

JUL 16 2018

7/9/16

CAMBRIDGE, MASS.

NATIONAL HIGHWAY TRANSPORTATION SAFETY ADM.
OFFICE OF DEFECTS INVESTIGATION
1200 NEW JERSEY AVE. S.E.
WASHINGTON, D.C. 20590

U-11052764-1944

RE: 11052764 2017 RAV4
TOYOTA

DEAR NHTSA:

ATTACHED FIND COPIES OF SERVICE & REPAIR ORDERS.
THIS WAS HONORED UNDER WARRANTY AS I ATTEMPTED
TO HAVE IT FIXED BUT THE KNOBS WOULD NOT JAM
AT THE DEALER(S) AND WESTERN SLOPE IN GRAND JUNCTION
COLORADO (JUSTIN, SERVICE MANAGER) GOT REGIONAL TOYOTA
TO "GOODWILL" IT: \$4,000.- DROPPED TO \$3,000.- AND GOODWILL
ANYWAY; VENT BOX \$2200.- NO INDICATION AS TO WHY
IT JAMMED.

THIS IS GOING TO BE EXTREMELY UNFAIR TO CONSUMERS
IF IT PROVES TO BE ANYTHING OTHER THAN A RECALL
FOR MANUFACTURER DEFECT OR THE RESULT OF AUTOMOTIVE
ENGINEERS USING TELEKINETIC ENERGY TO CAUSE THE FAILURE.

SINCERELY

CC: WESTERN SLOPE
JUSTIN (THANKS, EXCEPT FOR THE
TEMP. KNOB)
FOR TOYOTA

ORIGINAL SERVICE ATTEMPT @ FINDLAY MOTORS FLAGSTAFF, AZ
WAS ALSO IN SERVICE COMPUTER HISTORY.

I SUGGEST A WORLD-WIDE BULLETIN TO HAVE DRIVE TRAIN
FLUIDS CHANGED (PER USUAL) IF NOT SOONER: MANUALS
DON'T SEEM TO SUGGEST THIS.

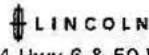
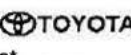
HE USED TO BE 15,000 MILE STANDARD
30,000 AUTO
IF NOT SOONER.

NM
7.22.1
WD

CUSTOMER #: [REDACTED]

INVOICE

WS
Western Slope Auto

2264 Hwy 6 & 50 West
Grand Junction, Colorado 81505-9410
(970) 243-0843
Fax (970) 245-0350
Visit us @ www.westernslopeauto.com

CUSTOMER DID NOT WANT TO GIVE
GRAND JUNCTION, CO [REDACTED]
No@email.com

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 143 ROBERT MOORE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	TOYOTA RAV4	2T3BFREVXHW		48196/48196	T12746	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN17 DD			17:00 14JUN18		0.00	CASH	26JUN18
R.O. OPENED		READY	OPTIONS: DLR:03182				

08:52 14JUN18 11:07 26JUN18

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THAT THE FAR RIGHT KNOB FOR CHANGING FROM HOT TO COLD
ON THE CLIMATE CONTROL PANEL GETS BOUND UP AND WILL NOT TURN.
CHECK AND ADVISE.

CAUSE: F

883611	REPLACE EVAPORATOR ASSY						
9	WTOQ						(N/C)
1	87050-02C10 RADIATOR ASSY, AIR C						(N/C)
1	00289-AC897 AC COMPRESSOR OIL						(N/C)
24	YN*19* REFRIGERANT - R-134A						(N/C)
FC: 7A, 50							
PART#: 87050-02C10							
COUNT: 1							
CLAIM TYPE: GOODWI							
AUTH CODE:							

