

NHTSA ccmMercury Routing Slip



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OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 3/22/2018

CL-11046160-7253

NHTSA #: ES18-001027

XREF #:

Delivery: S10 E-MAIL

Rec'd Date: 3/22/2018

Doc Type: CGA

Address To:

Referred By: NAD-200

Doc Date: 2/2/2018

Due Date: 4/17/2018

S10 #:

DOT/I #: 11-180320-005

RMP #:

**Subject: LETTER FROM CONGRESSWOMAN BROWNLEY ON BEHALF OF CONSTITUENT
RE 2010 FORD RANGER AIRBAG RECALL**

Ack Date:

**Sign Office: DIRECTOR,
GOVERNMENTAL AFFAIRS**

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: BRIAN BARNARD

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE JULIA BROWNLEY
MEMBER, US HOUSE OF REPRESENTATIVES
201 EAST FOURTH STREET, SUITE 209B
OXNARD, CA 93038
Tel: 805-379-1779 Fax: 805-379-1799 E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-010	SIGN	3/22/2018		
NEF-010	REPLY	3/22/2018	4/17/2018	

RR
3-23-18
LD

Gross, Tonya (OST)

From: Mark Martinez <ca26jb_casework@mail.house.gov>
Sent: Friday, February 09, 2018 1:44 PM
To: OST Government Affairs
Subject: Congressional Inquiry
Attachments: NHTSA Auth.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Greetings,

Mr. [REDACTED] states that he has a claim open with your office regarding a recall on his vehicle through Ford Motor Company.

Essentially, he wants to know how DOT and NHTSA enforces recalls. Is there a time limit that the company needs to make changes? And, specifically, what remedies are available to him so that he can use his vehicle in a safe manner. Our office would like to open an inquiry into this matter and hope to have the constituents questions answered.

Attached is a privacy release form from him.

Thank you for your time and assistance.

Respectfully,

Mark J. Martinez

Caseworker

Congresswoman Julia Brownley, CA-26

201 East Fourth Street, Suite 209B

Oxnard, CA 93036

Phone: (805) 379-1779 | Fax: (805) 379-1799

mark.martinez@mail.house.gov

<http://juliabrownley.house.gov>

EXECUTIVE SECRETARIAT
RECEIVED-NHTSA

2018 MAR 22 A 11:51

ES18-001027

Help with a Federal Agency - Print Form

Congresswoman Julia Brownley

Please print, sign and mail/fax to my office.

Date: 01/10/2018

Agency involved: National Highway Traffic Safety Administration

Numbers Identifying Case (VA claim, Alien number, tax ID, etc.): Complaint# 11046160

Name: [REDACTED]

Branch of Service (If Applicable): [branchOfService]

Military Rank (If Applicable): [militaryRank]

Place and Date of Birth: [REDACTED]

Social Security #: [REDACTED]

Street Address: [REDACTED]
City, State, Zip Code: Santa Paula, CA [REDACTED]

Telephone #: [REDACTED] Voice

Email Address: [REDACTED]

I, [REDACTED] authorize the National Highway Traffic Safety Administration to release personal information to Congresswoman Julia Brownley United States Representative. I authorize Congresswoman Julia Brownley to request and have access to all records and reports pertinent to my request for her assistance in the following matter:

Nature of Problem: What is the NHTSA doing to resolve my complaint with the Ford Motor Company regarding recall number 16S26 for my 2010 Ford Ranger (VIN 1FTKR1AD1A[REDACTED] passenger air bag replacement. It has been over a year and Ford has no set date. If the vehicle is in an accident the air bag can deploy and cause death. I received another letter recently telling me not to have any one sit in the passenger seat due to the risk of death. This vehicle is worthless and a death trap as long as Ford continues to delay airbag replacement. It is bad business and discourages buying Ford vehicles. Please help expedite replacement of this airbag the remedy the immediate risk of death.

[REDACTED]

PLEASE NOTE:

The Privacy Act of 1974 requires that Members of Congress or their staff have written authorization before they can obtain information about an individual's case. We must have your signature to process your request.

Signature: _____

Date: _____

Print, and then mail or fax your request to Congresswoman Julia Brownley at the following address.

Please mail your form to:

Office of Congresswoman Julia Brownley
Attn: Constituent Services
300 Esplanade Drive, Suite 470
Oxnard, CA 93036
Phone: 805-379-1779

or

Office of Congresswoman Julia Brownley
Attn: Constituent Services
223 E. Thousand Oaks Blvd, Suite 220
Thousand Oaks, CA 91360
Phone: 805-379-1779



Ford Motor Company
Ford Customer Service Division
P.O. Box 1904
Dearborn, Michigan 48121-1904



44185/87 5974/3132



SANTA PAULA, CA

July 2016

***** IMPORTANT SAFETY RECALL *****
(PROGRAMA DE SEGURIDAD IMPORTANTE)

Safety Recall Notice 16S26 / NHTSA Recall 16V-384
Aviso de Revisión de Seguridad 16S26

2010 Ranger

Your Vehicle Identification Number (VIN): 1FTKR1AD1AP

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

On your vehicle, the passenger frontal airbag inflator may rupture in the event of a crash necessitating airbag deployment. A ruptured inflator may result in metal fragments striking vehicle occupants causing serious injury or death. Additional information regarding Takata recalls can be found at www.safercar.gov and <http://owner.ford.com/Takata>.

What will Ford and your dealer do?

Ford Motor Company is working closely with its suppliers to produce parts for this repair. When parts become available for Safety Recall 16S26, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer to have the passenger frontal airbag inflator replaced free of charge (parts and labor). Coverage is automatically transferred to subsequent owners.

What should you do?

When parts are available, Ford Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair. Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Office of the Secretary of Transportation
Governmental Affairs

Control number: II-180320-005	Action office: NHTSA
Document date: 2/2/2018	Due date: 4/17/2018
Author(s): Julia Brownley	
Subject: Inquiry on behalf of constituent [REDACTED] regarding 2010 Ford Ranger air bag recall	
Action: Direct Reply	

Comments:

Date	Action	Action by
3/20/2018	Folder Sent for Draft to Action Office: NHTSA for 'Direct Reply'.	Tonya.Gross
3/20/2018	Updated Folder Information.	Tonya.Gross
3/20/2018	Work Folder Assigned to NHTSA.	Tonya.Gross
3/20/2018	Incoming File Uploaded.	Tonya.Gross
3/20/2018	Control Number Created.	Tonya.Gross

Date	Note	Note by
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