAPA Rewards

Subtotal 12.10
TAXTABLE 3 7.0000% 0.85

Total 12.95

Visa

12.95

Jim C



Service is our best part.

Store # 07040
(304) 253-4871

4244 ROBERT C BYRD DR

BECKLEY WV 25801

9/26/2015 13:12:46 REG 02
Cashier: Blaine K.

ITEM	QTY	PRICE	TOTAL
TORSION BAR MOUNTS 1 EA 10023340			
905506	1	\$47.49	\$47.49
1 YR REPLACEMENT IF DEFECTIVE			
2005 GMC Sierra 1500			
4.8L 294 - V8 FI - V			
Discount Amount		\$-4.75	
Item %: 10.00%			
Deposit Made			\$45.30

Account#7040-002-014009-15

Scan to perform S.O.I.D. pickup

Sub Total \$88.04
T1 Tax @ 6.0000% \$2.56
Total \$90.60

GET UP TO \$20 OFF YOUR NEXT PURCHASE!

Retail customers, join Speed Perks Rewards today. Spend \$100 get \$20 off your next purchase of \$40 or more. Spend \$30 get \$5 off your next purchase of \$10 or more. Easy to join. Text 'SPEED' to 78260 or go online. Details at www.speedperks.com/terms

Transaction

CARD TYPE: Visa



Service is our best part.

Store # 08613
(304) 252-4804

1743 Harper Rd

Beckley WV 25801

5/04/2016 14:32:25 REG 02
Cashier: Sorna K.

ITEM	QTY	PRICE	TOTAL
HUB- WING ASSY 1 EA 15440074			
515036	1	\$170.99	\$170.99
3 YR REPLACEMENT IF DEFECTIVE			
Discount Amount		\$-18.81	
Item %: 11.00%			
Sub Total		\$152.18	
T1 Tax @ 6.0000%		\$9.13	
Total			\$161.31

Real Rewards. Real Fast!

Retail customers. Spend \$30 get \$5 off next purchase of \$10 or more. Spend \$100 get \$20 off next purchase of \$40 or more. Rewards sent straight to your email. Fast Questions? Go to www.speedperks.com

Transaction

CARD TYPE: Visa

ACCOUNT # *****

AMOUNT: \$161.31

Cardholder acknowledges receipt of goods and/or services in the amount of total shown hereon and agrees to perform the obligations set forth in the cardholder's agreement with the issuer.

Call B2 - Tech
Lined

GM L



Service is our best part.

Store # 07040
(304) 253-4871

4244 ROBERT C BYRD DR

BECKLEY WV 25801

9/26/2015 13:16:03 REG 02
Cashier: Blaine K.

ITEM	QTY	PRICE	TOTAL
TORSION BAR MOUNTS 1 EA 10023340			
905506	1	\$47.49	\$47.49
1 YR REPLACEMENT IF DEFECTIVE			
2005 GMC Sierra 1500			
4.8L 294 - V8 FI - V			
Discount Amount		\$-4.75	
Item %: 10.00%			
Original Price		\$47.49	
Sub Total		\$42.74	
T1 Tax @ 6.0000%		\$2.56	
Total			\$45.30
Deposit Applied			\$45.30

GET UP TO \$20 OFF YOUR NEXT PURCHASE!

Retail customers, join Speed Perks Rewards today. Spend \$100 get \$20 off your next purchase of \$40 or more. Spend \$30 get \$5 off your next purchase of \$10 or more. Easy to join. Text 'SPEED' to 78260 or go online. Details at www.speedperks.com/terms

to RETURN items

From:**Date:** 10/18/16 12:32:38**To:****Subject:** RockAuto Order Confirmation [REDACTED]RockAuto Order Confirmation
Order [REDACTED]

Tuesday, October 18, 2016 11:32 AM Central Time

Ship To:zandle cline
365 blueroom road
Sophia, WV 25921
United States
3046833395
ac8du@suddenlink.net**Bill To:**zandle cline
po box 909
Sophia, WV 25921
United States
3046833395
ac8du@suddenlink.net*Rear Bumper*

	Part Number	Part Type	Price EA	Core EA	Quantity	Total
2005 GMC SIERRA 1500 4.8L V8						
VARIOUS MFR	GM1103124 (GM1103124-EC)		\$ 148.79	\$ 0.00	1	\$ 148.79
Shipping	Ground					\$ 36.99
Order Total						\$ 185.78
Visa						-\$ 185.78
Balance Due						\$ 0.00

Your Visa will be charged when your order ships. Your Card will be charged in US Dollars. If you live outside the US, the amount appearing on your bank statement may vary due to bank fees and conversion rates.

When the last item on your order ships, we will send an email listing tracking numbers for all the items on the order.

Please print this page as your receipt.

Thanks again for buying your auto parts at RockAuto!

