

From: [Wells, T. Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Re: Follow up to ODI Complaint: ----ODI 11033997-----
Date: Monday, November 20, 2017 2:49:14 PM

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

-----Original Message-----

Subject: FW: Re: Follow up to ODI Complaint: ----ODI 11033997-----

The consumer is updating their ODI file. Please see the comments below.

Thanks

-----Original Message-----

From: [REDACTED]
Sent: Sunday, November 19, 2017 2:01 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Fw: Re: Follow up to ODI Complaint: ----ODI 11033997-----

--- On Wed, 11/15/17 [REDACTED] > wrote:

> From: [REDACTED] >
> Subject: Re: Follow up to ODI Complaint: ----ODI 11033997-----
> To: "EVOQ (NHTSA)" <EVOQ@dot.gov>
> Date: Wednesday, November 15, 2017, 6:09 AM Good Morning, there are a
> couple of errors on the form, the correct spelling of my name is
> [REDACTED] I have also taken it to a dealer twice, the first
> time they said they had to replace the clutch, but it is still doing
> the same thing, and has almost caused me to get into an accident. I
> have been told it can't be doing the same thing as they replaced the
> clutch, they kept my car 2 days the first time and one whole day the
> second. It is hard to reach the service people to find out the
> progress of my car when they have it, this is causing me problems at
> work etc. I have taken it to a none dealer and they are noticing
> issues and suggested I take it back to Ford, I have left multiple
> messages at ford with no response.

>

>

>

> From: EVOQ (NHTSA)

> <EVOQ@dot.gov>

> To:

> [REDACTED]

>

> Sent: Thursday,

> November 9, 2017 4:11 AM

