

SEP 15 2017

(Please print clearly in ink. If you do not wish to receive letters or other written solicitations from private attorneys, check below)

☒ I DO NOT WISH TO RECEIVE WRITTEN SOLICITATION MATERIALS FROM AN ATTORNEY

Pursuant to the Florida Lemon Law, notice is given to the manufacturer as follows:

☒ The vehicle has been out of service at least 15 days to repair one or more substantial defects.☒ 3 or more repair attempts have been made to repair the same substantial defect or condition.Description of continuing defect(s) or condition(s) Constant harmful and gaseous fumes leaking from container as described in the attached sample repair invoice, attached hereto for your reference.

(NOTE: this is not a complete list; the manufacturer should ascertain all repair information.)

I am requesting that you make a final attempt to correct the continuing substantial defect(s) or condition(s).

Vehicle Make Land Rover Model Range Rover Evoq Year 2012VIN S1A1C1V1P12161G1B1C1H1 Date of Delivery 4/28/16Name and City/State of selling dealer or leasing company (if applicable) Land Rover South Dade
16750 South Dixie Highway Miami FL 33157Name and City/State of authorized service agent(s) attempting previous repairs: Land Rover South Dade
16750 South Dixie Highway Miami FL 33157.Consumer [REDACTED]
Address [REDACTED]
Miami, FL [REDACTED]Home phone [REDACTED]
Work phone [REDACTED]
Signature [REDACTED]
Date Mailed 9/6/17. (2017)

I offer you this notification to rectify the damages on this vehicle, to run in perfect running order and without any harmful defects. In the event the repairs are not properly made, or that the defects is not resolved, you are required to replace the vehicle as originally purchased, in new working order, or release me from the purchase/lease agreement, with full and complete restitution for all monies paid to me, including the purchase/lease of the vehicle, all out of pocket expense for said repair attempts, and all cost for vehicle rentals and or transportation costs related to said defective product, immediately upon receipt of the defective vehicle.

22

NAM 10-2-17 W

Customer Number: [REDACTED]

Invoice No: [REDACTED]

LAND ROVER SOUTH DADE LLC.

16750 South Dixie Highway
Miami, FL 33157
Dade (305) 909-4000
Business Hours Are:
Mon. - Fri.
7:30am - 7:30pm
Sat.:
7:30am - 5:00pm
www.landroversouthdade.com



INVOICE

Page 1 of 2

MIAMI, FL [REDACTED]

Home: [REDACTED] Bus: [REDACTED]

Cell: [REDACTED]

Email: [REDACTED] home

Repair Shop Registration Number: [REDACTED]

SERVICE ADVISOR: 500002 FELIPE A MALDON

SERVICE ADVISOR: 500002 FELIPE A MALDONADO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLK/BLACK	12	LAND ROVER RANGE ROV	SALVP2BG8CH		66641 / 66643	T2352H	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28APR16		09MAY2016	18:00 07JUN17		180.00	CASH	21JUN17
R.O. OPENED		READY	OPTIONS: SOLD-STK DLR: ENG:2.0_Liter_Turbo				
15:05 05JUN17		12:24 21JUN17	TRN:6_Speed_Automat				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A PERFORMED COMPLEMENTARY INSPECTION

99P PERFORMED COMPLEMENTARY INSPECTION

79934 ISP 0.00

66641 COMPLETED

(N/C)

B HERTZ RENTAL WARRANTY

RENTAL ENTERPRISE RENTAL MUST BE BROUGHT BACK
WITHIN 24 HOURS OF NOTIFICATION. EXTENDED
LOANER/RENTAL USAGE \$50.00 DAILY WILL BE
CHARGE TO THE CUSTOMER. GAS/TOLLS/MILES
INCURRED WILL BE CHARGE TO THE CUSTOMER.

79934IRNTV 0.00

(N/C)

C C/S GASOLINE SMELL COMING THRU AC VENTS ON INITIAL START/CHECKED WITH
MNGR CONFIRMED STRONG SMELL OF EXHAUST FUMES (CHECK AND ADVISE)

CAUSE: CANISTER LEAKING FUMES

171513 CHARCOAL CANISTER - RENEW

79934 WCPO 0.20

1 LR048421 CANNISTER - FUEL

020202 CONSTANT ALLOWANCE - SEPARATE VEHICLE

VISIT TO WORKSHOP

79934 WCPO 0.20

FC: 42 PART#: COUNT:

CLAIM TYPE: 01

AUTH CODE:

WCPO*M

(N/C)

66641 REPLACED CANISTER ASSY, FUMES GOES INSIDE THE CAB

C/S SMELL OF GASOLINE IS STRONGER WHEN AC IS TURNED ON

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY SERVICE OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR SERVICE OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY SPECIAL DAMAGES, CONSEQUENTIAL DAMAGES, INDIRECT DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, PUNITIVE DAMAGES, ATTORNEYS' FEES AND/OR COSTS, OR ANY OTHER INCIDENTAL DAMAGES.

SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$25.00, to a Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state [s.403.7185].

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs listed in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recognized mailer, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business.

Customer X

Customer X

Miami FL



W41-306

Administrator, NHTS
1200 New Jersey Ave
SE Washington DC 2

20590-

111

Company Name

To: W41- 306

Mailstop: 4 West

Department: NEC, NOA, NIA

Phone:

Purchase Order **PRIORITY**
(ItemVarName4)

Route



PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE
CERTIFIED MAIL®

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Administrator NHTSA
1200 New Jersey Ave
SE Washington DC 20590



2. Article Number (Transfer from service label)

PS Form 3811, July 2015 PSN 7530-02-000-9053

COMPLETE THIS SECTION ON DELIVERY

A. Signature

X

☐ Agent

☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☐ Adult Signature
- ☐ Adult Signature Restricted Delivery
- ☐ Certified Mail®
- ☐ Certified Mail Restricted Delivery
- ☐ Collect on Delivery
- ☐ Collect on Delivery Restricted Delivery

- ☐ Priority Mail Express®
- ☐ Registered Mail™
- ☐ Registered Mail Restricted Delivery
- ☐ Return Receipt for Merchandise
- ☐ Signature Confirmation™
- ☐ Signature Confirmation Restricted Delivery

Restricted Delivery

Domestic Return Receipt