

11-07-17

NOV 14 2017

[REDACTED]

To Whom it May Concern :

Re: 2011 LINCOLN MKK

3LNHL2GCH BR [REDACTED]

Mileage 35,546

License [REDACTED]

- Missouri

... Car did not pass Missouri Motor

Vehicle inspection because

... defective tie rod

... see attached job # [REDACTED] +
job [REDACTED] showing repair
labor and costs

Could you review and inform
me Ford Company's responsibility
with this?

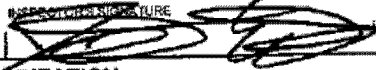
Thank you

[REDACTED]

cc To: NHTSA
Administrator
1200 New Jersey Ave SE
Washington, DC, 20590

AM
12-7-19

WD

Missouri Motor Vehicle Inspection APPROVAL NOTICE				
SEE INFORMATION ON REVERSE SIDE				
VEH			TIME INSPECTION STARTED 12:50	
ST			TIME INSPECTION ENDED 13:40	
CITY Lake Ozark		COUNTY Camden		
VEH YR	MAKE	MODEL	ODOMETER READING (REQUIRED)	
11	Lincoln	CMKZ	35546	
VEH ID NO.				
3LNHLZGCL4BR				
BODY STYLE		TRUCK TYPE		
☒ Car ☐ School Bus ☐ Truck (GVW < 8500 lbs.) ☐ SUV ☐ Motorcycle ☐ Truck/Bus (GVW = 8500+)		☒ Gas ☐ Diesel ☐ Gas/LPG ☐ Other (Explain) ☐ LPG ☐ Electric ☐ Hybrid		
DEFECTS				
CODE	DEFECTIVE PART	PART COST	LABOR COST	TOTAL
☐ ID / OD VERIFICATION ☐ TRAILER VERIFICATION (Less than 16 ft. QALD)		BRAKE INSPECTED ☒ LF ☐ RF ☐ LR ☐ RR		TOTAL COST \$
INSPECTION STATION Sakebris Ford Lincoln of Camden		STATION NUMBER 015019		
CITY WHERE INSPECTED Camden		DATE INSPECTED 11/03/17		
INSPECTOR'S PERMIT NUMBER 700035293		INSPECTOR'S SIGNATURE 		
REPAIR AUTHORIZATION				
I realize total repair cost is an estimate and repairs are not required to be performed at this station, but I authorize the above establishment to repair my vehicle.				
OWNER'S SIGNATURE		DATE REINSPECTED		
REINSPECTOR'S PERMIT NUMBER		CONTROL NUMBER		
		U		
REINSPECTOR'S SIGNATURE				



Sakelaris Ford Lincoln of Camdenton

PO Box 287 • 268 N Bus Rt 5 • Camdenton MO 65020
Phone (573) 346-5551 • Toll Free (800) 367-3311 • Fax (573) 346-4808



SERVICE INVOI

B/O		VIN		3 L N H L 2 G C 4 B R		DATE IN		10/25/17
YEAR	MAKE	MODEL	COLOR			TIME IN		15:42
2011	LINCOLN	MKZ	O			CLOSED		16:48
MILES IN	MILES OUT	FIRST USE	USE	LAKE OZARK MO		WRITER		MIKE\02
35396	35397	00/00/00	MO	no				
SEE ALSO								

CALL WHEN READY

(1) THE WORKS - LUBE, OIL & FILTER CHANGE AND TIRE ROTATION. THANK YOU FOR YOUR BUSINESS! THE WORKS COMPLETE (56- JAMES-) A				Labor	T56	15.60
				FL500S	(FILTER ASY - O) 1	5.40
				XO5W20DSP	(MTROIL AGI:GF-) 6	18.60
				Total Repair (Customer)		39.60
(2) PERFORM MO. VEH. STATE INSPECTION MVI COMPLETE (56- JAMES-) A				Labor	T56	12.00
				6E5Z3332B	(KIT - BOOT) 1	75.88
				Total Repair (Customer)		87.88

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X

CUSTOMER SIGNATURE

Page 1 of 1

Job

Customer Copy

W C	INT.	CUSTOMER
		Labor 27.60
		Parts 99.88
		Sublet .00
		Shop Supplies .00
		Oil/Grease .00
		Sub Total 127.48
		Tax 7.46
		Total (Due) 134.94



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SERVICE INVOICE

R/O	VIN	3 L N H L 2 G C 4 B R		DATE IN	11/02/17
YEAR	MAKE	MODEL	COLOR	TIME IN	12:50
2011	LINCOLN	MKZ	O	CLOSED	15:26
MILES IN	MILES OUT	FIRST USE	LISC	11/02/17	
35546	35547	00/00/00	MO		
SEE ALSO				WRITER	GEORGE\

CUSTOMER IS WAITING

(1) INSTALL LH INNER TIE ROD INSTALL TIE ROD (56- JAMES-) A	Labor	T56	78.00
	Total Repair (Customer)		78.00
(2) PERFORM WHEEL ALIGNMENT CHECK AND ADJUSTMENT. ALIGNMENT COMPLETE (56- JAMES-) A	Labor	T56	89.95
	Total Repair (Customer)		89.95
(3) PERFORM MO. VEH. STATE INSPECTION MVI COMPLETE (56- JAMES-) A	Labor	T56	12.00
	Total Repair (Customer)		12.00

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X CUSTOMER SIGNATURE

Page 1 of 1

Job

Customer Copy

W/C	INT.	CUSTOMER
		Labor 179.95
		Parts .00
		Sublet .00
.00	.00	Shop Supplies 16.80
		Oil/Grease .00
		Sub Total 196.75
.00	.00	Tax .00
		Total (Due) 196.75

LAKE OZARK, MO.

11-07-17

Original
sent to :
Ford Motor
Co.



LAKE OZARK, MO

MID-MISSOURI P&DF
MO 652 2 T
07 NOV 2017 PM



NATIONAL HIGHWAY TRAFFIC SAFETY
ADMINISTRATION
1200 New Jersey Ave. SE
WASHINGTON, DC 20590