



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 13-NOV-2017  
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**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: MIAMI State: FL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:  
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1HGCR2F37H [REDACTED]  
Make: HONDA Model: ACCORD Model Year: 2017

Date Purchased: 9/24/17 Dealer's Name and Telephone Number: Rick Case Honda  
Original Owner:  Dealer's City: Weston, Florida State: FL Zip Code: 33327 Engine: No. Cylinders: 4 Fuel Type:

Transmission Type: Auto Antilock Brakes:  Powertrain: Multiple Failure: Incident Date(s): 9/30/17, 10/15/17, 11/9/17  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 100000 POWER TRAIN Failure Mileage: 2400 Failure Speed:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM19ABC036) Original Equipment:  Prior Repair:  Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2017 HONDA ACCORD. WHILE ATTEMPTING TO DEPRESS THE ACCELERATOR PEDAL, THE VEHICLE MOVED VERY SLOWLY. THE CONTACT SHIFTED INTO REVERSE AND HEARD AN ABNORMAL NOISE. AFTER PLACING THE VEHICLE IN DRIVE, IT BECAME DIFFICULT TO MOVE WHILE THE ACCELERATOR PEDAL WAS DEPRESSED. THE VEHICLE WAS TOWED TO RICK CASE HONDA (15700 RICK CASE HONDA WAY, DAVIE, FL 33331) WHERE THE DIAGNOSIS WAS UNDETERMINED. THE VEHICLE WAS NOT REPAIRED AND THE FAILURE RECURRED. IN ADDITION, THE VEHICLE WAS SHOOK VIOLENTLY. THE VEHICLE WAS TAKEN BACK TO RICK CASE HONDA WHERE IT WAS DIAGNOSED THAT THE TRANSMISSION WAS AT FAULT. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 2,400.

Transmission was replaced and dealership exchanged for another 2017 Honda Accord, no problems thus far.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.