48196 INSPECT KNOB FOR BINDING, KNOW WOULD BIND IN A FEW SPOTS
REMOVED GLOVE BOX TO ACCESS ACTUATOR GEAR, TRIED TO TURN BY HAND WOULD
NOT TURN DISCHARGE AC SYSTEM REMOVED HEATER HOSES, REMOVED DASH
INSTRUMENT PANEL SUB-ASSEMBLY REMOVED AC UNIT INSPECT FOR FOREIGN
DEBRIS WAS NONE REPLACED AIR CONDITION UNIT REASSEMBLED RECHARGE AC
TOPPED OFF COOLANT ROAD TEST

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**

We have added a charge equal to 5% of labor, 5% of parts but not more than \$35.00, in the Misc. Charges amount for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT MANUFACTURER PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Section 30-20-1403, Colorado Revised Statutes, requires retailers to collect a waste tire fee set by the solid and hazardous waste commission on the sale of each new motor vehicle tire and each new trailer tire.

CUSTOMER #:

WARRANTY



CUSTOMER DID NOT WANT TO GIVE
GRAND JUNCTION, CO
No@email.com

PAGE 1

HOME: CONT:
BUS: CELL:

SERVICE ADVISOR: 143 ROBERT MOORE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	TOYOTA RAV4	2T3BFREVXHW		48196/48196	T12746	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN17 DD			17:00 14JUN18		0.00	CASH	26JUN18
R.O. OPENED		READY	OPTIONS: DLR:03182				

08:52 14JUN18 11:07 26JUN18

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THAT THE FAR RIGHT KNOB FOR CHANGING FROM HOT TO COLD
ON THE CLIMATE CONTROL PANEL GETS BOUND UP AND WILL NOT TURN.
CHECK AND ADVISE.

CAUSE: F

883611 REPLACE EVAPORATOR ASSY

9 WTOQ 4.30

1 87050-02C10 RADIATOR ASSY, AIR C

1 00289-AC897 AC COMPRESSOR OIL

24 YN*19* REFRIGERANT - R-134A

FC: 7A,50

PART#: 87050-02C10

COUNT: 1

CLAIM TYPE: GOODWI

AUTH CODE:

226368 TPARTS

46182 TLABOR

48196 INSPECT KNOB FOR BINDING, KNOW WOULD BIND IN A FEW SPOTS
REMOVED GLOVE BOX TO ACCESS ACTUATOR GEAR, TRIED TO TURN BY HAND WOULD
NOT TURN DISCHARGE AC SYSTEM REMOVED HEATER HOSES, REMOVED DASH
INSTRUMENT PANEL SUB ASSEMBLY REMOVED AC UNIT INSPECT FOR FOREIGN
DEBRIS WAS NONE REPLACED AIR CONDITION UNIT REASSEMBLED RECHARGE AC
TOPPED OFF COOLANT ROAD TEST

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
06-25-18	08:24	20:01	11.62	W	9	A	
06-26-18	07:59	08:28	0.49	W	9	A	
	10:35	10:44	0.15	W	9	A	

ACCOUNT	SALE	CONTROL	ACCOUNT	SALE	CONTROL
	46182			223752	
	2616			272550	*****

COST, SALE, & COMP TOTALS 146736 272550 0

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

SHOP SUPPLY COSTS:
We have added a charge equal to 5% of labor, 5% of parts but not more than \$35.00, in the Misc. Charges amount for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT MANUFACTURER PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	461.82
PARTS AMOUNT	2263.68
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	2725.50
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	2725.50

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Section 30-20-1403, Colorado Revised Statutes, requires retailers to collect a waste tire fee set by the solid and hazardous waste commission on the sale of each new motor vehicle tire and each new trailer tire.

