

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NOV 02 2017

October 26, 2017

Administrator, NHTSA  
1200 New Jersey Avenue, SE, West Building  
Washington, DC 20590

**Safety Defect: 2017 Chrysler Pacifica**

It is possible to open the front doors from inside the car while in Drive mode regardless of speed. I have tried various methods of locking the doors from inside and out but none are successful. My Chrysler dealer seems unaware of this problem and was not able to resolve the issue.

[REDACTED]  
[REDACTED]  
[REDACTED]  
Houston, TX  
[REDACTED]

CC: Chrysler Corporation

AM  
11.15.17  
LD

[REDACTED]  
Houston, TX [REDACTED]

NORTH HOUSTON TX 770

26 OCT 2017 PM 11



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Washington, DC 20590

Chrysler Pacifica Van  
Safety Issue

20590-

