

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City SHARPBURG State KY Zip Code [REDACTED]				Date Received 10-OCT-2017 DEC -7 2017	
				Repository ☐ Reference No. 11032734	
				Daytime Telephone Number [REDACTED]	
				Evening Telephone Number [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G11B5SL7EF [REDACTED]				Make CHEVROLET	
				Model MALIBU	
				Model Year 2014	
Date Purchased 10-2014		Dealer's Name and Telephone Number Rod Hatfield		Engine: No: Cylinders	
Original Owner ☒		Dealer's City Lexington		4	
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Incident Date(s) 07-OCT-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 250000 ELECTRONIC STABILITY CONTROL, 030000 BRAKES (PWS)				Failure Mileage 86000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2014 CHEVROLET MALIBU. WHILE OPERATING THE VEHICLE, THE ABS AND CHECK ENGINE SENSOR INDICATORS ILLUMINATED AND THE "SERVICE STABILITRAC" MESSAGE DISPLAYED. IN ADDITION, WHILE DEPRESSING THE BRAKE PEDAL TO SLOW DOWN, THE VEHICLE WOULD SKID AND SLIDE BEFORE STOPPING, WHICH CAUSED THE STOPPING DISTANCE TO INCREASE. THE CAUSE OF THE FAILURES WAS NOT DIAGNOSED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER AND LOCAL DEALER (ROD HATFIELD CHEVROLET IN LEXINGTON, KY) WERE NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 86,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					