Dealer CAR 2014 CDK Group, LLC (06/15) SERVICE INVOICE TYPE 2 - 250C - AS IS - COLORADO - 055003

WARRANTY COPY

CUSTOMER #: [REDACTED]

INVOICE



Western Slope Auto





2264 Hwy 6 & 50 West
 Grand Junction, Colorado 81505-9410
 (970) 243-0843
 Fax (970) 245-0350
 Visit us @ www.westernslopeauto.com

CUSTOMER DID NOT WANT TO GIVE
 GRAND JUNCTION, CO [REDACTED]
 No@email.com

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 143 ROBERT MOORE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	TOYOTA RAV4	2T3BFREVXHW		50679/50679	T12548	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN17 DD			17:00 26JUN18		0.00	CASH	26JUN18
R.O. OPENED		READY	OPTIONS: DLR:03182				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES SINCE REPAIRS ON PREVIOUS RO PRE COLLISION MALFUNCTION
 KEEPS POPPING UP IN CLUSTER. CHECK AND ADVISE

AA CUSTOMER STATES SINCE REPAIRS ON PREVIOUS RO
 PRE COLLISION MALFUNCTION KEEPS POPPING UP
 IN CLUSTER. CHECK AND ADVISE

9 CPT 0.00 0.00
 50679 CHECK CODES HAD C1290 YAW RATE SENSOR RELEARNED SENSOR ROAD
 TEST

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**
 We have added a charge equal to 5% of labor, 5% of parts but not more than \$35.00, in the Misc. Charges amount for shop supplies used in connection with this repair.

ALL PARTS ARE NEW ORIGINAL EQUIPMENT MANUFACTURER PARTS UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Section 30-20-1403, Colorado Revised Statutes, requires retailers to collect a waste tire fee set by the solid and hazardous waste commission on the sale of each new motor vehicle tire and each new trailer tire.

PROBLEM STARTED IN VENT KNOB
AND MOVED TO TEMP. SELECTOR KNOB

CUSTOMER #: [REDACTED]

INVOICE



Hours of Operation
Service 7:30 to 6:00 M-F
Service 8:00 to 4:00 Sat
Sales 8:00 to 7:00 M-Thur
Sales 8:00 to 8:00 Fri-Sat
Closed on Sunday

CAMBRIDGE, MS
NOEMAIL@GMAIL.COM

PAGE 1

5030 E Marketplace Drive
Flagstaff, AZ 86004
Main (928) 779-2445
Fax (928) 527-7305

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 26567 RYAN MUCHMORE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	17	TOYOTA RAV4	2T3BFREVXHW [REDACTED]		33585/33589	T5787

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
28FEB17 IS 16MAR18 DD			16:30 16MAR18		121.00	CASH	16MAR18

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: DLR:9/ ENG:2.5_Liter

14:22 16MAR18 17:14 16MAR18

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A G/S TRACTION CONTROL IS NOT WORKING PROPERLY

CAUSE: F

DIAG PERFORM DIAGNOSIS

26504 WT 1.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

1.00 UPON HEALTH CHECK, FOUND NOTHING WRONG WITH THE TRACTION
CONTROL

B G/S AC MODE SELECTOR INTERMITTENTLY JAMMING AND NOT CHANGING MODES

DIAG FSDF

26504 WT 1.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

A/C BUTTON FUNCTIONS FINE TON AND OFF

C G/S AUTO-BRAKING STARTED ENGAGING WHEN ANOTHER VEHICLE WAS EXITING
THE HIGHWAY OUT OF RANGE

DIAG PERFORM DIAGNOSIS

26504 WT 1.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

PERFORMED HEALTH CHECK, THERE IS NO CODES FOR THIS SETTING. TURNED
OFF LANE DEPARTURE AND PRE COLLISION SETTINGS

D G/S THERE IS NO OPEN HOOD WARNING

GR GENERAL REPAIR

26504 CPT 0.00

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

THERE IS NO HOOD SWITCH FOR THIS VEHICLE.

