

**From:** [Wells, T. Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: Response to my complaint  
**Date:** Tuesday, December 12, 2017 7:53:08 AM  
**Attachments:** [2015 Motorcycle accident.pdf](#)

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**Sent:** Monday, December 11, 2017 4:51 PM  
**To:** Wells, T. Cynthia CTR (NHTSA) <[Cynthia.Wells.CTR@dot.gov](mailto:Cynthia.Wells.CTR@dot.gov)>  
**Subject:** FW: Response to my complaint

Questionnaire.

**From:** [REDACTED]  
**Sent:** Saturday, December 09, 2017 1:25 AM  
**To:** DataQuality, DataQuality (NHTSA) <[DataQuality@dot.gov](mailto:DataQuality@dot.gov)>  
**Subject:** Response to my complaint

The report you sent seems accurate to my knowledge. see attached

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Have a Lovely Day

[REDACTED]



Virus-free [REDACTED]



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
16-NOV-2017

Repository   
Reference No.  
11046593

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City CHEHALIS State WA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1HFSC47003A [REDACTED] Make HONDA Model GL1800 Model Year 2003  
Date Purchased Dealer's Name and Telephone Number Engine: Fuel Type:  
No: Cylinders  
Original Owner  Dealer's City State Zip Code  
Transmission Type  Antilock Brakes Powertrain Multiple Failure: Incident Date(s)  
 Cruise Control 07-NOV-2015

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 030000 BRAKES (PWS) Failure Mileage 8000 Failure Speed 35

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment Failure Location:  
 Prior Repair  
Tire Component Code Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 1	Reported to Police Y
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**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNED A 2003 HONDA GL1800 MOTORCYCLE. WHILE RIDING APPROXIMATELY 35 MPH, THE RIDER LOST CONTROL OF THE MOTORCYCLE AND CRASHED OFF THE SIDE OF A 25 FOOT HILL WHILE ATTEMPTING TO MANEUVER A BLIND HAIRPIN TURN. THE RIDER WAS FATALLY INJURED. A POLICE REPORT WAS FILED. THE MOTORCYCLE WAS DESTROYED. PHOTOS FROM THE POLICE REPORT INDICATED THAT DURING THE INCIDENT, ONLY THE FRONT BRAKES WERE APPLIED, AND THE REAR BRAKE DID NOT APPLY. THE FAILURE OCCURRED AFTER THE RIDER DESCENDED DOWN A WINDING ROAD FOR APPROXIMATELY 15 MILES, CAUSING THE BRAKES TO BE USED EXCESSIVELY. THE CAUSE OF THE FAILURE WAS NOT DETERMINED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE DEALER WAS NOT CONTACTED. IN DECEMBER 2015 (AFTER THE INCIDENT), THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 15V700000 (SERVICE BRAKES), WHICH WAS RELATED TO THE FAILURE. THE FAILURE MILEAGE WAS 8,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.