



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
17-OCT-2017  
**DEC 05 2017**

Repository   
Reference No.  
11034015

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City HOUSTON State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]  
Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3NICB51DX2 [REDACTED]  
Make: NISSAN Model: SENTRA Model Year: 2002  
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED] Engine: [REDACTED] No. of Cylinders: [REDACTED] Fuel Type: [REDACTED]  
Original Owner:  Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]  
Transmission Type: [REDACTED]  Antilock Brakes  Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 15-JUL-2015

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 140000 AIR BAGS Failure Mileage: [REDACTED] Failure Speed: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM19ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* TAKATA RECALL. THE CONTACT OWNS A 2002 NISSAN SENTRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V287000 (AIR BAGS); HOWEVER, THE PART TO DO THE RECALL REPAIR WAS NOT YET AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. CENTRAL HOUSTON NISSAN (2901 S LOOP W, HOUSTON, TX 77054, (713) 277-7566) WAS CONTACTED, BUT WAS UNABLE TO SCHEDULE AN APPOINTMENT DUE TO THE PARTS NOT BEING AVAILABLE. THE MANUFACTURER WAS NOT CONTACTED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

LEFT VEHICLE FOR UNSCHEDULED REPAIR 4/17/17  
AT CENTRAL HOUSTON NISSAN - INVOICE ATTACHED

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

22 NOV '17  
ENB1



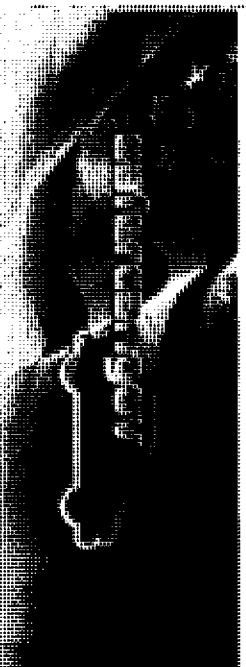
NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:  
Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236

**NISSAN**

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2901 South Loop West  
Houston, TX 77054  
713-661-9955  
FAX: 713-349-6163



BUSINESS HOURS  
6:30 A.M. - 5:30 P.M. M-F  
7:00 A.M. - 6:00 P.M. SAT

CUSTOMER NO	ADVISOR DAVID	TAG NO 352	1142	DATE 11/17/11
HOUSTON, TX	NEW MAKE MODEL G3/NISSAN/SENTRA	PRICE 19,308		
	VEHICLE ID 3N1CB51DX2			
REDUCE PHONE	ISSUES PHONE	COMMENTS		

JOB# 1 CHARGES  
LABOR  
J# 1 00H1Z10 EXPRESS SERV TECH(S):178  
NO INTERVAL DUE VEHICLE HISTORY INDICATES NO MAINTENANCE INTERVAL DUE ==> TU 0.00 / Labor \$ 0.00 / Parts \$ 0.00 / Total \$ 0.00 <==  
NO INTERNAL DUE  
NO INTERNAL DUE

JOB# 1 TOTALS  
JOB# 1 JOURNAL PREFIX NIES JOB# 1 TOTAL 0.00

JOB# 2 CHARGES  
LABOR  
J# 2 00H1Z00 MAIN SHOP INSPECTION TECH(S):178  
COMPLIMENTARY NISSAN MULTIPOINT INSPECTION ... A \$69.95 VALUE ==> TU 0.00 / Labor \$ 0.00 / Parts \$ 0.00 / Total \$ 0.00 <==  
MULTIPOINT INSPECTION COMPLETED - SEE ATTACHED SHEET

JOB# 2 TOTALS  
JOB# 2 JOURNAL PREFIX NIES JOB# 2 TOTAL 0.00

JOB# 3 CHARGES  
LABOR  
J# 3 00N1GREEN TIRE GREEN TECH(S):178  
TIRE DEPTH INSPECTION GREEN  
TIRE DEPTH INSPECTION GREEN  
TIRE DEPTH INSPECTION GREEN PASS AT THIS TIME.

JOB# 3 TOTALS  
JOB# 3 JOURNAL PREFIX NICS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES  
LABOR  
J# 4 15N1ZRECALL1 RECALL TECH(S):178  
PERFORM RECALL PM683 SENTRA PS AIRBAG N1817-0  
RECALL COMPLETED  
RECALCED AND REGISTERED PASS AIRBAG INFLATER  
PARTS: QTY - FP-NUMBER - DESCRIPTION - UNIT - ICE -  
1 9A551-4260B INFLATOR-AIR BA

JOB# 4 TOTALS  
JOB# 4 JOURNAL PREFIX NICS JOB# 4 TOTAL 0.00

NO: 59310  
Any warranty on the products or labor shall be those stated on the invoice. The dealer, CENTRAL HOUSTON NISSAN, does not warrant, either expressed or implied, any implied warranty of workmanship or fitness for a particular purpose and CENTRAL HOUSTON NISSAN, neither assumes nor authorizes any other person to assume liability in connection with the sale of their products.

NOTICE PURSUANT TO §70.001, PROPERTY CODE  
I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR CONTRACT I UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH §9.609, TEXAS BUSINESS & COMMERCE CODE, IF A WRITTEN ORDER FOR PAYMENT IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE DRAWER OR MAKER OF THE ORDER HAS NO ACCOUNT, OR THE ACCOUNT ON WHICH IT IS DRAWN HAS BEEN CLOSED.

2901 South Loop West  
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713-661-9955  
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BUSINESS HOURS  
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CUSTOMER NO	DAVID	352	1142	11/17/11
LA. OR STATE	LICENSE NO	EXPIRES	59,308	
YEAR / MAKE / MODEL	02/NISSAN/SENTRA/			02/15/11
VIN	3N1CB51DX2L			02/02/02
PIE NO	REG NO			11/17/11
REMARKS				

TOTALS

* [ ] CASH [ ] CHECK CK NO. [ ]	TOTAL LABOR	0.00
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER	TOTAL PARTS	0.00
* [ ] AMER XPRESS [ ] OTHER [ ] CHARGE	TOTAL SUBLET	0.00
	TOTAL G.O.G.	0.00
	TOTAL MISC CHG	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX	0.00
	<b>TOTAL INVOICE \$</b>	<b>0.00</b>

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

... hereby  
... The  
... (1) (2) (3) (4) (5) (6) (7) (8) (9) (10) (11) (12) (13) (14) (15) (16) (17) (18) (19) (20) (21) (22) (23) (24) (25) (26) (27) (28) (29) (30) (31) (32) (33) (34) (35) (36) (37) (38) (39) (40) (41) (42) (43) (44) (45) (46) (47) (48) (49) (50) (51) (52) (53) (54) (55) (56) (57) (58) (59) (60) (61) (62) (63) (64) (65) (66) (67) (68) (69) (70) (71) (72) (73) (74) (75) (76) (77) (78) (79) (80) (81) (82) (83) (84) (85) (86) (87) (88) (89) (90) (91) (92) (93) (94) (95) (96) (97) (98) (99) (100)

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BECAUSE THE DRAWER OR MAKER OF  
THE CHECK HAS NO ACCOUNT, OR THE  
ACCOUNT ON WHICH THIS CHECK WAS  
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BEEN CLOSED.