E G/S THERE IS NO WAY TO TURN OFF THE MESSAGES ON THE DISPLAY

GR GENERAL REPAIR

26504 CPT 0.00

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

THERE IS NO SETTING CHANGE TO DISENGAGE THE MESSAGES ON DISPLAY

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE
PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL
WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF
MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR
AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE
SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND
ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE
ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE
LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO
RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY,
DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER
INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the
Dealership to perform the services/repairs itemized in this invoice and that you received
(or had the opportunity to inspect) any replaced parts as requested by you. The vehicle
is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:

A charge equal to 20%
of the total cost of
labor, not to exceed
\$40.00, will be added to
the Repair Order for
shop supplies used in
connection with the
repair.

ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE: [REDACTED] CUSTOMER SIGNATURE: [REDACTED] AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE: [REDACTED]

CUSTOMER COPY

INVOICE


Western Slope Auto
  LINCOLN  TOYOTA
2264 Hwy 6 & 50 West
Grand Junction, Colorado 81505-9410
(970) 243-0843
Fax (970) 245-0350
Visit us @ www.westernslopeauto.com

CUSTOMER DID NOT WANT TO GIVE
GRAND JUNCTION, CO [REDACTED]
No@email.com

DUPLICATE 1
PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 143 ROBERT MOORE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	TOYOTA RAV4	2T3BFREVXHW		50794 / 50794	T11634	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN17 DD			17:00 27JUN18		0.00	CASH	27JUN18

R.O. OPENED	READY	OPTIONS:	DLR:03182
-------------	-------	----------	-----------

09:54 27JUN18	12:35 27JUN18
---------------	---------------

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A FLUSH ENTIRE AUTOMATIC TRANSMISSION

TBGATFS FLUSH ENTIRE AUTOMATIC TRANSMISSION

9 CPT

135.79 135.79

1 NPN-6600 BG TRANY FLUSH

36.99 36.99 36.99

16 00289-ATFWS WORLD STANDARD AUTOM

9.63 9.63 154.08

B. COMPLETE SERVICE OF REAR DIFFERENTIAL TO REMOVE HARMFUL SLUDGE AND DEPLETED FLUID AND REFIL WITH CLEAN SYNTHETIC FLUID.

TBGRD COMPLETE SERVICE OF REAR DIFFERENTIAL TO

REMOVE HARMFUL SLUDGE AND DEPLETED FLUID AND

REFIL WITH CLEAN SYNTHETIC FLUID

9 CPT

35.55 35.55

1 NPN-75096 BG. 3x750 U-GUARD KIT

96.99 96.99 96.99

PAID
12/15/81 Cash

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**
We have added a charge equal to 5% of labor, 5% of parts but not more than \$35.00, in the Misc. Charges amount for shop supplies used in connection with this repair.

**ALL PARTS ARE NEW
ORIGINAL EQUIPMENT
MANUFACTURER PARTS
UNLESS OTHERWISE
INDICATED.**

DESCRIPTION	TOTALS
LABOR AMOUNT	171.34
PARTS AMOUNT	288.06
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	22.97
TOTAL CHARGES	482.37
LESS INSURANCE	0.00
SALES TAX	23.10
PLEASE PAY THIS AMOUNT	505.47

Section 30-20-1403, Colorado Revised Statutes, requires retailers to collect a waste tire fee set by the solid and hazardous waste commission on the sale of each new motor vehicle tire and each new trailer tire.

DealerCAP 2014 COK Global, LLC (06/15) SERVICE INVOICE TYPE 2 - 2512C - "A5-15" - COLORAADD - 9696036

CUSTOMER COPY

[REDACTED]
Cambridge, Mass.
[REDACTED]

NATIONAL HIGHWAY TRANSPORTATION SAFETY ADM.,
OFFICE OF DEFECTS INVESTIGATION
1200 NEW JERSEY AVE S.E.
WASHINGTON, D.C. 20590

F



9505 5104 5160 8190 2350 34

W48-204



1006



20590

U.S. POSTAGE
PAID
SANTA FE, NM
87501
JUL 09, 18
AMOUNT

\$6.70

R2304E106685-19

* For international shipments, the maximum weight is 4 lbs.

EP14H July 2013 Outer Dimension: 10 x 5