

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p><b>DOT Auto Safety Hotline</b></p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: <a href="http://www.nhtsa.dot.gov/hotline">www.nhtsa.dot.gov/hotline</a></p>		FOR AGENCY USE ONLY 100148	
		Date Received 07-NOV-2017 <b>FEB 08 2018</b>		Repository <input type="checkbox"/> Reference No. 11044269	
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City LOUISVILLE		State KY	Zip Code		
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side <b>1FAHP2E80DG</b>		Make FORD	Model TAURUS	Model Year 2013	
Date Purchased	Dealer's Name and Telephone Number <b>BEECHMONT FORD CINCINNATI OH.</b>		Engine: No: Cylinders <b>6</b>	Fuel Type: <b>GAS</b>	
Original Owner <input type="checkbox"/>	Dealer's City <b>CINCINNATI</b>	State <b>OH.</b>	Zip Code <b>45245</b>		
Transmission Type <b>6 SPEED</b>	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain <b>5YR/60,000</b>	Multiple Failure:	Incident Date(s) 01-NOV-2017	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: 010000 STEERING <b>POWER STEERING CONTROL MODULE</b>			Failure Mileage 55750	Failure Speed	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2013 FORD TAURUS. THE CONTACT STATED THAT THE POWER STEERING UNIT FAILED TO FUNCTION PROPERLY. THE VEHICLE WAS TAKEN TO A DEALER (O'BRIEN FORD OF SHELBYVILLE, 720 MT EDEN RD, SHELBYVILLE, KY 40065, (502) 633-4535) WHERE IT WAS DIAGNOSED THAT THE POWER STEERING CONTROL MODULE NEEDED TO BE REPLACED. THE DEALER AND THE MANUFACTURER INDICATED THAT THE VEHICLE WAS EXCLUDED FROM NHTSA CAMPAIGN NUMBER: 15V340000 (STEERING). THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 55,750.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IMPORTANT SAFETY RECALL

FORD SAFETY RECALL NOTICE 15S18/NHTSA RECALL 15V-340  
FORD HAS RECALLED THE POWER STEERING CONTROL MODULE  
ON THOUSANDS OF FORDS, UNFORTUNATELY THERE  
ARE THOUSANDS MORE THEY NEED TO PAY FOR.  
REPAIR COST \$1,700<sup>00</sup> PER UNIT, THEY PICK BY VIN#  
EVEN THOUGH NON RECALL CONTROL MODULE HAS EXACT  
SAME PROBLEMS, VERY HIGH RISK OF A CRASH.  
FORD HAS MAJOR RECALLS ON A LOT OF VEHICLES

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration  
  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-8382  
  
Official Business  
Penalty for Private Use \$300

10 JAN 18  
PM 2 L



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

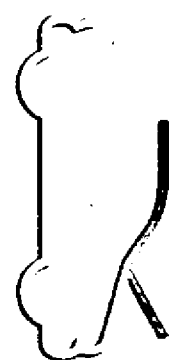
**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:  
Use the enclosed  
form to file a report.

or visit:  
**www.safercar.gov**  
  
or call:  
Vehicle Safety Hotline  
**888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration