

From: [Wells, T. Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: please upload to private and public repositories VOQ 11048263
Date: Friday, December 01, 2017 10:49:34 AM

From: Ong, Nathan (NHTSA)

Sent: Friday, December 01, 2017 10:37 AM

Subject: please upload to private and public repositories VOQ 11048263

Please upload to public and private repositories

-Nathan

From: [REDACTED]
Sent: Tuesday, November 28, 2017 7:30 PM
To: Ong, Nathan (NHTSA) <nathan.ong@dot.gov> [REDACTED]
Subject: RE: DOT NHTSA requests additional information regarding your vehicle: Ford Fusion VOQ 11048263

The invoice for the repair as requested. Page 2 shows the repair for the steering wheel.

INVOICE

Invoice # [REDACTED]

Tag #: T750



LINCOLN

Deery Brothers
Ford Lincoln, Inc.

2343 Merion Trk Blvd. Iowa City, IA 52248
Phone: (319) 337-4600
Fax: (319) 338-8066

Service Advisor: T23 WARREN HUMPHREY

Name: [REDACTED] Bus: [REDACTED] Customer: [REDACTED]
Cell: [REDACTED] Email: [REDACTED]

RED	14	MAXI MODEL	VIN	MESSAGE IN	MESSAGE OUT
DEL DATE	PROD DATE	WARR EXP	PROMISED	NO NO	DATE
19SEP14		17:00	21NOV17	0.00	CASH
				24NOV17	21NOV17
					24NOV17

Service Department Hours

Monday to Friday
7:00am - 5:30pm

Saturday
7:00am - 12:00pm

LINE OPCODE TECH TYPE HOURS

SUBL RENTAL CAR POS 228 CB [REDACTED] LIST NET TOTAL 58.50 58.50

PARTS: 0.00 LABOR: 58.50 OTHER: 0.00 TOTAL LINE D: (N/C) 58.50
60211 VERIFY CUSTOMER CONCERN, REMOVE AIR BAG AND INSPECT STEERING
WHEEL BOLT AND FOUND BOLT LOOSE, REMOVE BOLT AND APPLY NEW
THREADLOCKER, TORQUE TO FACTORY SPEC.

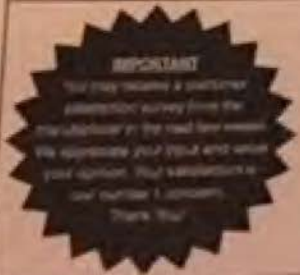
WE WANT TO THANK YOU FOR CHOOSING
DEERY BROTHERS FORD LINCOLN AS YOUR SERVICE
CENTER. YOUR SATISFACTION IS VERY
IMPORTANT TO US!!

THANK YOU.



LINCOLN

Thank You
For
Business!



THE SELLING DEALER MAKES NO WARRANTY OF ANY KIND WHATSOEVER AS TO MERCHANTABILITY OF THE PRODUCTS LISTED HEREON OR AS TO THEIR FITNESS FOR ANY PARTICULAR PURPOSE ANY WARRANTY WHICH MAY EXIST IS AN AGREEMENT SOLELY BETWEEN THE MANUFACTURER AND THE PURCHASER.

DESCRIPTION	TOTALS
LABOR AMOUNT	58.50
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	58.50
ADJUSTMENTS	0.00
SALES TAX	3.51
PLEASE PAY THIS AMOUNT	62.01