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INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6) OCT 7 2 2017

October 4, 2017

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Sir/Madam:

Re: Recall Campaign No. 16V-071: Driver's Air Bag Module
VIN: WBAVM1C57FV [REDACTED] (2015 BMW X1)

As instructed in your September 2017 SAFETY RECALL NOTICE, I called my BMW Center on Sept. 20, 2017, to effect remediation. I was told the remedial part would have to be ordered and would be available for installation within a two-week period. On October 4, 2017, I called United BMW, 11458 Alpharetta Highway, Roswell, GA 30076, to get an appointment to have the part installed. I was told that the remedial part would not be available until the end of October.

I do not consider United BMW's response to be reasonable. I hope you agree and will take steps to motivate this vendor.

Sincerely,

[REDACTED]

Roswell, GA [REDACTED]

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Roswell, GA

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