



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue, SE
Washington, DC 20590

May 2, 2018

The Honorable Julia Brownley
Member, U.S. House of Representatives
223 East Thousand Oaks Boulevard, Suite 220
Thousand Oaks, CA 91360

NEF-109 rrr
Ref. No. 11046160

Dear Congresswoman Brownley:

Thank you for your correspondence on behalf of your constituent, [REDACTED], concerning his model year (MY) 2010 Ford Ranger truck. Your correspondence was forwarded to the National Highway Traffic Safety Administration (NHTSA). I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's public roads. We monitor the adequacy of manufacturers' recall campaigns and can order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance.

[REDACTED] requests assistance to have NHTSA Safety Recall No. 16V-384 completed on his MY 2010 Ford Ranger truck. We also received a report from [REDACTED] on November 14, 2017, through our www.nhtsa.gov website regarding his issue (Ref. No. 11046160, enclosed). Recall No. 16V-384 addresses a problem with frontal passenger-side Takata air bag inflators in MY 2010 Ford Rangers and other Ford vehicles. In the event of a crash where the front passenger-side air bag deploys, the inflator can explode.

As you may know, the Takata air bag inflator recalls are the largest and most complex recalls in U.S. automotive history. These recalls include 19 vehicle manufacturers and currently include approximately 50 million inflators in an estimated 37 million vehicles in the United States alone. One of the challenges presented by these unprecedented recalls is the availability of remedy parts, which is affected by several factors including redesigning repair parts using alternative inflator suppliers, testing to ensure the repair parts are safe, manufacturing and capacity constraints given the enormous global demand, and logistics in getting the parts out to the distribution networks and into the dealer's hands. In the case of [REDACTED] 2010 Ford Ranger, the redesign of an alternative inflator as a safe remedy part took longer than Ford initially planned.

NHTSA's amended Coordinated Remedy Order, issued in December 2016, that prioritizes repair parts for vehicles based on risk, Ford was ordered to have repair parts available for MY 2010 Ford Ranger vehicles in California¹ by September 30, 2017. Ford requested, and was granted, an extension to January 31, 2018² to have parts available for these vehicles based on problems that

¹ For reference, based on the Make, Model, Model Year, and location in California, [REDACTED] 2010 Ford Ranger is in Priority Group 6 in NHTSA's Coordinated Remedy Program.

² The extension was granted in the Fifth Amendment to the Coordinated Remedy Order, which is available on NHTSA's website at: <https://www.nhtsa.gov/document/fifth-amendment-coordinated-remedy-order-extensions>.

The Honorable Julia Brownley

arose during the redesign and development process for Ford's remedy part. However, due to additional delays in Ford's remedy part redesign and development, on February 9, 2018 Ford submitted an extension request³ to NHTSA seeking an extension to not later than May 11, 2018 to obtain enough parts for those vehicles. Ford has indicated that the design issues have been resolved and it is now a matter of manufacturing enough repair parts for consumers.

Understandably, [REDACTED] has expressed his concern about the safety of his passengers and himself due to this safety defect. Because this recall affects the passenger-side air bag, [REDACTED] can protect himself and his friends and family in the short-term by not allowing anyone to sit in the front passenger seat. We understand that this is not an ideal, nor acceptable, long-term solution. However, it is an immediately available temporary solution that can provide [REDACTED] comfort that he is not exposing anyone to danger from the air bag.

When [REDACTED] receives notification from Ford that parts are available, he should contact a local Ford dealer to schedule a **free** repair immediately. In the event the dealership tells [REDACTED] that parts are not available after he is notified by Ford that parts are available, or after May 2018 given the pending extension request, NHTSA requests that [REDACTED] report that information to us, including the name of the dealership, names of employees with whom he spoke, the date and time of the contact with the dealership, and any other information he believes may be useful. He can report this information by calling NHTSA's vehicle Safety Hotline at 1-888-327-4236, or by filling out an online report following the Takata Recalls instructions at: <https://www-odi.nhtsa.gov/VehicleComplaint/>.

For the most up-to-date information on the Takata recalls, we encourage [REDACTED] to visit our website at www.nhtsa.gov/recall-spotlight/takata-air-bags. Further, we suggest that [REDACTED] check NHTSA's website at least twice per year for new safety recalls using his Vehicle Identification Number (VIN) in the VIN Look-Up Tool.

I hope this information is helpful. If you have any questions, please feel free to contact me or Mr. Jeffrey M. Giuseppe, Associate Administrator for Enforcement at 202-493-2631.

Sincerely,



Brian Barnard
Director, Governmental Affairs,
Policy and Strategic Planning

Enclosure

cc: Washington Office

³ Ford's pending extension request is available on NHTSA's website at: <https://www.nhtsa.gov/document/ford-motor-company-extension-request-pg-4-8-supplement-nov-30-2017-and-appendices>.



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-NOV-2017

Repository ☐Reference No.
11046160**OWNER INFORMATION (Type or Print)**

Name

Address

City

State CA

Zip Code 93060

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTKR1ADIAP

Make

FORD

Model

RANGER

Model Year

2010

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner



Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-JUL-2016

☐ Cruise Control**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

0

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TAKATA RECALL: IT HAS BEEN OVER A YEAR SINCE I WAS NOTIFIED MY PASSENGER AIRBAG MAY CAUSE ME DEATH IF IT DEPLOYS IN AN ACCIDENT. EACH TIME I CALL A FORD DEALERSHIP OR FORD COMPANY DIRECTLY I AM TOLD THE AIRBAG IS NOT AVAILABLE WITH NO TIME TABLE AS TO WHEN IT WILL BE. THIS IS UNACCEPTABLE AS EVERYDAY I DRIVE THE TRUCK I AM AT RISK OF DEATH. I WANT THE AIR BAG REPLACED OR AN EVEN VEHICLE EXCHANGE FOR A COMPATIBLE ONE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.