

JUL 25 2018

7/16/18
[REDACTED]
CAMBRIDGE, MASS.
[REDACTED]

CL-11052764-3452

NATIONAL HIGHWAY TRANSPORTATION SAFETY ADM.
OFFICE OF DEFECTS INVESTIGATION
1200 NEW JERSEY AVE. S.E.
WASHINGTON, D.C. 20590

RC-11052764 2017
RAW4
TS/06A

DEAR NHTSA:

AFTER PREVIOUS VENT REPAIR, A TRIP HIGH INTO NATIONAL FOREST HAD THE VEHICLE STUCK AT A 60° ANGLE (APPROX) WITH LEFT FRONT TIRE OFF THE GROUND, RIGHT REAR TIRE SLIGHTLY TOUCHING, LEFT REAR TIRE FIRMLY ON THE GROUND AND RIGHT FRONT TIRE FIRMLY ON THE GROUND. WITH TRACTION CONTROL TURNED OFF AND 4WD FUNCTION ENGAGED LEFT FRONT AND RIGHT REAR TIRES SPIN (AT VARIOUS ANGLES OF JACKING FOR BETTER GROUND CONTACT... THE RIGHT FRONT AND LEFT REAR TIRES, DID NOT TURN & 4WD DOES NOT WORK TO GET CAR UNSTUCK, OR, WHEN DRIVING ~~AT~~ SEVERE ANGLES, I HAD TO JACK UP LEFT SIDE OF CAR (IT WAS SLIGHTLY HUNG UP UNDERNEATH ON A MOUND, I GUESSED MOUNT A CROWBAR UNDERNEATH), WITH CAR JACKED UP "LEVEL", AT STACKING ROCKS AND BRANCHES APPROX 1 FT. HIGH, THE VEHICLE DROVE RIGHT OFF MOUND ONTO ROAD, WHEN IT WOULD NOT MOVE AT AN ANGLE: 4WD DOES NOT WORK PROPERLY.

AFTER MARKET WINDSHIELDS COME WITH DIFFERENT MOUNTS THAN FACTORY MOUNTS FOR RADAR, IMPACT CAMERA AT TOP, BY REAR VIEW MIRROR MOUNT, AND THAT COVER DOESN'T FIT PROPERLY EITHER: AFTER REPAIR, COMPUTER SCREENS SAYS PRE-COLLISION IMPACT IS ON BUT WHEN CAR IS STARTED, INDICATOR IN LOWER CENTER DASHBOARD, SAYS IT'S OFF. [TOUCH OF GUNTS SANTA FE, W.M. [REDACTED] ASK ABOUT HIS CAR NOW.]

CARS IN LITIGATION (RAW4 ISN'T) MUST BE ADDRESSED BY NHTSA ITS SAFETY AND MANUFACTURING PROBLEMS CAN'T BE IGNORED: [DUE TO LITIGATION].

C. W. CANNON

NM [REDACTED]
7.27.18
W

[REDACTED]
CAMBRIDGE MAFFS.
[REDACTED]

[REDACTED]

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