

OCT 17 2017

October 9, 2017

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE

Washington, DC 20590

Re: RV safety issue

To Whom It May Concern:

I own a 2014 Bounder RV Model 35K manufactured by Fleetwood RV. In April of this year, 2017, my wife and I were coming home from spending three months in Arizona. We decided to come home to Omaha, NE. via way of the Denver, CO. area after visiting my wife's sister. We left the Denver area on Sunday April 9.

After stopping to get gas we quickly left the gas station as it was starting to rain. About two hours east of the Denver area we heard a noise like a pop and the windshield wipers stopped working. At the time I was driving about sixty miles/hour. I immediately slowed to about 45 miles/hour as it was still raining hard at times and every time a semi or large truck passed me it was almost impossible to see. We made it to North Platte, NE. where we spent the night. After stopping at North Platte we discovered the entire 12 volt system was down. (Now why would you wire windshield wipers to the house 12 volt system and not the engine 12 volt system, like in a car, or truck)? Of course we also had no interior lights, furnace, electric step or toilet. None of this, of course, is a safety issue but, the windshield wipers are a very serious issue as a serious accident could have happened.

What we eventually found out, after completely checking the entire wiring system, and blowing four 200 amp/32 volt buss fuses was that the wire coming from the generator through the generator casing and then through the housing holding the generator was that the wire shorted out coming through the generator housing, causing the entire house 12 volt system to go down.. All this because Bounder failed to install about a ten cent grommet around the hole in the generator housing.

After contacting Fleetwood twice and being told this was not a warranty item, which I never said it was, and apparently refusing to address this as a safety issue, I am hoping you will see to it that this never happens again as a very serious accident could have occurred involving, In this case, my wife, myself and our two dogs.

Thank you for your help.

Sincerely



Omaha, NE.

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