RockAuto uses Customer Lobby to measure our performance. Please take a moment to complete a short survey:

Put this in GMC
Truck File Folder

AutoPlusSM

AUTO PARTS

DAVIS AUTO PARTS WAREHOUSE &
REPAIR SERVICE
100 MT. TABOR ROAD
BECKLEY, WV 25801
(304) 253-7771 ✓

000005 WHOLESALE CASH CUSTOMER 004-197591
12/14/17 16:08 #027 JES

QTY	ABRV	PART NUMBER	LIST	UNIT	EXTENDED
-----	------	-------------	------	------	----------

2005	GMC	TRUCK SIERRA 1500 V8-294ci 4.8L F/I Vin V ID#3			
1	QSC	K6536	32.78	23.420	23.42
	T	PITMAN ARM			

SUB-TOTAL		23.42
TAX		1.41
TOTAL		24.83

VISA TENDERED 24.83

THANKS FOR SHOPPING AT DAVIS AUTO PARTS STORES

Total items on ticket: 1



Invoice

CUSTOMER COPY

GMC

AutoPlusSM

AUTO PARTS

DAVIS AUTO PARTS WAREHOUSE &
REPAIR SERVICE
100 MT. TABOR ROAD
BECKLEY, WV 25801
(304) 253-7771

000005 WHOLESALE CASH CUSTOMER 004-197547
12/12/17 15:44 #027 JES

QTY	ABRV	PART NUMBER	LIST	UNIT	EXTENDED
-----	------	-------------	------	------	----------

1	WIL	W155	22.52	16.896	16.89
	T	32MM AXLE NUT SOCKET			

SUB-TOTAL		16.89
TAX		.97
TOTAL		17.86

VISA TENDERED 17.86

THANKS FOR SHOPPING AT DAVIS AUTO PARTS STORES

Total items on ticket: 1



Invoice

CUSTOMER COPY



4303 ROBERT C BYRD DR
BECKLEY, WV 25801
304-250-0156

Ticket: [REDACTED]
Date: 12/9/17 Time: 1:52 PM
Store: 170 Register: 1
Cashier: Anita

Item	Qty	Price	Amount
PB BLASTER 110Z 7029623	1	3.99	3.99

Subtotal	3.99
Tax	0.28
Total	4.27

Cash 5.27

Change (1.00)

For our Returns Policy, visit
TractorSupply.com/returns

BUY ONLINE PICKUP IN STORE is now
available at this location.
Go to TractorSupply.com to learn more!

Join Neighbor's Club
Go to www.neighborsclub.com
Earn more rewards when you use a
TSC Personal Card to make a purchase.
Apply @ www.applyforTSCcard.com

Go to telltractorsupply.com or Call
1-800-541-4429 within 7 days to
complete a survey and be entered in
a monthly drawing for a chance to
win a \$2500 shopping spree.
(Awarded as Gift Cards) Ends 12/31/2017

For complete details or to participate
without purchase or survey, go to
TractorSupply.com/customersurvey

Enter Survey Code #:
0170-01-367511-120917-1352-6
SOLD ITEM COUNT = 1





ETA Date: 1/18/2017
ETA Time: 1:37 PM
Zone: 01

Service is our best part.

Store 8613 1743 Harper Rd Beckley, WV 25801 Phone: (304) 252-4873

Questions or feedback? Contact the Commercial Customer Support Team

at 1-877-280-5965 or email us at service@advanceautoparts.com

Farley Auto
131 Norwood Ct

MacArthur, WV 25873
Phone: (304) 222-3286

Account ID: [REDACTED]

P.O. #:

Date: 1/18/17

Register: 10

Store/Unit#:

Internet Order #:

Invoice/Trans: [REDACTED]

Time: 1:23:00PM

Delivery: Yes

Salesperson: Robert

Product Line	Part #	Description	SKU	Warranty	Qty	List	Cost	Extended
☐ CARQUEST Power Steering	35326	PRESSURE HOSE 1 EA CQP	20990031	LIMITED LIFETIME REPLACEMENT	1	49.73	28.10	28.10

MERCHANDISE SUBTOTAL

28.10

T1 Tax @

6.0000%

1.69

TOTAL INVOICE

29.79

Tender Type

Visa 0215 218122

29.79

CHANGE

0.00



Core Bank Account Summary - Items 13 Balance 1,947.00

Product Line	Part #	Description	Invoice/Trans.#	Date	Qty	Value	Days Out
BWD	63877	FUEL INJECTOR 1 EA CQBWD	[REDACTED]	1/02/17	8	1,760.0	16
Wearever Brake Caliper	18B4825	BRK CAL W/HDW-RMFD 1 EA	[REDACTED]	1/03/17	1	55.00	15
Wearever Brake Caliper	18B4824	BRK CAL W/HDW-RMFD 1 EA	[REDACTED]	1/03/17	1	55.00	15
AutoCraft Gold	652	BATTERY-GOLD 1 EA ATOCF	[REDACTED]	1/05/17	2	44.00	13
CARQUEST	17779S	STARTER-RMFD 1 EA CQSNA	[REDACTED]	1/16/17	1	33.00	2

Customer's signature below certifies that the tax free purchase items qualify for resale or other permitted tax or fee exemption. Customer will pay all taxes and government fees on taxable purchases, including interest and penalties if applicable. All cores need to be in the original box and in rebuildable condition to receive full core credit. Invoice required as proof of purchase for all returns.

THANK YOU FOR YOUR BUSINESS!

1 of 1

Customer Copy



Service is our best part.

Store # 08613
(304) 252-4804

1743 Harper Rd

Beckley WV 25801

12/11/2017 14:33:23 REG 02

Cashier: Robert B.

ITEM	QTY	PRICE	TOTAL
PS FLUID 1 QT VLVLN	1	7120648C	
602241	1	\$6.29	\$6.29 T1
Buy 1 Get 1 at 50% off			
PS FLUID 1 QT VLVLN	1	7120648C	
602241	1	\$3.15	\$3.15 T1
Buy 1 Get 1 at 50% off			
You saved \$3.14			
Sub Total			\$9.44
T1 Tax @	7.0000%		\$0.66
Total			\$10.10
Cash			\$11.00
CHANGE: >			0.90

GET UP TO \$20 OFF YOUR NEXT PURCHASE!

Retail customers, join Speed Perks Rewards today. Spend \$100 get \$20 off your next purchase of \$50 or more. Spend \$30 get \$5 off your next purchase of \$20 or more. Easy to join. Text 'SPEED' to 78260 or go online. Details at www.speedperks.com/terms

Small 900 8168 668

Your advertised savings today!

These receipts show core deposit on steering gear box and return of \$214.00 to card when core was returned. Also



Service is our best part.

Store # 08613
(304) 252-4804

1743 Harper Rd

Beckley WV 25801

12/16/2017 15:43:27 REG 02

Cashier: Bernard W.

ITEM	QTY	PRICE	TOTAL
CORE-STEERING GEARBOX 1	98710533		
278412	-1	\$200.00	\$-200.00
Orig Tran	484 Orig Prc	\$200.00	
Orig Store 8613	Orig Date	12/03/17	
Orig Team Member	Brian M.		
Reason: Core Return			
Sub Total			\$-200.00
T1 Tax @	7.0000%		\$-14.00
Total			\$-214.00

Real Rewards. Real Fast!

Retail customers, Spend \$30 get \$5 off next purchase of \$20 or more. Spend \$100 get \$20 off next purchase of \$50 or more. Rewards sent straight to your email. Fast. Questions? Go to www.speedperks.com

Transaction 910

\$214.00 REFUND @ 3:45 PM

Visa ***** CHIP READ

AUTH 0564831 Approved REF

Cardholder acknowledges receipt of goods and/or services in the amount of total shown hereon and agrees to perform the obligations set forth in the cardholder's agreement with the issuer.

This steering box is what Beckley Auto wanted over \$800 for



Service is our best part.

Store # 08613
(304) 252-4804

1743 Harper Rd

Beckley WV 25801

12/08/2017 13:16:01 REG 02

Cashier: Brian M.

ITEM	QTY	PRICE	TOTAL
PS GEAR BOX-RMFD 1 EA C	18710533		
278412	1	\$212.99	\$212.99 T1
LIMITED LIFETIME REPLACEMENT			
2005 GMC Sierra 1500			
4.8L V8 294cid -cc			
Military Discount			
			\$-21.30
CORE-STEERING GEARBOX 1	98710533		
278412	1	\$200.00	\$200.00 T1
Sub Total			\$391.69
T1 Tax @	7.0000%		\$27.42
Total			\$419.11

Real Rewards. Real Fast!

Retail customers, Spend \$30 get \$5 off next purchase of \$20 or more. Spend \$100 get \$20 off next purchase of \$50 or more. Rewards sent straight to your email. Fast. Questions? Go to www.speedperks.com

Transaction 484

\$419.11 PURCHASE @ 1:17 PM

Visa ***** CHIP READ

AUTH 218071 Approved REF

ENV CARD 1 MERCH 316987 TERM 00000002

Issuer TC 2F1418BF0FEDADF7

AID A0000000031010

Cardholder acknowledges receipt of goods and/or services in the amount of total shown hereon and agrees to perform the obligations set forth in the cardholder's agreement with the issuer.

Receipt No. 1 of 1 Date 8-14 2017

Received From [REDACTED]

Fifty ~~00~~ Dollars

For Labor on 05 Gmc 4x4 Actuator

Cash ☒ Check ☐

\$50.⁰⁰

Due	\$	50	⁰⁰
Paid	\$	50	⁰⁰
Balance	\$	00	00

executive no. 7587

Tyler R Williams

Receipt No. 1 of 1 Date 12, 12 2017

Received From [REDACTED]

Fifty and no one hundreds ~~00~~ Dollars

For Labor on 05 Gmc steering box

Cash ☒ Check ☐

\$50.⁰⁰

added 40.00 more dollars when job got harder.

Due	\$	50	⁰⁰
Paid	\$	50	⁰⁰
Balance	\$	00	00

executive no. 7587

Tyler R Williams