 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 04-OCT-2017 <b>DEC 05 2017</b>	Repository <input type="checkbox"/>	Reference No. 11031707	
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Address		Daytime Telephone Number	E-mail Address
City BROCKTON		State MA	Zip Code		Evening Telephone Number
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMHTC6AD7GU		Make HYUNDAI	Model VELOSTER	Model Year 2016	
Date Purchased	Dealer's Name and Telephone Number Kt 44 Hyundai		Engine: No: Cylinders	Fuel Type:	
Original Owner <input type="checkbox"/>	Dealer's City Newham	State MA	Zip Code		
Transmission Type Dual Shift	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 28-SEP-2017	
	<input type="checkbox"/> Cruise Control				
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage 19500	Failure Speed
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code				Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2016 HYUNDAI VELOSTER. THE CONTACT STATED THAT THE VEHICLE'S REARVIEW CAMERA WAS ALERTING HER TO CHECK THE SURROUNDINGS AND EMITTED A HUMMING NOISE INDICATING THE CAMERA WAS ACTIVE WHILE THE VEHICLE WAS IN DRIVE. THE REARVIEW CAMERA WAS ONLY MEANT TO BE OPERABLE WHILE THE VEHICLE WAS IN REVERSE. THE SCREEN THAT THE CAMERA DISPLAYED THE VEHICLE'S SURROUNDINGS ON WAS THE SAME SCREEN WHERE THE RADIO WAS LOCATED. DURING THE FAILURE, THE RADIO WAS NOT ABLE TO TURN OFF UNTIL THE VEHICLE WAS TURNED OFF FOR APPROXIMATELY TEN MINUTES. ALSO, THE BLUETOOTH THAT OPERATED FROM THE SAME COMPUTER SYSTEM FAILED TO TURN OFF. THE CONTACT STATED THAT ALL THE ELECTRICAL ISSUES OCCURRED WITHOUT WARNING. THE VEHICLE WAS NOT TAKEN TO A DEALER OR DIAGNOSED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 19,500.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <b>ATTACH ADDITIONAL SHEETS IF NECESSARY</b>					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Rear Camera turns on in Drive showing real time  
Also, not re parted - Sound coming from Radio/or near  
radio when starting car or when I get in car in  
Amor when getting out of car. Sound sounds like  
a "buzzing" or humming sound which could be related  
to camera /on screen issue. Have not brought to dealership  
yet. Will be difficult to replicate sound and/or camera  
issue - only have pictures and can record sound if necessary.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

BOSTON  
MA 021  
30 NOV 17  
PM 5:11



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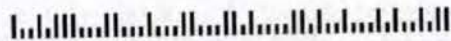


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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:  
[www.safercar.gov](http://www.safercar.gov)**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

