

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

AUG 29 2017

National Consumer Affairs Department
Nissan North America, Inc.
P.O. Box 685003
Franklin, TN 37068-5003

Concerning: NHTSA Recall 16V-349

Dear Sirs,

I received notice from Nissan about the airbag recall quite a while ago I admit but Just found it in some paperwork I had put aside and realized I had never done. I just called Oxnard Nissan (local dealer) to make an appointment and they told me that Nissan is no longer honoring the recall as of August 10th. Nowhere on the letter (enclosed copy) does it have a date needed to complete by which I pointed out on the phone and they just told me they can't honor it after the date.

I am not sure how to proceed. I do freely admit I took a long time to call about this but as I stated above I lost track of the notice and just found it. I can't afford to pay to have it done and don't feel I should have to since it is a manufacturer's problem and no completion date was on the letter.

My contact info:

[REDACTED]

Ventura, CA [REDACTED]

Please let me know how to proceed,

Sincerely,

[REDACTED]

Cc:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590



IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE
This is an important Safety Recall. The
remedy will be performed for **FREE**.

NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department
P.O. Box 685003
Franklin, Tennessee 37068-5003

[REDACTED]
Ventura, CA [REDACTED]

FOLLOW-UP OWNER NOTIFICATION
NOTIFICACIÓN DE SEGUIMIENTO PARA DUEÑO

NHTSA Recall 16V-349

Dear Nissan Versa Hatchback Owner:

This second notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2008 Model Year Nissan Versa Hatchback vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

This is important for your safety. The front passenger air bag inflator in your vehicle can rupture in a crash resulting in metal shrapnel striking the driver or passengers and causing serious injury or death.

What Nissan Will Do
Qué Hará Nissan

Nissan previously sent you a letter stating that we were awaiting parts, remedy parts are now available to repair your vehicle. Your Nissan dealer will replace the affected front passenger air bag assembly in your Versa Hatchback with a new one, for **FREE**. This service should take around two (2) hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario Nissan a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-NISSAN1 (1-800-647-7261).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.



CHANGE OF INFORMATION POSTCARD

VEHICLE
IDENTIFICATION
NUMBER

3 N 1 B C 1 3 E 5 8 L [REDACTED]



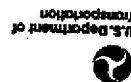
NISSAN NORTH AMERICA, INC.
P.O. Box 4417
Bridgeton, MO 63044-9730

IMPORTANT SAFETY RECALL NOTICE

PLEASE REVIEW ENCLOSED NOTICE FOR IMPORTANT
INFORMATION REGARDING YOUR NISSAN VEHICLE



Issued in Accordance
With Federal Law



IMPORTANT SAFETY RECALL INFORMATION



Ventura, CA

000000005 000000274 5204 10125496-PM65776

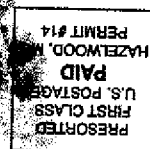
FOR ▶

See VIN Inside

16V-349 PM657

PLEASE DELIVER TO REGISTERED OWNER

IMPORTANT SAFETY RECALL NOTICE



NISSAN NORTH AMERICA, INC.
P.O. Box 4417
Bridgeton, MO 63044-9730



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



Ventura, CA

SANTA BARBARA CA 93101

29 AUG 2007 PM 3:11



Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: NHTSA Recall 16V-349

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